

# Federal Employee Viewpoint Survey Results

Employees Influencing Change

**Federal Acquisition Service (GS30)** 

**2nd Level Subagency Comparison Report** 

United States Office of Personnel Management

#### **Response Summary**

|   | Completed |
|---|-----------|
| Governmentwide                          | 376,577   |
| General Services Administration         | 8,429     |
| Federal Acquisition Service (GS30)      | 2,579     |
| FAS/Ofc of Acquisition Management       | 201       |
| FAS/Ofc of Assisted Acquisition Svs     | 96        |
| FAS/Ofc of Cust Accounts & Research     | 52        |
| FAS/Ofc of Integrated Technology Svcs   | 266       |
| FAS/Ofc of Strategy Management          | 19        |
| FAS/Ofc of the Chief Info Officer       | 79        |
| FAS/Ofc of the Regional Commissioner 1  | 28        |
| FAS/Ofc of the Regional Commissioner 2  | 88        |
| FAS/Ofc of the Regional Commissioner 3  | 172       |
| FAS/Ofc of the Regional Commissioner 4  | 172       |
| FAS/Ofc of the Regional Commissioner 5  | 111       |
| FAS/Ofc of the Regional Commissioner 6  | 104       |
| FAS/Ofc of the Regional Commissioner 7  | 173       |
| FAS/Ofc of the Regional Commissioner 8  | 72        |
| FAS/Ofc of the Regional Commissioner 9  | 119       |
| FAS/Ofc of the Regional Commissioner 10 | 106       |
| FAS/Ofc of the Regional Commissioner W  | 93        |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 215       |
| FAS/Office of Administration            | 32        |
| FAS/Office of General Supplies & Svcs   | 373       |
| FAS/Office of the Commissioner          | 8         |

This 2013 Federal Employee Viewpoint Survey Report provides summary results for subagencies within your department or agency. The results include response percentages for each survey item. The definitions for the Positive, Neutral, and Negative response percentages vary in the following ways across the three primary response scales used in the survey:

Positive: Strongly Agree and Agree / Very Satisfied and Satisfied / Very Good and Good

Neutral: Neither Agree nor Disagree / Neither Satisfied nor Dissatisfied / Fair

Negative: Disagree and Strongly Disagree / Dissatisfied and Very Dissatisfied / Poor and Very Poor asitive Neutral and Negative percentages are based on the total number of responses (N) that are in these to

Positive, Neutral, and Negative percentages are based on the total number of responses (N) that are in these three categories. The number of *Do Not Know (DNK)* or *No Basis to Judge (NBJ)* responses, where applicable, is listed separately.

*Note*: The report tables that follow do not include results for any subagency listed in the Response Summary table (above) that had fewer than 10 completed surveys.

#### **My Work Experience**

#### 1. I am given a real opportunity to improve my skills in my organization.

| in I min give the treat opposition, to improve my chance in my organization |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide  | 375,837 | 59.7%    | 17.6%   | 22.7%    |
| General Services Administration   | 8,409   | 63.5%    | 16.6%   | 19.9%    |
| Federal Acquisition Service (GS30)  | 2,570   | 70.8%    | 14.1%   | 15.1%    |
| FAS/Ofc of Acquisition Management   | 201     | 70.0%    | 13.7%   | 16.4%    |
| FAS/Ofc of Assisted Acquisition Svs   | 96      | 85.1%    | 7.7%    | 7.1%     |
| FAS/Ofc of Cust Accounts & Research   | 52      | 60.8%    | 17.2%   | 22.0%    |
| FAS/Ofc of Integrated Technology Svcs                                       | 265     | 65.4%    | 15.0%   | 19.6%    |
| FAS/Ofc of Strategy Management  | 19      | 61.4%    | 14.4%   | 24.2%    |
| FAS/Ofc of the Chief Info Officer   | 79      | 67.4%    | 16.4%   | 16.2%    |
| FAS/Ofc of the Regional Commissioner 1                                      | 28      | 56.4%    | 25.3%   | 18.3%    |
| FAS/Ofc of the Regional Commissioner 2                                      | 88      | 74.9%    | 7.9%    | 17.2%    |
| FAS/Ofc of the Regional Commissioner 3                                      | 171     | 63.9%    | 21.1%   | 15.0%    |
| FAS/Ofc of the Regional Commissioner 4                                      | 172     | 81.4%    | 7.7%    | 11.0%    |
| FAS/Ofc of the Regional Commissioner 5                                      | 111     | 76.5%    | 12.0%   | 11.4%    |
| FAS/Ofc of the Regional Commissioner 6                                      | 104     | 72.0%    | 11.4%   | 16.6%    |
| FAS/Ofc of the Regional Commissioner 7                                      | 173     | 80.6%    | 11.6%   | 7.8%     |
| FAS/Ofc of the Regional Commissioner 8                                      | 72      | 88.1%    | 3.1%    | 8.9%     |
| FAS/Ofc of the Regional Commissioner 9                                      | 118     | 70.8%    | 13.3%   | 16.0%    |
| FAS/Ofc of the Regional Commissioner 10                                     | 105     | 71.0%    | 13.5%   | 15.5%    |
| FAS/Ofc of the Regional Commissioner W                                      | 92      | 60.7%    | 25.9%   | 13.5%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs                                     | 214     | 66.0%    | 16.3%   | 17.7%    |
| FAS/Office of Administration  | 32      | 78.4%    | 9.4%    | 12.2%    |
| FAS/Office of General Supplies & Svcs                                       | 370     | 68.3%    | 15.8%   | 15.9%    |
|   |         |          |         |          |

#### My Work Experience (continued)

#### 2. I have enough information to do my job well.

| 2. I have chough information to do my job weil. |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide                                  | 372,941 | 70.0%    | 15.2%   | 14.8%    |
| General Services Administration                 | 8,352   | 70.8%    | 14.7%   | 14.5%    |
| Federal Acquisition Service (GS30)              | 2,556   | 74.1%    | 13.4%   | 12.5%    |
| FAS/Ofc of Acquisition Management               | 200     | 72.1%    | 13.3%   | 14.6%    |
| FAS/Ofc of Assisted Acquisition Svs             | 96      | 85.2%    | 8.9%    | 6.0%     |
| FAS/Ofc of Cust Accounts & Research             | 52      | 55.7%    | 16.4%   | 27.8%    |
| FAS/Ofc of Integrated Technology Svcs           | 263     | 68.7%    | 16.7%   | 14.6%    |
| FAS/Ofc of Strategy Management                  | 19      | 44.4%    | 33.4%   | 22.2%    |
| FAS/Ofc of the Chief Info Officer               | 79      | 71.9%    | 12.4%   | 15.7%    |
| FAS/Ofc of the Regional Commissioner 1          | 28      | 60.3%    | 18.7%   | 21.0%    |
| FAS/Ofc of the Regional Commissioner 2          | 88      | 79.4%    | 10.3%   | 10.3%    |
| FAS/Ofc of the Regional Commissioner 3          | 171     | 63.5%    | 21.2%   | 15.3%    |
| FAS/Ofc of the Regional Commissioner 4          | 167     | 78.8%    | 11.5%   | 9.7%     |
| FAS/Ofc of the Regional Commissioner 5          | 109     | 82.9%    | 9.3%    | 7.8%     |
| FAS/Ofc of the Regional Commissioner 6          | 103     | 75.3%    | 9.0%    | 15.6%    |
| FAS/Ofc of the Regional Commissioner 7          | 172     | 83.1%    | 8.9%    | 8.0%     |
| FAS/Ofc of the Regional Commissioner 8          | 72      | 83.2%    | 10.0%   | 6.8%     |
| FAS/Ofc of the Regional Commissioner 9          | 119     | 77.6%    | 13.7%   | 8.7%     |
| FAS/Ofc of the Regional Commissioner 10         | 103     | 81.2%    | 9.2%    | 9.5%     |
| FAS/Ofc of the Regional Commissioner W          | 93      | 73.5%    | 19.7%   | 6.8%     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs         | 213     | 76.3%    | 7.9%    | 15.8%    |
| FAS/Office of Administration                    | 32      | 60.5%    | 10.6%   | 28.9%    |
| FAS/Office of General Supplies & Svcs           | 369     | 73.2%    | 15.9%   | 10.8%    |
|   |         |          |         |          |

#### My Work Experience (continued)

#### 3. I feel encouraged to come up with new and better ways of doing things.

| 3. Types encountingen to come up what here many outside ways of acting and gen |         |          |         |          |
|--|---------|----------|---------|----------|
|  | N       | Positive | Neutral | Negative |
| Governmentwide   | 370,376 | 55.7%    | 19.2%   | 25.2%    |
| General Services Administration  | 8,276   | 63.3%    | 17.5%   | 19.2%    |
| Federal Acquisition Service (GS30)   | 2,530   | 67.4%    | 16.2%   | 16.5%    |
| FAS/Ofc of Acquisition Management  | 197     | 62.6%    | 20.1%   | 17.3%    |
| FAS/Ofc of Assisted Acquisition Svs  | 95      | 73.0%    | 13.7%   | 13.3%    |
| FAS/Ofc of Cust Accounts & Research  | 49      | 65.4%    | 11.9%   | 22.6%    |
| FAS/Ofc of Integrated Technology Svcs  | 263     | 63.1%    | 16.8%   | 20.1%    |
| FAS/Ofc of Strategy Management   | 19      | 69.2%    | 11.1%   | 19.6%    |
| FAS/Ofc of the Chief Info Officer  | 76      | 70.2%    | 13.8%   | 16.1%    |
| FAS/Ofc of the Regional Commissioner 1   | 27      | 51.4%    | 33.8%   | 14.8%    |
| FAS/Ofc of the Regional Commissioner 2   | 86      | 72.5%    | 12.2%   | 15.2%    |
| FAS/Ofc of the Regional Commissioner 3   | 171     | 69.2%    | 16.0%   | 14.7%    |
| FAS/Ofc of the Regional Commissioner 4   | 168     | 76.5%    | 13.7%   | 9.8%     |
| FAS/Ofc of the Regional Commissioner 5   | 111     | 74.9%    | 14.5%   | 10.6%    |
| FAS/Ofc of the Regional Commissioner 6   | 102     | 67.1%    | 11.7%   | 21.1%    |
| FAS/Ofc of the Regional Commissioner 7   | 170     | 74.5%    | 15.5%   | 10.0%    |
| FAS/Ofc of the Regional Commissioner 8   | 69      | 70.7%    | 14.8%   | 14.5%    |
| FAS/Ofc of the Regional Commissioner 9   | 115     | 61.6%    | 22.5%   | 15.9%    |
| FAS/Ofc of the Regional Commissioner 10  | 104     | 67.8%    | 14.8%   | 17.4%    |
| FAS/Ofc of the Regional Commissioner W   | 91      | 67.6%    | 15.5%   | 16.9%    |
| FAS/Ofc of TrvI, Motor Vech & Card Svcs  | 215     | 66.3%    | 14.7%   | 19.0%    |
| FAS/Office of Administration   | 31      | 81.2%    | 13.0%   | 5.9%     |
| FAS/Office of General Supplies & Svcs  | 363     | 62.4%    | 18.5%   | 19.1%    |
|  |         |          |         |          |

#### My Work Experience (continued)

#### 4. My work gives me a feeling of personal accomplishment.

| 2. 22, word gives me affecting of personal accompanions |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide  | 373,824 | 70.3%    | 15.1%   | 14.6%    |
| General Services Administration                         | 8,358   | 71.7%    | 15.2%   | 13.0%    |
| Federal Acquisition Service (GS30)                      | 2,549   | 74.1%    | 13.9%   | 12.0%    |
| FAS/Ofc of Acquisition Management                       | 197     | 70.1%    | 17.1%   | 12.8%    |
| FAS/Ofc of Assisted Acquisition Svs                     | 95      | 78.9%    | 13.4%   | 7.6%     |
| FAS/Ofc of Cust Accounts & Research                     | 51      | 64.1%    | 10.2%   | 25.6%    |
| FAS/Ofc of Integrated Technology Svcs                   | 263     | 69.8%    | 16.5%   | 13.6%    |
| FAS/Ofc of Strategy Management                          | 19      | 62.8%    | 15.6%   | 21.6%    |
| FAS/Ofc of the Chief Info Officer                       | 77      | 70.1%    | 14.3%   | 15.6%    |
| FAS/Ofc of the Regional Commissioner 1                  | 27      | 59.7%    | 25.5%   | 14.8%    |
| FAS/Ofc of the Regional Commissioner 2                  | 85      | 74.0%    | 13.0%   | 13.0%    |
| FAS/Ofc of the Regional Commissioner 3                  | 170     | 73.1%    | 15.5%   | 11.4%    |
| FAS/Ofc of the Regional Commissioner 4                  | 171     | 85.1%    | 7.5%    | 7.5%     |
| FAS/Ofc of the Regional Commissioner 5                  | 111     | 82.2%    | 11.6%   | 6.2%     |
| FAS/Ofc of the Regional Commissioner 6                  | 104     | 74.7%    | 12.1%   | 13.2%    |
| FAS/Ofc of the Regional Commissioner 7                  | 171     | 79.5%    | 13.7%   | 6.8%     |
| FAS/Ofc of the Regional Commissioner 8                  | 72      | 85.8%    | 3.2%    | 11.0%    |
| FAS/Ofc of the Regional Commissioner 9                  | 119     | 73.2%    | 12.6%   | 14.1%    |
| FAS/Ofc of the Regional Commissioner 10                 | 105     | 72.2%    | 16.9%   | 10.9%    |
| FAS/Ofc of the Regional Commissioner W                  | 93      | 73.1%    | 16.6%   | 10.4%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs                 | 212     | 73.2%    | 13.8%   | 12.9%    |
| FAS/Office of Administration                            | 31      | 62.2%    | 16.3%   | 21.5%    |
| FAS/Office of General Supplies & Svcs                   | 368     | 74.5%    | 14.3%   | 11.2%    |
|   |         |          |         |          |

#### My Work Experience (continued)

#### 5. I like the kind of work I do.

| · · · · · · · · · · · · · · · · · · ·   |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide                          | 369,988 | 82.8%    | 11.0%   | 6.2%     |
| General Services Administration         | 8,276   | 81.0%    | 11.9%   | 7.1%     |
| Federal Acquisition Service (GS30)      | 2,528   | 79.6%    | 13.5%   | 6.9%     |
| FAS/Ofc of Acquisition Management       | 198     | 78.3%    | 16.6%   | 5.1%     |
| FAS/Ofc of Assisted Acquisition Svs     | 96      | 76.6%    | 17.8%   | 5.6%     |
| FAS/Ofc of Cust Accounts & Research     | 52      | 70.2%    | 13.7%   | 16.1%    |
| FAS/Ofc of Integrated Technology Svcs   | 261     | 77.3%    | 13.8%   | 8.9%     |
| FAS/Ofc of Strategy Management          | 19      | 68.0%    | 22.2%   | 9.8%     |
| FAS/Ofc of the Chief Info Officer       | 77      | 73.0%    | 21.8%   | 5.2%     |
| FAS/Ofc of the Regional Commissioner 1  | 28      | 71.6%    | 17.4%   | 11.0%    |
| FAS/Ofc of the Regional Commissioner 2  | 86      | 76.5%    | 13.1%   | 10.4%    |
| FAS/Ofc of the Regional Commissioner 3  | 167     | 73.5%    | 17.1%   | 9.4%     |
| FAS/Ofc of the Regional Commissioner 4  | 170     | 89.7%    | 6.2%    | 4.2%     |
| FAS/Ofc of the Regional Commissioner 5  | 110     | 84.7%    | 10.9%   | 4.4%     |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 84.1%    | 9.4%    | 6.5%     |
| FAS/Ofc of the Regional Commissioner 7  | 167     | 87.1%    | 9.8%    | 3.1%     |
| FAS/Ofc of the Regional Commissioner 8  | 72      | 87.4%    | 5.6%    | 7.0%     |
| FAS/Ofc of the Regional Commissioner 9  | 117     | 77.3%    | 13.3%   | 9.5%     |
| FAS/Ofc of the Regional Commissioner 10 | 101     | 81.1%    | 14.2%   | 4.7%     |
| FAS/Ofc of the Regional Commissioner W  | 91      | 78.5%    | 17.7%   | 3.8%     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 212     | 80.2%    | 13.8%   | 6.0%     |
| FAS/Office of Administration            | 31      | 70.8%    | 16.5%   | 12.7%    |
| FAS/Office of General Supplies & Svcs   | 363     | 81.1%    | 12.5%   | 6.4%     |
|   |         |          |         |          |

#### My Work Experience (continued)

#### 6. I know what is expected of me on the job.

| or random made to expected by me on arregion |         |          |         |          |
|--|---------|----------|---------|----------|
|  | N       | Positive | Neutral | Negative |
| Governmentwide                               | 372,218 | 79.2%    | 11.2%   | 9.5%     |
| General Services Administration              | 8,305   | 78.2%    | 12.3%   | 9.4%     |
| Federal Acquisition Service (GS30)           | 2,533   | 79.4%    | 11.4%   | 9.2%     |
| FAS/Ofc of Acquisition Management            | 199     | 80.2%    | 12.7%   | 7.2%     |
| FAS/Ofc of Assisted Acquisition Svs          | 94      | 83.7%    | 10.5%   | 5.8%     |
| FAS/Ofc of Cust Accounts & Research          | 49      | 57.2%    | 18.8%   | 24.0%    |
| FAS/Ofc of Integrated Technology Svcs        | 259     | 73.5%    | 12.5%   | 13.9%    |
| FAS/Ofc of Strategy Management               | 18      | 51.7%    | 31.0%   | 17.3%    |
| FAS/Ofc of the Chief Info Officer            | 78      | 74.7%    | 10.6%   | 14.7%    |
| FAS/Ofc of the Regional Commissioner 1       | 27      | 66.2%    | 19.2%   | 14.6%    |
| FAS/Ofc of the Regional Commissioner 2       | 82      | 82.0%    | 9.7%    | 8.3%     |
| FAS/Ofc of the Regional Commissioner 3       | 171     | 74.5%    | 15.8%   | 9.7%     |
| FAS/Ofc of the Regional Commissioner 4       | 170     | 85.0%    | 7.7%    | 7.3%     |
| FAS/Ofc of the Regional Commissioner 5       | 108     | 87.1%    | 5.5%    | 7.4%     |
| FAS/Ofc of the Regional Commissioner 6       | 103     | 75.0%    | 13.1%   | 11.9%    |
| FAS/Ofc of the Regional Commissioner 7       | 172     | 87.7%    | 6.9%    | 5.4%     |
| FAS/Ofc of the Regional Commissioner 8       | 72      | 76.8%    | 13.5%   | 9.6%     |
| FAS/Ofc of the Regional Commissioner 9       | 118     | 79.6%    | 13.3%   | 7.1%     |
| FAS/Ofc of the Regional Commissioner 10      | 105     | 84.5%    | 8.8%    | 6.7%     |
| FAS/Ofc of the Regional Commissioner W       | 92      | 84.2%    | 12.2%   | 3.6%     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs      | 211     | 80.0%    | 13.4%   | 6.6%     |
| FAS/Office of Administration                 | 31      | 78.0%    | 7.2%    | 14.8%    |
| FAS/Office of General Supplies & Svcs        | 366     | 82.3%    | 9.1%    | 8.7%     |
|  |         |          |         |          |

#### My Work Experience (continued)

#### 7. When needed I am willing to put in the extra effort to get a job done.

| 7. When needed I am witting to put in the extra effort to get a job done. |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide  | 373,797 | 95.6%    | 2.8%    | 1.6%     |
| General Services Administration   | 8,341   | 95.8%    | 2.7%    | 1.5%     |
| Federal Acquisition Service (GS30)  | 2,554   | 95.7%    | 3.0%    | 1.3%     |
| FAS/Ofc of Acquisition Management   | 199     | 96.3%    | 2.7%    | 1.0%     |
| FAS/Ofc of Assisted Acquisition Svs                                       | 96      | 96.0%    | 3.1%    | 0.9%     |
| FAS/Ofc of Cust Accounts & Research                                       | 51      | 98.4%    | 1.6%    | 0.0%     |
| FAS/Ofc of Integrated Technology Svcs                                     | 264     | 96.3%    | 1.6%    | 2.1%     |
| FAS/Ofc of Strategy Management  | 19      | 100.0%   | 0.0%    | 0.0%     |
| FAS/Ofc of the Chief Info Officer   | 77      | 98.9%    | 1.1%    | 0.0%     |
| FAS/Ofc of the Regional Commissioner 1                                    | 28      | 100.0%   | 0.0%    | 0.0%     |
| FAS/Ofc of the Regional Commissioner 2                                    | 87      | 96.7%    | 2.2%    | 1.1%     |
| FAS/Ofc of the Regional Commissioner 3                                    | 171     | 94.6%    | 4.2%    | 1.3%     |
| FAS/Ofc of the Regional Commissioner 4                                    | 171     | 96.3%    | 3.0%    | 0.7%     |
| FAS/Ofc of the Regional Commissioner 5                                    | 110     | 95.2%    | 3.1%    | 1.8%     |
| FAS/Ofc of the Regional Commissioner 6                                    | 104     | 95.5%    | 4.5%    | 0.0%     |
| FAS/Ofc of the Regional Commissioner 7                                    | 173     | 95.9%    | 3.4%    | 0.7%     |
| FAS/Ofc of the Regional Commissioner 8                                    | 72      | 98.7%    | 0.0%    | 1.3%     |
| FAS/Ofc of the Regional Commissioner 9                                    | 117     | 93.0%    | 4.4%    | 2.6%     |
| FAS/Ofc of the Regional Commissioner 10                                   | 106     | 95.2%    | 3.9%    | 0.9%     |
| FAS/Ofc of the Regional Commissioner W                                    | 93      | 93.3%    | 2.4%    | 4.3%     |
| FAS/Ofc of TrvI, Motor Vech & Card Svcs                                   | 212     | 94.0%    | 3.6%    | 2.5%     |
| FAS/Office of Administration  | 32      | 100.0%   | 0.0%    | 0.0%     |
| FAS/Office of General Supplies & Svcs                                     | 364     | 94.8%    | 4.4%    | 0.8%     |
|   |         |          |         |          |

#### My Work Experience (continued)

#### 8. I am constantly looking for ways to do my job better.

|   | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 374,956 | 90.4%    | 7.8%    | 1.8%     |
| General Services Administration         | 8,382   | 91.0%    | 7.4%    | 1.6%     |
| Federal Acquisition Service (GS30)      | 2,567   | 91.3%    | 7.4%    | 1.4%     |
| FAS/Ofc of Acquisition Management       | 201     | 93.2%    | 5.3%    | 1.5%     |
| FAS/Ofc of Assisted Acquisition Svs     | 95      | 89.2%    | 9.0%    | 1.8%     |
| FAS/Ofc of Cust Accounts & Research     | 52      | 93.1%    | 6.9%    | 0.0%     |
| FAS/Ofc of Integrated Technology Svcs   | 264     | 90.9%    | 7.4%    | 1.7%     |
| FAS/Ofc of Strategy Management          | 19      | 83.2%    | 16.8%   | 0.0%     |
| FAS/Ofc of the Chief Info Officer       | 78      | 93.8%    | 3.6%    | 2.7%     |
| FAS/Ofc of the Regional Commissioner 1  | 28      | 82.6%    | 17.4%   | 0.0%     |
| FAS/Ofc of the Regional Commissioner 2  | 88      | 93.6%    | 4.2%    | 2.3%     |
| FAS/Ofc of the Regional Commissioner 3  | 171     | 87.5%    | 10.5%   | 2.0%     |
| FAS/Ofc of the Regional Commissioner 4  | 171     | 96.3%    | 3.7%    | 0.0%     |
| FAS/Ofc of the Regional Commissioner 5  | 111     | 94.9%    | 3.4%    | 1.7%     |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 91.5%    | 7.6%    | 0.9%     |
| FAS/Ofc of the Regional Commissioner 7  | 172     | 93.6%    | 5.0%    | 1.3%     |
| FAS/Ofc of the Regional Commissioner 8  | 72      | 96.2%    | 2.5%    | 1.3%     |
| FAS/Ofc of the Regional Commissioner 9  | 118     | 88.5%    | 9.7%    | 1.8%     |
| FAS/Ofc of the Regional Commissioner 10 | 106     | 90.7%    | 7.5%    | 1.8%     |
| FAS/Ofc of the Regional Commissioner W  | 93      | 88.0%    | 9.7%    | 2.3%     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 215     | 90.1%    | 7.9%    | 2.0%     |
| FAS/Office of Administration            | 32      | 91.4%    | 8.6%    | 0.0%     |
| FAS/Office of General Supplies & Svcs   | 369     | 90.0%    | 9.5%    | 0.5%     |

#### My Work Experience (continued)

#### 9. I have sufficient resources (for example, people, materials, budget) to get my job done.

| 21 I mare suggestions recommended for enumapries, propries, immersions, strangely to | get my job wester |          |         |          |     |
|--|-------------------|----------|---------|----------|-----|
|  | N                 | Positive | Neutral | Negative | DNK |
| Governmentwide   | 374,731           | 43.8%    | 16.7%   | 39.5%    | 915 |
| General Services Administration  | 8,388             | 51.1%    | 16.3%   | 32.6%    | 18  |
| Federal Acquisition Service (GS30)   | 2,562             | 56.9%    | 14.7%   | 28.4%    | 5   |
| FAS/Ofc of Acquisition Management  | 201               | 57.1%    | 16.8%   | 26.1%    | 0   |
| FAS/Ofc of Assisted Acquisition Svs  | 96                | 62.7%    | 13.3%   | 24.1%    | 0   |
| FAS/Ofc of Cust Accounts & Research  | 52                | 45.3%    | 11.1%   | 43.6%    | 0   |
| FAS/Ofc of Integrated Technology Svcs  | 265               | 51.0%    | 15.9%   | 33.2%    | 0   |
| FAS/Ofc of Strategy Management   | 19                | 46.1%    | 19.5%   | 34.4%    | 0   |
| FAS/Ofc of the Chief Info Officer  | 78                | 54.6%    | 20.8%   | 24.6%    | 0   |
| FAS/Ofc of the Regional Commissioner 1   | 27                | 48.3%    | 26.1%   | 25.6%    | 1   |
| FAS/Ofc of the Regional Commissioner 2   | 87                | 59.4%    | 19.8%   | 20.9%    | 0   |
| FAS/Ofc of the Regional Commissioner 3   | 171               | 53.1%    | 15.8%   | 31.1%    | 0   |
| FAS/Ofc of the Regional Commissioner 4   | 172               | 70.4%    | 8.5%    | 21.1%    | 0   |
| FAS/Ofc of the Regional Commissioner 5   | 110               | 60.0%    | 12.4%   | 27.7%    | 1   |
| FAS/Ofc of the Regional Commissioner 6   | 104               | 49.3%    | 17.0%   | 33.6%    | 0   |
| FAS/Ofc of the Regional Commissioner 7   | 170               | 66.9%    | 10.5%   | 22.6%    | 2   |
| FAS/Ofc of the Regional Commissioner 8   | 71                | 66.9%    | 9.4%    | 23.7%    | 0   |
| FAS/Ofc of the Regional Commissioner 9   | 118               | 57.1%    | 16.5%   | 26.4%    | 0   |
| FAS/Ofc of the Regional Commissioner 10  | 106               | 47.5%    | 11.4%   | 41.1%    | 0   |
| FAS/Ofc of the Regional Commissioner W   | 92                | 39.6%    | 16.3%   | 44.1%    | 0   |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs  | 215               | 62.0%    | 11.8%   | 26.2%    | 0   |
| FAS/Office of Administration   | 31                | 68.8%    | 13.0%   | 18.2%    | 0   |
| FAS/Office of General Supplies & Svcs  | 370               | 56.5%    | 16.8%   | 26.7%    | 1   |
|  |                   |          |         |          |     |

#### My Work Experience (continued)

#### 10. My workload is reasonable.

|   | N       | Positive | Neutral | Negative | DNK |
|---|---------|----------|---------|----------|-----|
| Governmentwide                          | 372,621 | 57.5%    | 16.7%   | 25.8%    | 677 |
| General Services Administration         | 8,360   | 61.6%    | 16.2%   | 22.2%    | 18  |
| Federal Acquisition Service (GS30)      | 2,559   | 64.2%    | 14.7%   | 21.1%    | 3   |
| FAS/Ofc of Acquisition Management       | 200     | 60.2%    | 19.0%   | 20.7%    | 0   |
| FAS/Ofc of Assisted Acquisition Svs     | 96      | 68.6%    | 8.0%    | 23.4%    | 0   |
| FAS/Ofc of Cust Accounts & Research     | 52      | 48.7%    | 13.7%   | 37.6%    | 0   |
| FAS/Ofc of Integrated Technology Svcs   | 265     | 57.3%    | 17.9%   | 24.8%    | 0   |
| FAS/Ofc of Strategy Management          | 19      | 63.5%    | 6.4%    | 30.2%    | 0   |
| FAS/Ofc of the Chief Info Officer       | 78      | 64.7%    | 18.3%   | 17.0%    | 0   |
| FAS/Ofc of the Regional Commissioner 1  | 28      | 47.7%    | 23.9%   | 28.4%    | 0   |
| FAS/Ofc of the Regional Commissioner 2  | 87      | 62.7%    | 13.3%   | 23.9%    | 0   |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 55.1%    | 22.5%   | 22.4%    | 0   |
| FAS/Ofc of the Regional Commissioner 4  | 171     | 74.7%    | 7.7%    | 17.6%    | 1   |
| FAS/Ofc of the Regional Commissioner 5  | 110     | 77.2%    | 7.7%    | 15.1%    | 0   |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 62.7%    | 8.8%    | 28.5%    | 0   |
| FAS/Ofc of the Regional Commissioner 7  | 172     | 69.1%    | 9.7%    | 21.2%    | 1   |
| FAS/Ofc of the Regional Commissioner 8  | 72      | 75.9%    | 9.8%    | 14.4%    | 0   |
| FAS/Ofc of the Regional Commissioner 9  | 118     | 64.3%    | 19.1%   | 16.7%    | 0   |
| FAS/Ofc of the Regional Commissioner 10 | 104     | 58.7%    | 10.3%   | 31.0%    | 0   |
| FAS/Ofc of the Regional Commissioner W  | 93      | 56.1%    | 20.1%   | 23.8%    | 0   |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 214     | 66.6%    | 12.8%   | 20.7%    | 0   |
| FAS/Office of Administration            | 32      | 79.3%    | 9.3%    | 11.4%    | 0   |
| FAS/Office of General Supplies & Svcs   | 367     | 66.5%    | 17.4%   | 16.2%    | 1   |

#### My Work Experience (continued)

#### 11. My talents are used well in the workplace.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 362,841 | 57.3%    | 17.3%   | 25.4%    | 1,905 |
| General Services Administration         | 8,097   | 61.3%    | 16.1%   | 22.6%    | 40    |
| Federal Acquisition Service (GS30)      | 2,484   | 62.1%    | 16.4%   | 21.5%    | 7     |
| FAS/Ofc of Acquisition Management       | 196     | 60.1%    | 17.4%   | 22.5%    | 1     |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 68.2%    | 16.7%   | 15.1%    | 0     |
| FAS/Ofc of Cust Accounts & Research     | 51      | 50.4%    | 17.6%   | 32.0%    | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 257     | 53.7%    | 20.1%   | 26.2%    | 0     |
| FAS/Ofc of Strategy Management          | 17      | 45.2%    | 23.6%   | 31.2%    | 0     |
| FAS/Ofc of the Chief Info Officer       | 76      | 54.7%    | 17.2%   | 28.1%    | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 56.9%    | 18.1%   | 24.9%    | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 85      | 65.6%    | 13.0%   | 21.4%    | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 167     | 57.3%    | 19.2%   | 23.4%    | 0     |
| FAS/Ofc of the Regional Commissioner 4  | 169     | 76.0%    | 13.6%   | 10.4%    | 1     |
| FAS/Ofc of the Regional Commissioner 5  | 106     | 72.6%    | 12.2%   | 15.2%    | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 101     | 59.0%    | 14.2%   | 26.8%    | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 165     | 70.5%    | 18.6%   | 10.9%    | 1     |
| FAS/Ofc of the Regional Commissioner 8  | 69      | 67.9%    | 17.8%   | 14.2%    | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 111     | 64.4%    | 16.2%   | 19.3%    | 1     |
| FAS/Ofc of the Regional Commissioner 10 | 103     | 61.2%    | 13.6%   | 25.2%    | 0     |
| FAS/Ofc of the Regional Commissioner W  | 89      | 63.7%    | 17.0%   | 19.4%    | 0     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 205     | 64.5%    | 12.0%   | 23.5%    | 2     |
| FAS/Office of Administration            | 30      | 56.6%    | 24.1%   | 19.4%    | 1     |
| FAS/Office of General Supplies & Svcs   | 359     | 60.1%    | 16.5%   | 23.4%    | 0     |

#### My Work Experience (continued)

#### 12. I know how my work relates to the agency's goals and priorities.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 372,620 | 82.5%    | 10.5%   | 7.0%     | 1,411 |
| General Services Administration         | 8,324   | 83.5%    | 10.4%   | 6.0%     | 32    |
| Federal Acquisition Service (GS30)      | 2,547   | 83.7%    | 10.3%   | 6.0%     | 10    |
| FAS/Ofc of Acquisition Management       | 200     | 81.8%    | 11.9%   | 6.3%     | 0     |
| FAS/Ofc of Assisted Acquisition Svs     | 94      | 89.9%    | 7.3%    | 2.8%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 51      | 67.7%    | 19.3%   | 12.9%    | 1     |
| FAS/Ofc of Integrated Technology Svcs   | 263     | 80.3%    | 10.3%   | 9.4%     | 2     |
| FAS/Ofc of Strategy Management          | 19      | 88.4%    | 6.4%    | 5.2%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 79      | 77.8%    | 12.3%   | 9.9%     | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 74.6%    | 14.5%   | 10.9%    | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 87      | 88.6%    | 5.6%    | 5.8%     | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 171     | 79.8%    | 10.8%   | 9.4%     | 0     |
| FAS/Ofc of the Regional Commissioner 4  | 171     | 91.8%    | 5.9%    | 2.3%     | 0     |
| FAS/Ofc of the Regional Commissioner 5  | 110     | 88.3%    | 7.4%    | 4.3%     | 1     |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 84.1%    | 7.7%    | 8.1%     | 1     |
| FAS/Ofc of the Regional Commissioner 7  | 169     | 88.2%    | 9.4%    | 2.4%     | 1     |
| FAS/Ofc of the Regional Commissioner 8  | 72      | 91.6%    | 6.9%    | 1.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 116     | 86.2%    | 8.5%    | 5.3%     | 1     |
| FAS/Ofc of the Regional Commissioner 10 | 104     | 85.7%    | 9.7%    | 4.6%     | 1     |
| FAS/Ofc of the Regional Commissioner W  | 92      | 88.2%    | 8.6%    | 3.3%     | 0     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 211     | 84.9%    | 9.7%    | 5.4%     | 1     |
| FAS/Office of Administration            | 32      | 88.2%    | 6.1%    | 5.7%     | 0     |
| FAS/Office of General Supplies & Svcs   | 369     | 79.6%    | 14.9%   | 5.6%     | 1     |

#### My Work Experience (continued)

#### 13. The work I do is important.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 369,703 | 90.0%    | 6.9%    | 3.1%     | 1,092 |
| General Services Administration         | 8,257   | 87.7%    | 8.6%    | 3.7%     | 20    |
| Federal Acquisition Service (GS30)      | 2,527   | 87.6%    | 8.5%    | 3.9%     | 6     |
| FAS/Ofc of Acquisition Management       | 197     | 84.2%    | 11.9%   | 3.9%     | 0     |
| FAS/Ofc of Assisted Acquisition Svs     | 96      | 92.9%    | 6.1%    | 1.0%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 49      | 74.8%    | 11.8%   | 13.4%    | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 261     | 86.8%    | 7.8%    | 5.3%     | 1     |
| FAS/Ofc of Strategy Management          | 19      | 66.8%    | 28.0%   | 5.2%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 77      | 82.5%    | 12.3%   | 5.2%     | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 28      | 90.0%    | 6.5%    | 3.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 85      | 81.0%    | 12.8%   | 6.2%     | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 168     | 85.7%    | 8.3%    | 6.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 4  | 170     | 98.2%    | 1.2%    | 0.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 5  | 111     | 89.3%    | 8.9%    | 1.8%     | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 86.3%    | 10.1%   | 3.7%     | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 169     | 91.2%    | 7.0%    | 1.7%     | 1     |
| FAS/Ofc of the Regional Commissioner 8  | 70      | 92.8%    | 4.4%    | 2.8%     | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 116     | 85.1%    | 9.5%    | 5.4%     | 0     |
| FAS/Ofc of the Regional Commissioner 10 | 105     | 88.4%    | 4.1%    | 7.5%     | 1     |
| FAS/Ofc of the Regional Commissioner W  | 91      | 93.6%    | 4.0%    | 2.3%     | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 212     | 87.3%    | 8.3%    | 4.4%     | 1     |
| FAS/Office of Administration            | 31      | 81.5%    | 8.8%    | 9.7%     | 0     |
| FAS/Office of General Supplies & Svcs   | 361     | 88.1%    | 10.1%   | 1.9%     | 1     |

#### My Work Experience (continued)

## 14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.

| Governmentwide         373,712         66.1%         14.3%         19.5%           General Services Administration         8,347         74.0%         12.2%         13.9%           Federal Acquisition Service (GS30)         2,547         73.7%         13.4%         12.9%           FAS/Ofc of Acquisition Management         197         82.5%         10.5%         7.0%           FAS/Ofc of Assisted Acquisition Svs         93         68.2%         16.6%         15.2%           FAS/Ofc of Cust Accounts & Research         51         68.6%         22.5%         9.0%           FAS/Ofc of Integrated Technology Svcs         259         51.0%         21.6%         27.5%           FAS/Ofc of Strategy Management         19         78.6%         16.8%         4.6%           FAS/Ofc of the Chief Info Officer         79         73.1%         13.7%         13.2%           FAS/Ofc of the Regional Commissioner 1         28         68.9%         24.6%         6.5%           FAS/Ofc of the Regional Commissioner 3         170         77.1%         13.4%         9.5%           FAS/Ofc of the Regional Commissioner 4         170         84.9%         4.7%         10.4%           FAS/Ofc of the Regional Commissioner 6         104         74.9%         16.6%<   |   | N       | Positive | Neutral | Negative | DNK   |
|--|---|---------|----------|---------|----------|-------|
| Federal Acquisition Service (GS30)         2,547         73.7%         13.4%         12.9%           FAS/Ofc of Acquisition Management         197         82.5%         10.5%         7.0%           FAS/Ofc of Assisted Acquisition Svs         93         68.2%         16.6%         15.2%           FAS/Ofc of Cust Accounts & Research         51         68.6%         22.5%         9.0%           FAS/Ofc of Integrated Technology Svcs         259         51.0%         21.6%         27.5%           FAS/Ofc of the Chief Info Officer         79         73.1%         13.7%         13.2%           FAS/Ofc of the Regional Commissioner 1         28         68.9%         24.6%         6.5%           FAS/Ofc of the Regional Commissioner 2         87         81.6%         3.5%         15.0%           FAS/Ofc of the Regional Commissioner 3         170         77.1%         13.4%         9.5%           FAS/Ofc of the Regional Commissioner 4         170         84.9%         4.7%         10.4%           FAS/Ofc of the Regional Commissioner 5         111         81.4%         9.8%         8.8%           FAS/Ofc of the Regional Commissioner 7         171         87.9%         8.2%         3.9%           FAS/Ofc of the Regional Commissioner 8         72         8  | Governmentwide                          | 373,712 | 66.1%    | 14.3%   | 19.5%    | 1,514 |
| FAS/Ofc of Acquisition Management       197       82.5%       10.5%       7.0%         FAS/Ofc of Assisted Acquisition Svs       93       68.2%       16.6%       15.2%         FAS/Ofc of Cust Accounts & Research       51       68.6%       22.5%       9.0%         FAS/Ofc of Integrated Technology Svcs       259       51.0%       21.6%       27.5%         FAS/Ofc of Strategy Management       19       78.6%       16.8%       4.6%         FAS/Ofc of the Chief Info Officer       79       73.1%       13.7%       13.2%         FAS/Ofc of the Regional Commissioner 1       28       68.9%       24.6%       6.5%         FAS/Ofc of the Regional Commissioner 2       87       81.6%       3.5%       15.0%         FAS/Ofc of the Regional Commissioner 3       170       77.1%       13.4%       9.5%         FAS/Ofc of the Regional Commissioner 4       170       84.9%       4.7%       10.4%         FAS/Ofc of the Regional Commissioner 5       111       81.4%       9.8%       8.8%         FAS/Ofc of the Regional Commissioner 6       104       74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 10 <td>General Services Administration</td> <td>8,347</td> <td>74.0%</td> <td>12.2%</td> <td>13.9%</td> <td>35</td>   | General Services Administration         | 8,347   | 74.0%    | 12.2%   | 13.9%    | 35    |
| FAS/Ofc of Assisted Acquisition Svs       93       68.2%       16.6%       15.2%         FAS/Ofc of Cust Accounts & Research       51       68.6%       22.5%       9.0%         FAS/Ofc of Integrated Technology Svcs       259       51.0%       21.6%       27.5%         FAS/Ofc of Strategy Management       19       78.6%       16.8%       4.6%         FAS/Ofc of the Chief Info Officer       79       73.1%       13.7%       13.2%         FAS/Ofc of the Regional Commissioner 1       28       68.9%       24.6%       6.5%         FAS/Ofc of the Regional Commissioner 2       87       81.6%       3.5%       15.0%         FAS/Ofc of the Regional Commissioner 3       170       77.1%       13.4%       9.5%         FAS/Ofc of the Regional Commissioner 4       170       84.9%       4.7%       10.4%         FAS/Ofc of the Regional Commissioner 5       111       81.4%       9.8%       8.8%         FAS/Ofc of the Regional Commissioner 6       104       74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 10       105       72.5%       12.2%       15.4%         FAS/Ofc of the Regional Commissioner  | Federal Acquisition Service (GS30)      | 2,547   | 73.7%    | 13.4%   | 12.9%    | 16    |
| FAS/Ofc of Cust Accounts & Research       51       68.6%       22.5%       9.0%         FAS/Ofc of Integrated Technology Svcs       259       51.0%       21.6%       27.5%         FAS/Ofc of Strategy Management       19       78.6%       16.8%       4.6%         FAS/Ofc of the Chief Info Officer       79       73.1%       13.7%       13.2%         FAS/Ofc of the Regional Commissioner 1       28       68.9%       24.6%       6.5%         FAS/Ofc of the Regional Commissioner 2       87       81.6%       3.5%       15.0%         FAS/Ofc of the Regional Commissioner 3       170       77.1%       13.4%       9.5%         FAS/Ofc of the Regional Commissioner 4       170       84.9%       4.7%       10.4%         FAS/Ofc of the Regional Commissioner 5       111       81.4%       9.8%       8.8%         FAS/Ofc of the Regional Commissioner 6       104       74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of TrvI, Motor Vech & Card   | FAS/Ofc of Acquisition Management       | 197     | 82.5%    | 10.5%   | 7.0%     | 4     |
| FAS/Ofc of Integrated Technology Svcs       259       51.0%       21.6%       27.5%         FAS/Ofc of Strategy Management       19       78.6%       16.8%       4.6%         FAS/Ofc of the Chief Info Officer       79       73.1%       13.7%       13.2%         FAS/Ofc of the Regional Commissioner 1       28       68.9%       24.6%       6.5%         FAS/Ofc of the Regional Commissioner 2       87       81.6%       3.5%       15.0%         FAS/Ofc of the Regional Commissioner 3       170       77.1%       13.4%       9.5%         FAS/Ofc of the Regional Commissioner 4       170       84.9%       4.7%       10.4%         FAS/Ofc of the Regional Commissioner 5       111       81.4%       9.8%       8.8%         FAS/Ofc of the Regional Commissioner 6       104       74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of TrvI, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%   | FAS/Ofc of Assisted Acquisition Svs     | 93      | 68.2%    | 16.6%   | 15.2%    | 3     |
| FAS/Ofc of Strategy Management       19       78.6%       16.8%       4.6%         FAS/Ofc of the Chief Info Officer       79       73.1%       13.7%       13.2%         FAS/Ofc of the Regional Commissioner 1       28       68.9%       24.6%       6.5%         FAS/Ofc of the Regional Commissioner 2       87       81.6%       3.5%       15.0%         FAS/Ofc of the Regional Commissioner 3       170       77.1%       13.4%       9.5%         FAS/Ofc of the Regional Commissioner 4       170       84.9%       4.7%       10.4%         FAS/Ofc of the Regional Commissioner 5       111       81.4%       9.8%       8.8%         FAS/Ofc of the Regional Commissioner 6       104       74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 7       171       87.9%       8.2%       3.9%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%  | FAS/Ofc of Cust Accounts & Research     | 51      | 68.6%    | 22.5%   | 9.0%     | 0     |
| FAS/Ofc of the Chief Info Officer       79       73.1%       13.7%       13.2%         FAS/Ofc of the Regional Commissioner 1       28       68.9%       24.6%       6.5%         FAS/Ofc of the Regional Commissioner 2       87       81.6%       3.5%       15.0%         FAS/Ofc of the Regional Commissioner 3       170       77.1%       13.4%       9.5%         FAS/Ofc of the Regional Commissioner 4       170       84.9%       4.7%       10.4%         FAS/Ofc of the Regional Commissioner 5       111       81.4%       9.8%       8.8%         FAS/Ofc of the Regional Commissioner 6       104       74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 7       171       87.9%       8.2%       3.9%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of TrvI, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%   | FAS/Ofc of Integrated Technology Svcs   | 259     | 51.0%    | 21.6%   | 27.5%    | 2     |
| FAS/Ofc of the Regional Commissioner 1       28 68.9%       24.6%       6.5%         FAS/Ofc of the Regional Commissioner 2       87 81.6%       3.5%       15.0%         FAS/Ofc of the Regional Commissioner 3       170 77.1%       13.4%       9.5%         FAS/Ofc of the Regional Commissioner 4       170 84.9%       4.7%       10.4%         FAS/Ofc of the Regional Commissioner 5       111 81.4%       9.8%       8.8%         FAS/Ofc of the Regional Commissioner 6       104 74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 7       171 87.9%       8.2%       3.9%         FAS/Ofc of the Regional Commissioner 8       72 81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117 81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner 10       105 72.5%       12.2%       15.4%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212 76.5%       15.1%       8.4%  | FAS/Ofc of Strategy Management          | 19      | 78.6%    | 16.8%   | 4.6%     | 0     |
| FAS/Ofc of the Regional Commissioner 2       87       81.6%       3.5%       15.0%         FAS/Ofc of the Regional Commissioner 3       170       77.1%       13.4%       9.5%         FAS/Ofc of the Regional Commissioner 4       170       84.9%       4.7%       10.4%         FAS/Ofc of the Regional Commissioner 5       111       81.4%       9.8%       8.8%         FAS/Ofc of the Regional Commissioner 6       104       74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 7       171       87.9%       8.2%       3.9%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner 10       105       72.5%       12.2%       15.4%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%   | FAS/Ofc of the Chief Info Officer       | 79      | 73.1%    | 13.7%   | 13.2%    | 0     |
| FAS/Ofc of the Regional Commissioner 3       170       77.1%       13.4%       9.5%         FAS/Ofc of the Regional Commissioner 4       170       84.9%       4.7%       10.4%         FAS/Ofc of the Regional Commissioner 5       111       81.4%       9.8%       8.8%         FAS/Ofc of the Regional Commissioner 6       104       74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 7       171       87.9%       8.2%       3.9%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner 10       105       72.5%       12.2%       15.4%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%  | FAS/Ofc of the Regional Commissioner 1  | 28      | 68.9%    | 24.6%   | 6.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 4  FAS/Ofc of the Regional Commissioner 5  FAS/Ofc of the Regional Commissioner 6  FAS/Ofc of the Regional Commissioner 7  FAS/Ofc of the Regional Commissioner 7  FAS/Ofc of the Regional Commissioner 8  FAS/Ofc of the Regional Commissioner 9  FAS/Ofc of the Regional Commissioner 9  FAS/Ofc of the Regional Commissioner 10  FAS/Ofc of the Regional Commissioner W  FAS/Ofc of Trvl, Motor Vech & Card Svcs  170  84.9%  4.7%  10.4%  8.8%  8.8%  8.8%  8.9%  8.2%  8.2%  11.4%  10.5%  8.2%  11.4%  10.5%  8.2%  11.4%  10.5% | FAS/Ofc of the Regional Commissioner 2  | 87      | 81.6%    | 3.5%    | 15.0%    | 1     |
| FAS/Ofc of the Regional Commissioner 5       111       81.4%       9.8%       8.8%         FAS/Ofc of the Regional Commissioner 6       104       74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 7       171       87.9%       8.2%       3.9%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner 10       105       72.5%       12.2%       15.4%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%  | FAS/Ofc of the Regional Commissioner 3  | 170     | 77.1%    | 13.4%   | 9.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 6       104       74.9%       16.6%       8.5%         FAS/Ofc of the Regional Commissioner 7       171       87.9%       8.2%       3.9%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner 10       105       72.5%       12.2%       15.4%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%   | FAS/Ofc of the Regional Commissioner 4  | 170     | 84.9%    | 4.7%    | 10.4%    | 1     |
| FAS/Ofc of the Regional Commissioner 7       171       87.9%       8.2%       3.9%         FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner 10       105       72.5%       12.2%       15.4%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%   | FAS/Ofc of the Regional Commissioner 5  | 111     | 81.4%    | 9.8%    | 8.8%     | 0     |
| FAS/Ofc of the Regional Commissioner 8       72       81.8%       6.8%       11.4%         FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner 10       105       72.5%       12.2%       15.4%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%  | FAS/Ofc of the Regional Commissioner 6  | 104     | 74.9%    | 16.6%   | 8.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 9       117       81.4%       10.5%       8.2%         FAS/Ofc of the Regional Commissioner 10       105       72.5%       12.2%       15.4%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%   | FAS/Ofc of the Regional Commissioner 7  | 171     | 87.9%    | 8.2%    | 3.9%     | 1     |
| FAS/Ofc of the Regional Commissioner 10       105       72.5%       12.2%       15.4%         FAS/Ofc of the Regional Commissioner W       92       46.9%       17.6%       35.5%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212       76.5%       15.1%       8.4%   | FAS/Ofc of the Regional Commissioner 8  | 72      | 81.8%    | 6.8%    | 11.4%    | 0     |
| FAS/Ofc of the Regional Commissioner W       92 46.9%       17.6%       35.5%         FAS/Ofc of Trvl, Motor Vech & Card Svcs       212 76.5%       15.1%       8.4%   | FAS/Ofc of the Regional Commissioner 9  | 117     | 81.4%    | 10.5%   | 8.2%     | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs 212 76.5% 15.1% 8.4%   | FAS/Ofc of the Regional Commissioner 10 | 105     | 72.5%    | 12.2%   | 15.4%    | 0     |
|  | FAS/Ofc of the Regional Commissioner W  | 92      | 46.9%    | 17.6%   | 35.5%    | 0     |
| FAS/Office of Administration 32 76.4% 9.4% 14.3%   | FAS/Ofc of Trvl, Motor Vech & Card Svcs | 212     | 76.5%    | 15.1%   | 8.4%     | 2     |
|  | FAS/Office of Administration            | 32      | 76.4%    | 9.4%    | 14.3%    | 0     |
| FAS/Office of General Supplies & Svcs 370 75.3% 13.5% 11.1%  | FAS/Office of General Supplies & Svcs   | 370     | 75.3%    | 13.5%   | 11.1%    | 1     |

#### My Work Experience (continued)

#### 15. My performance appraisal is a fair reflection of my performance.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 369,528 | 68.4%    | 15.2%   | 16.4%    | 5,283 |
| General Services Administration         | 8,271   | 64.6%    | 15.6%   | 19.8%    | 103   |
| Federal Acquisition Service (GS30)      | 2,537   | 64.0%    | 16.1%   | 20.0%    | 19    |
| FAS/Ofc of Acquisition Management       | 197     | 63.9%    | 18.2%   | 17.9%    | 2     |
| FAS/Ofc of Assisted Acquisition Svs     | 95      | 66.4%    | 18.7%   | 14.9%    | 1     |
| FAS/Ofc of Cust Accounts & Research     | 52      | 48.6%    | 25.7%   | 25.7%    | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 262     | 60.8%    | 16.1%   | 23.0%    | 3     |
| FAS/Ofc of Strategy Management          | 19      | 39.0%    | 16.3%   | 44.7%    | 0     |
| FAS/Ofc of the Chief Info Officer       | 77      | 58.5%    | 14.9%   | 26.6%    | 1     |
| FAS/Ofc of the Regional Commissioner 1  | 28      | 62.8%    | 18.5%   | 18.6%    | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 84      | 71.1%    | 9.5%    | 19.4%    | 2     |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 70.0%    | 18.3%   | 11.7%    | 1     |
| FAS/Ofc of the Regional Commissioner 4  | 170     | 67.2%    | 11.8%   | 21.0%    | 1     |
| FAS/Ofc of the Regional Commissioner 5  | 110     | 73.4%    | 11.7%   | 14.9%    | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 69.1%    | 14.9%   | 16.0%    | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 171     | 71.0%    | 17.1%   | 11.9%    | 2     |
| FAS/Ofc of the Regional Commissioner 8  | 69      | 82.7%    | 9.8%    | 7.4%     | 2     |
| FAS/Ofc of the Regional Commissioner 9  | 118     | 64.2%    | 13.8%   | 22.0%    | 0     |
| FAS/Ofc of the Regional Commissioner 10 | 105     | 71.1%    | 18.6%   | 10.3%    | 0     |
| FAS/Ofc of the Regional Commissioner W  | 91      | 46.5%    | 21.3%   | 32.3%    | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 209     | 66.1%    | 12.8%   | 21.1%    | 3     |
| FAS/Office of Administration            | 32      | 69.5%    | 12.5%   | 18.0%    | 0     |
| FAS/Office of General Supplies & Svcs   | 367     | 57.6%    | 18.2%   | 24.2%    | 0     |

#### My Work Experience (continued)

#### 16. I am held accountable for achieving results.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 372,151 | 81.5%    | 12.4%   | 6.1%     | 1,767 |
| General Services Administration         | 8,335   | 85.3%    | 10.5%   | 4.2%     | 28    |
| Federal Acquisition Service (GS30)      | 2,551   | 87.4%    | 9.1%    | 3.6%     | 4     |
| FAS/Ofc of Acquisition Management       | 200     | 90.1%    | 6.5%    | 3.4%     | 0     |
| FAS/Ofc of Assisted Acquisition Svs     | 95      | 88.8%    | 8.1%    | 3.1%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 52      | 82.6%    | 9.3%    | 8.1%     | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 263     | 86.1%    | 11.0%   | 2.9%     | 0     |
| FAS/Ofc of Strategy Management          | 18      | 76.6%    | 13.7%   | 9.7%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 79      | 87.3%    | 9.0%    | 3.7%     | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 89.1%    | 3.3%    | 7.6%     | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 87      | 86.6%    | 9.9%    | 3.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 166     | 84.9%    | 12.0%   | 3.1%     | 1     |
| FAS/Ofc of the Regional Commissioner 4  | 171     | 95.3%    | 4.7%    | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 5  | 111     | 92.6%    | 6.5%    | 0.9%     | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 87.0%    | 8.4%    | 4.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 171     | 93.5%    | 6.0%    | 0.5%     | 1     |
| FAS/Ofc of the Regional Commissioner 8  | 72      | 81.7%    | 14.1%   | 4.2%     | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 115     | 90.4%    | 6.9%    | 2.8%     | 0     |
| FAS/Ofc of the Regional Commissioner 10 | 105     | 88.5%    | 7.9%    | 3.6%     | 0     |
| FAS/Ofc of the Regional Commissioner W  | 93      | 88.0%    | 7.8%    | 4.2%     | 0     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 213     | 88.8%    | 7.4%    | 3.8%     | 2     |
| FAS/Office of Administration            | 32      | 79.2%    | 12.2%   | 8.6%     | 0     |
| FAS/Office of General Supplies & Svcs   | 369     | 82.0%    | 12.5%   | 5.6%     | 0     |

#### My Work Experience (continued)

#### 17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

| 11. I can access a competent recursion of any tarry tarry can be required. | N       | Positive | Neutral | Negative | DNK    |
|--|---------|----------|---------|----------|--------|
| Governmentwide   | 357,689 | 61.2%    | 19.4%   | 19.5%    | 16,155 |
| General Services Administration  | 8,002   | 64.2%    | 19.8%   | 16.0%    | 361    |
| Federal Acquisition Service (GS30)   | 2,448   | 65.8%    | 19.4%   | 14.8%    | 105    |
| FAS/Ofc of Acquisition Management  | 188     | 66.9%    | 23.6%   | 9.6%     | 12     |
| FAS/Ofc of Assisted Acquisition Svs  | 91      | 74.6%    | 17.7%   | 7.7%     | 5      |
| FAS/Ofc of Cust Accounts & Research  | 47      | 41.2%    | 41.2%   | 17.6%    | 4      |
| FAS/Ofc of Integrated Technology Svcs                                      | 251     | 62.3%    | 18.6%   | 19.1%    | 11     |
| FAS/Ofc of Strategy Management   | 17      | 75.3%    | 19.5%   | 5.1%     | 2      |
| FAS/Ofc of the Chief Info Officer  | 75      | 66.3%    | 22.0%   | 11.7%    | 3      |
| FAS/Ofc of the Regional Commissioner 1                                     | 26      | 57.5%    | 19.4%   | 23.1%    | 0      |
| FAS/Ofc of the Regional Commissioner 2                                     | 84      | 74.2%    | 9.9%    | 15.9%    | 3      |
| FAS/Ofc of the Regional Commissioner 3                                     | 159     | 72.1%    | 18.1%   | 9.7%     | 11     |
| FAS/Ofc of the Regional Commissioner 4                                     | 166     | 69.1%    | 17.4%   | 13.5%    | 5      |
| FAS/Ofc of the Regional Commissioner 5                                     | 109     | 75.2%    | 14.8%   | 10.0%    | 2      |
| FAS/Ofc of the Regional Commissioner 6                                     | 102     | 62.1%    | 11.7%   | 26.2%    | 2      |
| FAS/Ofc of the Regional Commissioner 7                                     | 168     | 76.6%    | 15.1%   | 8.3%     | 5      |
| FAS/Ofc of the Regional Commissioner 8                                     | 66      | 65.9%    | 13.4%   | 20.6%    | 6      |
| FAS/Ofc of the Regional Commissioner 9                                     | 110     | 62.2%    | 24.5%   | 13.3%    | 7      |
| FAS/Ofc of the Regional Commissioner 10                                    | 102     | 64.4%    | 21.7%   | 13.9%    | 3      |
| FAS/Ofc of the Regional Commissioner W                                     | 87      | 53.5%    | 24.3%   | 22.2%    | 3      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs                                    | 201     | 66.7%    | 14.8%   | 18.5%    | 10     |
| FAS/Office of Administration   | 31      | 75.5%    | 15.6%   | 8.9%     | 1      |
| FAS/Office of General Supplies & Svcs                                      | 360     | 61.0%    | 23.8%   | 15.3%    | 10     |
|  |         |          |         |          | 1      |

#### My Work Experience (continued)

#### 18. My training needs are assessed.

| 10. Hy trutting needs are assessed.     |         |          |         |          |       |
|---|---------|----------|---------|----------|-------|
|   | N       | Positive | Neutral | Negative | DNK   |
| Governmentwide                          | 370,252 | 49.8%    | 24.1%   | 26.1%    | 4,271 |
| General Services Administration         | 8,308   | 51.8%    | 22.6%   | 25.7%    | 71    |
| Federal Acquisition Service (GS30)      | 2,549   | 62.3%    | 20.3%   | 17.4%    | 11    |
| FAS/Ofc of Acquisition Management       | 200     | 60.0%    | 20.9%   | 19.1%    | 0     |
| FAS/Ofc of Assisted Acquisition Svs     | 95      | 84.0%    | 8.2%    | 7.8%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 51      | 57.1%    | 16.4%   | 26.4%    | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 260     | 58.7%    | 23.2%   | 18.1%    | 2     |
| FAS/Ofc of Strategy Management          | 19      | 33.4%    | 38.5%   | 28.1%    | 0     |
| FAS/Ofc of the Chief Info Officer       | 79      | 47.6%    | 24.9%   | 27.5%    | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 28      | 50.3%    | 31.6%   | 18.1%    | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 87      | 58.6%    | 19.3%   | 22.1%    | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 171     | 54.1%    | 23.7%   | 22.3%    | 0     |
| FAS/Ofc of the Regional Commissioner 4  | 170     | 76.3%    | 12.4%   | 11.3%    | 1     |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 70.7%    | 15.9%   | 13.4%    | 2     |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 65.2%    | 15.9%   | 18.9%    | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 172     | 75.9%    | 14.0%   | 10.2%    | 1     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 74.7%    | 13.5%   | 11.7%    | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 115     | 66.6%    | 19.7%   | 13.8%    | 1     |
| FAS/Ofc of the Regional Commissioner 10 | 105     | 62.7%    | 19.9%   | 17.4%    | 0     |
| FAS/Ofc of the Regional Commissioner W  | 93      | 42.2%    | 38.2%   | 19.6%    | 0     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 211     | 60.7%    | 18.8%   | 20.5%    | 3     |
| FAS/Office of Administration            | 32      | 63.0%    | 22.7%   | 14.3%    | 0     |
| FAS/Office of General Supplies & Svcs   | 369     | 59.2%    | 23.0%   | 17.8%    | 1     |
|   |         |          |         |          |       |

#### My Work Experience (continued)

# 19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).

|   | N       | Positive | Neutral | Negative | NBJ   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 366,770 | 67.7%    | 14.6%   | 17.7%    | 9,032 |
| General Services Administration         | 8,285   | 65.1%    | 14.7%   | 20.2%    | 130   |
| Federal Acquisition Service (GS30)      | 2,543   | 68.6%    | 13.6%   | 17.8%    | 31    |
| FAS/Ofc of Acquisition Management       | 199     | 66.9%    | 14.0%   | 19.1%    | 2     |
| FAS/Ofc of Assisted Acquisition Svs     | 96      | 73.8%    | 9.4%    | 16.8%    | 0     |
| FAS/Ofc of Cust Accounts & Research     | 52      | 56.2%    | 16.3%   | 27.6%    | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 256     | 64.0%    | 16.7%   | 19.4%    | 7     |
| FAS/Ofc of Strategy Management          | 18      | 40.5%    | 11.0%   | 48.5%    | 1     |
| FAS/Ofc of the Chief Info Officer       | 78      | 54.8%    | 17.9%   | 27.3%    | 1     |
| FAS/Ofc of the Regional Commissioner 1  | 28      | 67.7%    | 13.9%   | 18.4%    | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 88      | 73.3%    | 10.2%   | 16.5%    | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 74.5%    | 13.9%   | 11.6%    | 2     |
| FAS/Ofc of the Regional Commissioner 4  | 167     | 77.8%    | 11.0%   | 11.1%    | 4     |
| FAS/Ofc of the Regional Commissioner 5  | 111     | 77.9%    | 10.9%   | 11.2%    | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 71.0%    | 11.9%   | 17.1%    | 1     |
| FAS/Ofc of the Regional Commissioner 7  | 171     | 84.9%    | 9.8%    | 5.2%     | 2     |
| FAS/Ofc of the Regional Commissioner 8  | 69      | 72.4%    | 10.5%   | 17.2%    | 2     |
| FAS/Ofc of the Regional Commissioner 9  | 118     | 67.5%    | 17.3%   | 15.1%    | 1     |
| FAS/Ofc of the Regional Commissioner 10 | 104     | 63.5%    | 19.5%   | 16.9%    | 2     |
| FAS/Ofc of the Regional Commissioner W  | 92      | 57.4%    | 14.8%   | 27.8%    | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 212     | 67.3%    | 12.1%   | 20.6%    | 3     |
| FAS/Office of Administration            | 31      | 71.8%    | 6.8%    | 21.5%    | 1     |
| FAS/Office of General Supplies & Svcs   | 372     | 66.5%    | 14.2%   | 19.3%    | 1     |

#### **My Work Unit**

#### 20. The people I work with cooperate to get the job done.

| = or included in our war cooperate to get ancies |         |          |         |          |
|--|---------|----------|---------|----------|
|  | N       | Positive | Neutral | Negative |
| Governmentwide                                   | 375,451 | 72.5%    | 14.3%   | 13.2%    |
| General Services Administration                  | 8,395   | 77.9%    | 12.9%   | 9.2%     |
| Federal Acquisition Service (GS30)               | 2,569   | 78.5%    | 12.5%   | 8.9%     |
| FAS/Ofc of Acquisition Management                | 198     | 79.8%    | 10.1%   | 10.1%    |
| FAS/Ofc of Assisted Acquisition Svs              | 96      | 87.6%    | 6.6%    | 5.8%     |
| FAS/Ofc of Cust Accounts & Research              | 52      | 79.1%    | 12.0%   | 8.8%     |
| FAS/Ofc of Integrated Technology Svcs            | 266     | 74.5%    | 12.9%   | 12.6%    |
| FAS/Ofc of Strategy Management                   | 19      | 100.0%   | 0.0%    | 0.0%     |
| FAS/Ofc of the Chief Info Officer                | 79      | 83.8%    | 7.0%    | 9.2%     |
| FAS/Ofc of the Regional Commissioner 1           | 28      | 75.7%    | 10.1%   | 14.2%    |
| FAS/Ofc of the Regional Commissioner 2           | 86      | 75.1%    | 11.7%   | 13.2%    |
| FAS/Ofc of the Regional Commissioner 3           | 172     | 82.3%    | 12.2%   | 5.5%     |
| FAS/Ofc of the Regional Commissioner 4           | 172     | 77.8%    | 12.1%   | 10.1%    |
| FAS/Ofc of the Regional Commissioner 5           | 111     | 82.1%    | 7.8%    | 10.0%    |
| FAS/Ofc of the Regional Commissioner 6           | 103     | 75.5%    | 15.2%   | 9.3%     |
| FAS/Ofc of the Regional Commissioner 7           | 172     | 90.0%    | 8.3%    | 1.7%     |
| FAS/Ofc of the Regional Commissioner 8           | 72      | 85.7%    | 9.9%    | 4.4%     |
| FAS/Ofc of the Regional Commissioner 9           | 118     | 79.8%    | 10.5%   | 9.7%     |
| FAS/Ofc of the Regional Commissioner 10          | 106     | 83.6%    | 7.8%    | 8.6%     |
| FAS/Ofc of the Regional Commissioner W           | 93      | 71.3%    | 19.4%   | 9.4%     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs          | 214     | 75.1%    | 14.6%   | 10.3%    |
| FAS/Office of Administration                     | 32      | 84.9%    | 15.1%   | 0.0%     |
| FAS/Office of General Supplies & Svcs            | 372     | 71.6%    | 18.6%   | 9.8%     |
|  |         |          |         |          |

#### My Work Unit (continued)

#### 21. My work unit is able to recruit people with the right skills.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 362,026 | 40.2%    | 26.7%   | 33.1%    | 13,660 |
| General Services Administration         | 8,068   | 43.0%    | 27.0%   | 30.1%    | 340    |
| Federal Acquisition Service (GS30)      | 2,457   | 46.0%    | 26.2%   | 27.9%    | 113    |
| FAS/Ofc of Acquisition Management       | 189     | 48.8%    | 29.3%   | 21.9%    | 12     |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 61.9%    | 14.0%   | 24.2%    | 3      |
| FAS/Ofc of Cust Accounts & Research     | 48      | 34.3%    | 27.7%   | 38.0%    | 4      |
| FAS/Ofc of Integrated Technology Svcs   | 242     | 34.7%    | 27.6%   | 37.7%    | 22     |
| FAS/Ofc of Strategy Management          | 19      | 51.7%    | 28.7%   | 19.6%    | 0      |
| FAS/Ofc of the Chief Info Officer       | 74      | 49.3%    | 21.1%   | 29.6%    | 4      |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 66.2%    | 7.9%    | 25.9%    | 1      |
| FAS/Ofc of the Regional Commissioner 2  | 80      | 45.3%    | 23.7%   | 31.1%    | 7      |
| FAS/Ofc of the Regional Commissioner 3  | 165     | 41.2%    | 31.0%   | 27.8%    | 7      |
| FAS/Ofc of the Regional Commissioner 4  | 163     | 68.1%    | 17.8%   | 14.1%    | 8      |
| FAS/Ofc of the Regional Commissioner 5  | 106     | 50.9%    | 25.9%   | 23.3%    | 4      |
| FAS/Ofc of the Regional Commissioner 6  | 99      | 48.2%    | 27.4%   | 24.4%    | 4      |
| FAS/Ofc of the Regional Commissioner 7  | 168     | 60.2%    | 23.3%   | 16.5%    | 5      |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 54.3%    | 25.2%   | 20.4%    | 1      |
| FAS/Ofc of the Regional Commissioner 9  | 115     | 51.1%    | 24.0%   | 25.0%    | 4      |
| FAS/Ofc of the Regional Commissioner 10 | 104     | 34.4%    | 24.0%   | 41.6%    | 2      |
| FAS/Ofc of the Regional Commissioner W  | 89      | 33.9%    | 30.2%   | 35.9%    | 4      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 205     | 49.6%    | 24.8%   | 25.6%    | 9      |
| FAS/Office of Administration            | 32      | 58.1%    | 13.0%   | 28.9%    | 0      |
| FAS/Office of General Supplies & Svcs   | 360     | 33.5%    | 34.0%   | 32.5%    | 12     |
|   |         |          |         |          |        |

#### My Work Unit (continued)

#### 22. Promotions in my work unit are based on merit.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 349,090 | 31.6%    | 29.5%   | 39.0%    | 24,611 |
| General Services Administration         | 7,771   | 37.0%    | 30.8%   | 32.2%    | 583    |
| Federal Acquisition Service (GS30)      | 2,375   | 40.6%    | 31.5%   | 28.0%    | 172    |
| FAS/Ofc of Acquisition Management       | 180     | 47.9%    | 30.6%   | 21.5%    | 20     |
| FAS/Ofc of Assisted Acquisition Svs     | 91      | 62.8%    | 23.8%   | 13.4%    | 4      |
| FAS/Ofc of Cust Accounts & Research     | 47      | 45.3%    | 30.2%   | 24.6%    | 4      |
| FAS/Ofc of Integrated Technology Svcs   | 241     | 36.0%    | 33.4%   | 30.6%    | 22     |
| FAS/Ofc of Strategy Management          | 15      | 42.9%    | 42.0%   | 15.1%    | 4      |
| FAS/Ofc of the Chief Info Officer       | 68      | 38.5%    | 36.9%   | 24.6%    | 9      |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 35.2%    | 15.6%   | 49.2%    | 2      |
| FAS/Ofc of the Regional Commissioner 2  | 81      | 52.7%    | 20.7%   | 26.6%    | 4      |
| FAS/Ofc of the Regional Commissioner 3  | 160     | 40.9%    | 37.7%   | 21.4%    | 10     |
| FAS/Ofc of the Regional Commissioner 4  | 155     | 48.5%    | 29.7%   | 21.8%    | 16     |
| FAS/Ofc of the Regional Commissioner 5  | 103     | 46.8%    | 26.1%   | 27.1%    | 7      |
| FAS/Ofc of the Regional Commissioner 6  | 97      | 36.7%    | 35.6%   | 27.7%    | 5      |
| FAS/Ofc of the Regional Commissioner 7  | 163     | 46.2%    | 30.4%   | 23.4%    | 8      |
| FAS/Ofc of the Regional Commissioner 8  | 68      | 48.0%    | 20.4%   | 31.6%    | 4      |
| FAS/Ofc of the Regional Commissioner 9  | 110     | 41.0%    | 29.7%   | 29.3%    | 5      |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 39.6%    | 27.1%   | 33.3%    | 4      |
| FAS/Ofc of the Regional Commissioner W  | 85      | 32.5%    | 30.1%   | 37.4%    | 7      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 198     | 36.0%    | 34.8%   | 29.2%    | 14     |
| FAS/Office of Administration            | 27      | 35.6%    | 25.2%   | 39.2%    | 4      |
| FAS/Office of General Supplies & Svcs   | 351     | 30.0%    | 35.5%   | 34.5%    | 18     |
|   |         |          |         |          | -      |

#### My Work Unit (continued)

#### 23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

| 25. In my worst arms, coops are carried to accur want a poor perjorates with carried |         | inprove. |         |          |        |  |  |  |
|--|---------|----------|---------|----------|--------|--|--|--|
|  | N       | Positive | Neutral | Negative | DNK    |  |  |  |
| Governmentwide   | 341,154 | 28.0%    | 27.5%   | 44.6%    | 32,879 |  |  |  |
| General Services Administration  | 7,646   | 34.8%    | 30.2%   | 35.1%    | 719    |  |  |  |
| Federal Acquisition Service (GS30)   | 2,319   | 36.4%    | 29.5%   | 34.1%    | 236    |  |  |  |
| FAS/Ofc of Acquisition Management  | 172     | 43.7%    | 29.0%   | 27.3%    | 26     |  |  |  |
| FAS/Ofc of Assisted Acquisition Svs  | 83      | 39.4%    | 29.2%   | 31.5%    | 12     |  |  |  |
| FAS/Ofc of Cust Accounts & Research  | 48      | 33.5%    | 24.8%   | 41.6%    | 4      |  |  |  |
| FAS/Ofc of Integrated Technology Svcs  | 231     | 33.8%    | 32.7%   | 33.5%    | 32     |  |  |  |
| FAS/Ofc of Strategy Management   | 14      | 32.2%    | 41.1%   | 26.7%    | 5      |  |  |  |
| FAS/Ofc of the Chief Info Officer  | 64      | 26.6%    | 35.7%   | 37.7%    | 15     |  |  |  |
| FAS/Ofc of the Regional Commissioner 1   | 25      | 41.3%    | 19.1%   | 39.7%    | 3      |  |  |  |
| FAS/Ofc of the Regional Commissioner 2   | 82      | 39.5%    | 19.7%   | 40.9%    | 5      |  |  |  |
| FAS/Ofc of the Regional Commissioner 3   | 149     | 37.7%    | 28.4%   | 33.9%    | 21     |  |  |  |
| FAS/Ofc of the Regional Commissioner 4   | 152     | 48.4%    | 25.1%   | 26.5%    | 18     |  |  |  |
| FAS/Ofc of the Regional Commissioner 5   | 101     | 44.3%    | 25.2%   | 30.6%    | 9      |  |  |  |
| FAS/Ofc of the Regional Commissioner 6   | 95      | 26.2%    | 34.1%   | 39.7%    | 9      |  |  |  |
| FAS/Ofc of the Regional Commissioner 7   | 159     | 47.2%    | 32.3%   | 20.5%    | 13     |  |  |  |
| FAS/Ofc of the Regional Commissioner 8   | 65      | 40.9%    | 15.6%   | 43.5%    | 7      |  |  |  |
| FAS/Ofc of the Regional Commissioner 9   | 114     | 29.7%    | 38.5%   | 31.8%    | 5      |  |  |  |
| FAS/Ofc of the Regional Commissioner 10  | 96      | 37.0%    | 32.1%   | 30.9%    | 9      |  |  |  |
| FAS/Ofc of the Regional Commissioner W   | 86      | 35.2%    | 31.2%   | 33.6%    | 6      |  |  |  |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs  | 201     | 36.7%    | 27.6%   | 35.7%    | 12     |  |  |  |
| FAS/Office of Administration   | 30      | 27.1%    | 16.4%   | 56.5%    | 2      |  |  |  |
| FAS/Office of General Supplies & Svcs  | 344     | 29.7%    | 30.8%   | 39.5%    | 23     |  |  |  |
|  |         |          |         |          |        |  |  |  |

#### My Work Unit (continued)

#### 24. In my work unit, differences in performance are recognized in a meaningful way.

|   | <u> </u> |         |          |         |          |        |
|---|----------|---------|----------|---------|----------|--------|
|   |          | N       | Positive | Neutral | Negative | DNK    |
| Governmentwide                          |          | 353,920 | 31.4%    | 29.0%   | 39.5%    | 20,703 |
| General Services Administration         |          | 7,970   | 35.9%    | 30.2%   | 33.9%    | 409    |
| Federal Acquisition Service (GS30)      |          | 2,437   | 40.0%    | 29.0%   | 31.0%    | 125    |
| FAS/Ofc of Acquisition Management       |          | 189     | 37.4%    | 30.0%   | 32.6%    | 12     |
| FAS/Ofc of Assisted Acquisition Svs     |          | 91      | 49.5%    | 29.0%   | 21.5%    | 5      |
| FAS/Ofc of Cust Accounts & Research     |          | 51      | 28.6%    | 30.0%   | 41.5%    | 1      |
| FAS/Ofc of Integrated Technology Svcs   |          | 247     | 34.7%    | 29.2%   | 36.1%    | 15     |
| FAS/Ofc of Strategy Management          |          | 18      | 41.0%    | 20.3%   | 38.7%    | 1      |
| FAS/Ofc of the Chief Info Officer       |          | 70      | 34.3%    | 26.2%   | 39.5%    | 9      |
| FAS/Ofc of the Regional Commissioner 1  |          | 27      | 38.1%    | 25.4%   | 36.6%    | 1      |
| FAS/Ofc of the Regional Commissioner 2  |          | 82      | 44.6%    | 21.9%   | 33.4%    | 6      |
| FAS/Ofc of the Regional Commissioner 3  |          | 158     | 41.8%    | 31.2%   | 27.0%    | 13     |
| FAS/Ofc of the Regional Commissioner 4  |          | 159     | 52.0%    | 22.0%   | 26.0%    | 11     |
| FAS/Ofc of the Regional Commissioner 5  |          | 104     | 48.7%    | 24.9%   | 26.4%    | 5      |
| FAS/Ofc of the Regional Commissioner 6  |          | 102     | 40.2%    | 31.8%   | 27.9%    | 2      |
| FAS/Ofc of the Regional Commissioner 7  |          | 166     | 54.5%    | 28.3%   | 17.2%    | 6      |
| FAS/Ofc of the Regional Commissioner 8  |          | 67      | 52.3%    | 22.2%   | 25.5%    | 5      |
| FAS/Ofc of the Regional Commissioner 9  |          | 113     | 40.4%    | 27.6%   | 32.0%    | 4      |
| FAS/Ofc of the Regional Commissioner 10 |          | 105     | 33.0%    | 30.5%   | 36.5%    | 1      |
| FAS/Ofc of the Regional Commissioner W  |          | 90      | 34.9%    | 30.4%   | 34.7%    | 3      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs |          | 208     | 37.5%    | 30.4%   | 32.1%    | 7      |
| FAS/Office of Administration            |          | 31      | 22.1%    | 40.3%   | 37.6%    | 1      |
| FAS/Office of General Supplies & Svcs   |          | 352     | 35.4%    | 32.4%   | 32.2%    | 16     |
|   |          |         |          |         |          | *      |

#### My Work Unit (continued)

#### 25. Awards in my work unit depend on how well employees perform their jobs.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 350,157 | 37.7%    | 26.3%   | 36.1%    | 23,879 |
| General Services Administration         | 7,728   | 37.7%    | 30.8%   | 31.5%    | 593    |
| Federal Acquisition Service (GS30)      | 2,379   | 41.8%    | 30.4%   | 27.8%    | 162    |
| FAS/Ofc of Acquisition Management       | 179     | 40.3%    | 35.3%   | 24.4%    | 20     |
| FAS/Ofc of Assisted Acquisition Svs     | 91      | 51.8%    | 29.9%   | 18.3%    | 5      |
| FAS/Ofc of Cust Accounts & Research     | 48      | 36.8%    | 32.4%   | 30.8%    | 4      |
| FAS/Ofc of Integrated Technology Svcs   | 245     | 36.8%    | 32.1%   | 31.1%    | 18     |
| FAS/Ofc of Strategy Management          | 17      | 21.3%    | 28.9%   | 49.9%    | 2      |
| FAS/Ofc of the Chief Info Officer       | 69      | 40.2%    | 35.9%   | 23.9%    | 8      |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 32.2%    | 33.4%   | 34.4%    | 2      |
| FAS/Ofc of the Regional Commissioner 2  | 81      | 50.4%    | 24.5%   | 25.1%    | 5      |
| FAS/Ofc of the Regional Commissioner 3  | 154     | 41.3%    | 34.2%   | 24.6%    | 17     |
| FAS/Ofc of the Regional Commissioner 4  | 159     | 53.0%    | 20.9%   | 26.2%    | 12     |
| FAS/Ofc of the Regional Commissioner 5  | 102     | 50.6%    | 26.1%   | 23.3%    | 8      |
| FAS/Ofc of the Regional Commissioner 6  | 96      | 44.3%    | 25.8%   | 30.0%    | 6      |
| FAS/Ofc of the Regional Commissioner 7  | 157     | 55.8%    | 28.1%   | 16.1%    | 10     |
| FAS/Ofc of the Regional Commissioner 8  | 70      | 53.9%    | 18.5%   | 27.6%    | 2      |
| FAS/Ofc of the Regional Commissioner 9  | 112     | 41.3%    | 35.4%   | 23.3%    | 5      |
| FAS/Ofc of the Regional Commissioner 10 | 105     | 34.3%    | 37.4%   | 28.2%    | 0      |
| FAS/Ofc of the Regional Commissioner W  | 86      | 42.2%    | 19.6%   | 38.2%    | 4      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 193     | 45.7%    | 25.9%   | 28.4%    | 15     |
| FAS/Office of Administration            | 30      | 28.7%    | 34.5%   | 36.8%    | 2      |
| FAS/Office of General Supplies & Svcs   | 352     | 31.6%    | 35.1%   | 33.3%    | 16     |
|   |         |          |         |          |        |

#### My Work Unit (continued)

#### 26. Employees in my work unit share job knowledge with each other.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 373,151 | 71.8%    | 14.8%   | 13.4%    | 1,576 |
| General Services Administration         | 8,342   | 78.0%    | 12.3%   | 9.8%     | 30    |
| Federal Acquisition Service (GS30)      | 2,553   | 78.2%    | 11.8%   | 10.0%    | 5     |
| FAS/Ofc of Acquisition Management       | 201     | 83.8%    | 8.9%    | 7.3%     | 0     |
| FAS/Ofc of Assisted Acquisition Svs     | 96      | 85.8%    | 7.3%    | 6.9%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 51      | 84.3%    | 12.1%   | 3.6%     | 1     |
| FAS/Ofc of Integrated Technology Svcs   | 260     | 74.9%    | 13.1%   | 11.9%    | 0     |
| FAS/Ofc of Strategy Management          | 19      | 94.8%    | 5.2%    | 0.0%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 79      | 74.2%    | 13.2%   | 12.7%    | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 70.8%    | 14.1%   | 15.1%    | 1     |
| FAS/Ofc of the Regional Commissioner 2  | 87      | 76.6%    | 7.8%    | 15.6%    | 1     |
| FAS/Ofc of the Regional Commissioner 3  | 167     | 81.0%    | 10.6%   | 8.4%     | 2     |
| FAS/Ofc of the Regional Commissioner 4  | 172     | 80.0%    | 11.6%   | 8.4%     | 0     |
| FAS/Ofc of the Regional Commissioner 5  | 110     | 81.1%    | 8.2%    | 10.7%    | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 78.5%    | 11.7%   | 9.8%     | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 171     | 85.8%    | 8.0%    | 6.3%     | 0     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 80.4%    | 15.3%   | 4.3%     | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 119     | 84.8%    | 9.4%    | 5.8%     | 0     |
| FAS/Ofc of the Regional Commissioner 10 | 106     | 79.1%    | 12.6%   | 8.3%     | 0     |
| FAS/Ofc of the Regional Commissioner W  | 92      | 70.5%    | 15.3%   | 14.2%    | 0     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 214     | 75.2%    | 12.2%   | 12.6%    | 0     |
| FAS/Office of Administration            | 31      | 86.5%    | 7.6%    | 5.9%     | 0     |
| FAS/Office of General Supplies & Svcs   | 370     | 70.8%    | 16.4%   | 12.8%    | 0     |

#### My Work Unit (continued)

#### 27. The skill level in my work unit has improved in the past year.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 360,810 | 52.3%    | 29.6%   | 18.1%    | 14,051 |
| General Services Administration         | 8,132   | 58.0%    | 27.0%   | 15.0%    | 257    |
| Federal Acquisition Service (GS30)      | 2,499   | 61.3%    | 25.4%   | 13.3%    | 71     |
| FAS/Ofc of Acquisition Management       | 193     | 63.6%    | 25.6%   | 10.8%    | 8      |
| FAS/Ofc of Assisted Acquisition Svs     | 92      | 68.8%    | 22.4%   | 8.9%     | 3      |
| FAS/Ofc of Cust Accounts & Research     | 52      | 53.1%    | 32.1%   | 14.9%    | 0      |
| FAS/Ofc of Integrated Technology Svcs   | 247     | 59.1%    | 24.6%   | 16.3%    | 17     |
| FAS/Ofc of Strategy Management          | 17      | 69.2%    | 23.4%   | 7.4%     | 2      |
| FAS/Ofc of the Chief Info Officer       | 76      | 49.0%    | 31.1%   | 19.9%    | 3      |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 56.0%    | 32.9%   | 11.1%    | 1      |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 69.0%    | 21.1%   | 9.9%     | 5      |
| FAS/Ofc of the Regional Commissioner 3  | 166     | 62.7%    | 26.9%   | 10.4%    | 6      |
| FAS/Ofc of the Regional Commissioner 4  | 166     | 65.8%    | 19.3%   | 14.9%    | 6      |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 63.7%    | 27.2%   | 9.2%     | 2      |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 53.4%    | 35.3%   | 11.4%    | 2      |
| FAS/Ofc of the Regional Commissioner 7  | 169     | 72.9%    | 21.1%   | 6.0%     | 3      |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 72.0%    | 23.6%   | 4.5%     | 1      |
| FAS/Ofc of the Regional Commissioner 9  | 117     | 66.0%    | 26.3%   | 7.7%     | 2      |
| FAS/Ofc of the Regional Commissioner 10 | 106     | 58.9%    | 26.2%   | 14.9%    | 0      |
| FAS/Ofc of the Regional Commissioner W  | 93      | 50.9%    | 28.9%   | 20.2%    | 0      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 210     | 62.7%    | 21.7%   | 15.6%    | 4      |
| FAS/Office of Administration            | 32      | 68.3%    | 19.6%   | 12.1%    | 0      |
| FAS/Office of General Supplies & Svcs   | 363     | 55.5%    | 27.2%   | 17.2%    | 6      |

#### My Work Unit (continued)

#### 28. How would you rate the overall quality of work done by your work unit?

|   | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| overnmentwide                           | 374,621 | 82.5%    | 14.3%   | 3.2%     |
| General Services Administration         | 8,402   | 86.0%    | 11.3%   | 2.7%     |
| Federal Acquisition Service (GS30)      | 2,573   | 87.3%    | 10.5%   | 2.2%     |
| FAS/Ofc of Acquisition Management       | 201     | 89.1%    | 9.8%    | 1.1%     |
| FAS/Ofc of Assisted Acquisition Svs     | 96      | 93.4%    | 5.7%    | 0.9%     |
| FAS/Ofc of Cust Accounts & Research     | 52      | 81.5%    | 18.5%   | 0.0%     |
| FAS/Ofc of Integrated Technology Svcs   | 265     | 84.3%    | 12.7%   | 3.0%     |
| FAS/Ofc of Strategy Management          | 19      | 88.2%    | 11.8%   | 0.0%     |
| FAS/Ofc of the Chief Info Officer       | 79      | 83.8%    | 12.6%   | 3.6%     |
| FAS/Ofc of the Regional Commissioner 1  | 28      | 85.7%    | 10.8%   | 3.5%     |
| FAS/Ofc of the Regional Commissioner 2  | 88      | 83.3%    | 10.8%   | 5.9%     |
| FAS/Ofc of the Regional Commissioner 3  | 172     | 90.0%    | 8.7%    | 1.3%     |
| FAS/Ofc of the Regional Commissioner 4  | 172     | 91.6%    | 8.4%    | 0.0%     |
| FAS/Ofc of the Regional Commissioner 5  | 111     | 89.3%    | 8.8%    | 1.9%     |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 90.8%    | 6.5%    | 2.7%     |
| FAS/Ofc of the Regional Commissioner 7  | 171     | 94.1%    | 5.3%    | 0.6%     |
| FAS/Ofc of the Regional Commissioner 8  | 72      | 85.0%    | 12.2%   | 2.8%     |
| FAS/Ofc of the Regional Commissioner 9  | 119     | 87.0%    | 11.1%   | 1.9%     |
| FAS/Ofc of the Regional Commissioner 10 | 106     | 87.1%    | 12.9%   | 0.0%     |
| FAS/Ofc of the Regional Commissioner W  | 93      | 78.9%    | 15.3%   | 5.7%     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 214     | 84.6%    | 11.9%   | 3.5%     |
| FAS/Office of Administration            | 32      | 87.8%    | 12.2%   | 0.0%     |
| FAS/Office of General Supplies & Svcs   | 371     | 86.8%    | 10.5%   | 2.8%     |

#### **My Agency**

#### 29. The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.

| The world to the straight the world the straight that the straight the straight to the straight |         |          |         |          |       |  |
|---|---------|----------|---------|----------|-------|--|
|   | N       | Positive | Neutral | Negative | DNK   |  |
| Governmentwide  | 362,785 | 69.7%    | 18.1%   | 12.2%    | 5,883 |  |
| General Services Administration   | 8,123   | 69.3%    | 18.0%   | 12.7%    | 134   |  |
| Federal Acquisition Service (GS30)  | 2,495   | 71.7%    | 17.5%   | 10.9%    | 39    |  |
| FAS/Ofc of Acquisition Management   | 193     | 69.0%    | 18.3%   | 12.7%    | 5     |  |
| FAS/Ofc of Assisted Acquisition Svs   | 92      | 84.3%    | 8.8%    | 6.9%     | 1     |  |
| FAS/Ofc of Cust Accounts & Research   | 52      | 59.3%    | 34.7%   | 6.0%     | 0     |  |
| FAS/Ofc of Integrated Technology Svcs   | 252     | 64.4%    | 19.9%   | 15.7%    | 7     |  |
| FAS/Ofc of Strategy Management  | 19      | 49.2%    | 44.4%   | 6.4%     | 0     |  |
| FAS/Ofc of the Chief Info Officer   | 76      | 70.8%    | 16.6%   | 12.6%    | 1     |  |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 68.8%    | 11.3%   | 19.9%    | 1     |  |
| FAS/Ofc of the Regional Commissioner 2  | 85      | 66.4%    | 11.1%   | 22.5%    | 2     |  |
| FAS/Ofc of the Regional Commissioner 3  | 169     | 72.9%    | 17.9%   | 9.2%     | 3     |  |
| FAS/Ofc of the Regional Commissioner 4  | 164     | 83.3%    | 9.9%    | 6.8%     | 5     |  |
| FAS/Ofc of the Regional Commissioner 5  | 108     | 78.0%    | 14.8%   | 7.2%     | 2     |  |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 75.3%    | 17.2%   | 7.5%     | 0     |  |
| FAS/Ofc of the Regional Commissioner 7  | 167     | 83.5%    | 11.5%   | 5.0%     | 0     |  |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 78.8%    | 11.3%   | 9.9%     | 1     |  |
| FAS/Ofc of the Regional Commissioner 9  | 113     | 69.1%    | 24.1%   | 6.8%     | 2     |  |
| FAS/Ofc of the Regional Commissioner 10   | 103     | 75.8%    | 6.9%    | 17.4%    | 3     |  |
| FAS/Ofc of the Regional Commissioner W  | 91      | 62.3%    | 22.4%   | 15.3%    | 1     |  |
| FAS/Ofc of TrvI, Motor Vech & Card Svcs   | 209     | 73.5%    | 17.0%   | 9.5%     | 1     |  |
| FAS/Office of Administration  | 32      | 57.3%    | 22.3%   | 20.3%    | 0     |  |
| FAS/Office of General Supplies & Svcs   | 362     | 68.9%    | 21.1%   | 10.0%    | 3     |  |
|   |         |          |         |          |       |  |

#### My Agency (continued)

#### 30. Employees have a feeling of personal empowerment with respect to work processes.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 360,361 | 42.9%    | 26.0%   | 31.1%    | 8,232 |
| General Services Administration         | 8,101   | 48.4%    | 24.1%   | 27.5%    | 160   |
| Federal Acquisition Service (GS30)      | 2,491   | 52.3%    | 23.1%   | 24.5%    | 44    |
| FAS/Ofc of Acquisition Management       | 197     | 42.4%    | 29.0%   | 28.5%    | 2     |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 64.9%    | 20.2%   | 14.9%    | 1     |
| FAS/Ofc of Cust Accounts & Research     | 49      | 49.1%    | 16.6%   | 34.3%    | 3     |
| FAS/Ofc of Integrated Technology Svcs   | 251     | 47.7%    | 23.1%   | 29.2%    | 6     |
| FAS/Ofc of Strategy Management          | 19      | 33.6%    | 26.1%   | 40.2%    | 0     |
| FAS/Ofc of the Chief Info Officer       | 74      | 56.5%    | 21.8%   | 21.6%    | 3     |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 46.8%    | 21.8%   | 31.4%    | 1     |
| FAS/Ofc of the Regional Commissioner 2  | 84      | 58.5%    | 22.5%   | 19.0%    | 3     |
| FAS/Ofc of the Regional Commissioner 3  | 165     | 59.0%    | 19.6%   | 21.4%    | 5     |
| FAS/Ofc of the Regional Commissioner 4  | 165     | 66.5%    | 17.4%   | 16.1%    | 6     |
| FAS/Ofc of the Regional Commissioner 5  | 110     | 65.6%    | 18.7%   | 15.7%    | 1     |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 49.6%    | 22.2%   | 28.3%    | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 168     | 62.2%    | 23.4%   | 14.4%    | 1     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 55.0%    | 21.2%   | 23.7%    | 1     |
| FAS/Ofc of the Regional Commissioner 9  | 115     | 47.7%    | 22.5%   | 29.8%    | 0     |
| FAS/Ofc of the Regional Commissioner 10 | 103     | 49.0%    | 22.0%   | 29.0%    | 3     |
| FAS/Ofc of the Regional Commissioner W  | 89      | 43.5%    | 31.6%   | 24.8%    | 2     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 212     | 50.6%    | 23.8%   | 25.6%    | 1     |
| FAS/Office of Administration            | 30      | 46.9%    | 33.7%   | 19.4%    | 1     |
| FAS/Office of General Supplies & Svcs   | 360     | 47.6%    | 25.0%   | 27.5%    | 3     |

#### My Agency (continued)

#### 31. Employees are recognized for providing high quality products and services.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 360,183 | 45.6%    | 24.5%   | 29.9%    | 7,290 |
| General Services Administration         | 8,054   | 49.5%    | 24.6%   | 25.9%    | 158   |
| Federal Acquisition Service (GS30)      | 2,471   | 53.9%    | 23.0%   | 23.1%    | 42    |
| FAS/Ofc of Acquisition Management       | 190     | 45.1%    | 30.3%   | 24.7%    | 7     |
| FAS/Ofc of Assisted Acquisition Svs     | 92      | 77.5%    | 15.5%   | 7.0%     | 2     |
| FAS/Ofc of Cust Accounts & Research     | 50      | 51.4%    | 11.5%   | 37.1%    | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 247     | 47.2%    | 21.6%   | 31.2%    | 9     |
| FAS/Ofc of Strategy Management          | 18      | 46.0%    | 16.5%   | 37.5%    | 0     |
| FAS/Ofc of the Chief Info Officer       | 75      | 49.4%    | 24.2%   | 26.3%    | 2     |
| FAS/Ofc of the Regional Commissioner 1  | 25      | 47.6%    | 16.0%   | 36.4%    | 1     |
| FAS/Ofc of the Regional Commissioner 2  | 81      | 62.6%    | 24.7%   | 12.8%    | 3     |
| FAS/Ofc of the Regional Commissioner 3  | 167     | 60.7%    | 24.1%   | 15.1%    | 3     |
| FAS/Ofc of the Regional Commissioner 4  | 166     | 68.3%    | 13.3%   | 18.5%    | 4     |
| FAS/Ofc of the Regional Commissioner 5  | 111     | 70.7%    | 17.0%   | 12.3%    | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 60.2%    | 21.6%   | 18.2%    | 1     |
| FAS/Ofc of the Regional Commissioner 7  | 164     | 62.8%    | 21.7%   | 15.5%    | 1     |
| FAS/Ofc of the Regional Commissioner 8  | 69      | 60.5%    | 22.0%   | 17.5%    | 2     |
| FAS/Ofc of the Regional Commissioner 9  | 114     | 52.8%    | 23.3%   | 23.9%    | 0     |
| FAS/Ofc of the Regional Commissioner 10 | 105     | 52.7%    | 24.4%   | 22.9%    | 1     |
| FAS/Ofc of the Regional Commissioner W  | 87      | 51.7%    | 20.1%   | 28.1%    | 2     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 209     | 48.5%    | 23.9%   | 27.6%    | 1     |
| FAS/Office of Administration            | 32      | 49.9%    | 32.6%   | 17.5%    | 0     |
| FAS/Office of General Supplies & Svcs   | 358     | 43.0%    | 29.4%   | 27.6%    | 3     |

#### My Agency (continued)

#### 32. Creativity and innovation are rewarded.

| 52. Creativity and innovation are rewarded. |         |          |         |          |        |
|---|---------|----------|---------|----------|--------|
|   | N       | Positive | Neutral | Negative | DNK    |
| Governmentwide                              | 355,365 | 35.5%    | 29.9%   | 34.7%    | 11,534 |
| General Services Administration             | 7,966   | 41.1%    | 29.8%   | 29.0%    | 238    |
| Federal Acquisition Service (GS30)          | 2,451   | 47.2%    | 28.5%   | 24.2%    | 70     |
| FAS/Ofc of Acquisition Management           | 186     | 44.4%    | 29.9%   | 25.7%    | 10     |
| FAS/Ofc of Assisted Acquisition Svs         | 92      | 64.6%    | 26.6%   | 8.9%     | 2      |
| FAS/Ofc of Cust Accounts & Research         | 51      | 41.2%    | 22.9%   | 35.9%    | 1      |
| FAS/Ofc of Integrated Technology Svcs       | 242     | 38.1%    | 35.3%   | 26.6%    | 14     |
| FAS/Ofc of Strategy Management              | 19      | 33.6%    | 20.1%   | 46.2%    | 0      |
| FAS/Ofc of the Chief Info Officer           | 71      | 45.3%    | 30.0%   | 24.8%    | 5      |
| FAS/Ofc of the Regional Commissioner 1      | 26      | 43.3%    | 17.7%   | 39.0%    | 1      |
| FAS/Ofc of the Regional Commissioner 2      | 85      | 57.2%    | 23.7%   | 19.0%    | 2      |
| FAS/Ofc of the Regional Commissioner 3      | 166     | 49.0%    | 34.8%   | 16.3%    | 4      |
| FAS/Ofc of the Regional Commissioner 4      | 164     | 58.9%    | 23.7%   | 17.4%    | 6      |
| FAS/Ofc of the Regional Commissioner 5      | 108     | 55.7%    | 28.9%   | 15.4%    | 1      |
| FAS/Ofc of the Regional Commissioner 6      | 103     | 57.5%    | 26.3%   | 16.2%    | 1      |
| FAS/Ofc of the Regional Commissioner 7      | 166     | 52.1%    | 26.6%   | 21.3%    | 0      |
| FAS/Ofc of the Regional Commissioner 8      | 70      | 58.2%    | 20.5%   | 21.2%    | 2      |
| FAS/Ofc of the Regional Commissioner 9      | 113     | 44.0%    | 35.6%   | 20.4%    | 1      |
| FAS/Ofc of the Regional Commissioner 10     | 105     | 49.8%    | 17.0%   | 33.2%    | 0      |
| FAS/Ofc of the Regional Commissioner W      | 86      | 47.4%    | 25.4%   | 27.2%    | 5      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs     | 208     | 44.7%    | 26.9%   | 28.4%    | 5      |
| FAS/Office of Administration                | 32      | 54.7%    | 24.5%   | 20.8%    | 0      |
| FAS/Office of General Supplies & Svcs       | 351     | 37.7%    | 31.0%   | 31.3%    | 9      |
|   |         |          |         |          |        |

#### My Agency (continued)

#### 33. Pay raises depend on how well employees perform their jobs.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 341,941 | 18.6%    | 26.7%   | 54.7%    | 24,285 |
| General Services Administration         | 7,676   | 19.7%    | 30.3%   | 50.0%    | 520    |
| Federal Acquisition Service (GS30)      | 2,339   | 23.6%    | 30.6%   | 45.7%    | 175    |
| FAS/Ofc of Acquisition Management       | 172     | 24.1%    | 29.4%   | 46.5%    | 24     |
| FAS/Ofc of Assisted Acquisition Svs     | 88      | 34.7%    | 34.2%   | 31.1%    | 6      |
| FAS/Ofc of Cust Accounts & Research     | 47      | 26.6%    | 29.0%   | 44.4%    | 4      |
| FAS/Ofc of Integrated Technology Svcs   | 234     | 17.9%    | 28.7%   | 53.5%    | 19     |
| FAS/Ofc of Strategy Management          | 18      | 10.5%    | 37.5%   | 52.0%    | 1      |
| FAS/Ofc of the Chief Info Officer       | 68      | 20.4%    | 34.4%   | 45.2%    | 8      |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 26.3%    | 36.9%   | 36.8%    | 0      |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 23.3%    | 28.0%   | 48.7%    | 3      |
| FAS/Ofc of the Regional Commissioner 3  | 157     | 20.2%    | 38.6%   | 41.2%    | 13     |
| FAS/Ofc of the Regional Commissioner 4  | 157     | 37.3%    | 27.6%   | 35.2%    | 13     |
| FAS/Ofc of the Regional Commissioner 5  | 102     | 26.9%    | 29.6%   | 43.5%    | 8      |
| FAS/Ofc of the Regional Commissioner 6  | 100     | 20.2%    | 28.9%   | 50.9%    | 2      |
| FAS/Ofc of the Regional Commissioner 7  | 155     | 33.1%    | 25.6%   | 41.3%    | 9      |
| FAS/Ofc of the Regional Commissioner 8  | 62      | 36.5%    | 19.2%   | 44.3%    | 8      |
| FAS/Ofc of the Regional Commissioner 9  | 107     | 24.4%    | 37.2%   | 38.4%    | 8      |
| FAS/Ofc of the Regional Commissioner 10 | 101     | 17.9%    | 30.0%   | 52.1%    | 5      |
| FAS/Ofc of the Regional Commissioner W  | 87      | 25.5%    | 34.0%   | 40.5%    | 5      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 196     | 23.8%    | 29.1%   | 47.1%    | 15     |
| FAS/Office of Administration            | 29      | 13.7%    | 33.9%   | 52.4%    | 3      |
| FAS/Office of General Supplies & Svcs   | 341     | 17.7%    | 30.8%   | 51.5%    | 21     |

#### My Agency (continued)

# 34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 340,531 | 55.2%    | 29.8%   | 15.0%    | 27,416 |
| General Services Administration         | 7,532   | 55.3%    | 29.0%   | 15.7%    | 710    |
| Federal Acquisition Service (GS30)      | 2,326   | 57.8%    | 28.4%   | 13.8%    | 200    |
| FAS/Ofc of Acquisition Management       | 177     | 59.6%    | 26.4%   | 14.0%    | 21     |
| FAS/Ofc of Assisted Acquisition Svs     | 88      | 68.8%    | 19.8%   | 11.4%    | 6      |
| FAS/Ofc of Cust Accounts & Research     | 47      | 62.6%    | 15.9%   | 21.5%    | 5      |
| FAS/Ofc of Integrated Technology Svcs   | 234     | 50.1%    | 30.9%   | 19.1%    | 23     |
| FAS/Ofc of Strategy Management          | 15      | 41.6%    | 51.7%   | 6.7%     | 4      |
| FAS/Ofc of the Chief Info Officer       | 68      | 66.4%    | 25.7%   | 8.0%     | 8      |
| FAS/Ofc of the Regional Commissioner 1  | 22      | 50.1%    | 36.1%   | 13.8%    | 5      |
| FAS/Ofc of the Regional Commissioner 2  | 78      | 58.8%    | 29.4%   | 11.8%    | 8      |
| FAS/Ofc of the Regional Commissioner 3  | 160     | 60.6%    | 26.8%   | 12.6%    | 12     |
| FAS/Ofc of the Regional Commissioner 4  | 161     | 66.6%    | 20.5%   | 12.9%    | 10     |
| FAS/Ofc of the Regional Commissioner 5  | 102     | 71.3%    | 17.0%   | 11.7%    | 9      |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 62.3%    | 25.6%   | 12.1%    | 2      |
| FAS/Ofc of the Regional Commissioner 7  | 159     | 69.1%    | 22.2%   | 8.7%     | 8      |
| FAS/Ofc of the Regional Commissioner 8  | 67      | 66.5%    | 22.4%   | 11.1%    | 5      |
| FAS/Ofc of the Regional Commissioner 9  | 100     | 53.3%    | 40.6%   | 6.1%     | 14     |
| FAS/Ofc of the Regional Commissioner 10 | 91      | 48.2%    | 34.2%   | 17.7%    | 14     |
| FAS/Ofc of the Regional Commissioner W  | 88      | 49.8%    | 32.1%   | 18.2%    | 4      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 195     | 57.1%    | 29.2%   | 13.7%    | 17     |
| FAS/Office of Administration            | 32      | 46.3%    | 32.2%   | 21.5%    | 0      |
| FAS/Office of General Supplies & Svcs   | 333     | 49.7%    | 35.4%   | 14.9%    | 25     |
|   |         |          |         |          |        |

### My Agency (continued)

### 35. Employees are protected from health and safety hazards on the job.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 362,330 | 76.1%    | 13.9%   | 10.0%    | 5,220 |
| General Services Administration         | 8,046   | 80.4%    | 13.7%   | 5.8%     | 181   |
| Federal Acquisition Service (GS30)      | 2,450   | 78.4%    | 14.8%   | 6.8%     | 73    |
| FAS/Ofc of Acquisition Management       | 187     | 75.9%    | 18.2%   | 5.9%     | 9     |
| FAS/Ofc of Assisted Acquisition Svs     | 94      | 84.2%    | 13.0%   | 2.8%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 50      | 75.6%    | 22.7%   | 1.7%     | 1     |
| FAS/Ofc of Integrated Technology Svcs   | 239     | 63.5%    | 23.3%   | 13.2%    | 17    |
| FAS/Ofc of Strategy Management          | 18      | 88.5%    | 4.8%    | 6.7%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 72      | 85.0%    | 11.9%   | 3.1%     | 4     |
| FAS/Ofc of the Regional Commissioner 1  | 24      | 80.4%    | 19.6%   | 0.0%     | 3     |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 81.1%    | 12.6%   | 6.3%     | 3     |
| FAS/Ofc of the Regional Commissioner 3  | 166     | 85.2%    | 12.3%   | 2.5%     | 5     |
| FAS/Ofc of the Regional Commissioner 4  | 168     | 83.9%    | 10.3%   | 5.8%     | 2     |
| FAS/Ofc of the Regional Commissioner 5  | 110     | 91.5%    | 5.8%    | 2.7%     | 1     |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 79.0%    | 13.5%   | 7.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 167     | 85.2%    | 12.3%   | 2.5%     | 1     |
| FAS/Ofc of the Regional Commissioner 8  | 70      | 84.9%    | 5.8%    | 9.3%     | 1     |
| FAS/Ofc of the Regional Commissioner 9  | 108     | 76.7%    | 18.8%   | 4.5%     | 7     |
| FAS/Ofc of the Regional Commissioner 10 | 103     | 82.3%    | 13.8%   | 3.9%     | 2     |
| FAS/Ofc of the Regional Commissioner W  | 88      | 63.3%    | 17.3%   | 19.4%    | 3     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 211     | 77.0%    | 17.0%   | 5.9%     | 2     |
| FAS/Office of Administration            | 31      | 76.9%    | 17.2%   | 5.9%     | 1     |
| FAS/Office of General Supplies & Svcs   | 350     | 78.6%    | 13.0%   | 8.5%     | 11    |

### My Agency (continued)

### 36. My organization has prepared employees for potential security threats.

| Governmentwide General Services Administration  Federal Acquisition Service (GS30)  FAS/Ofc of Acquisition Management  FAS/Ofc of Assisted Acquisition Svs  FAS/Ofc of Cust Accounts & Research  FAS/Ofc of Integrated Technology Svcs | 361,939<br>8,061<br><b>2,460</b><br>189<br>89<br>48<br>247<br>18 | 75.9%<br>73.0%<br>72.1%<br>74.7%<br>68.2%<br>65.1%<br>59.4%<br>79.5% | 14.7%<br>17.7%<br>17.9%<br>17.2%<br>22.8%<br>27.1%<br>24.1% | 9.4%<br>9.3%<br><b>10.1%</b><br>8.1%<br>9.0%<br>7.9%<br>16.5% | 5<br>2<br>4       |
|--|--|--|---|---|-------------------|
| Federal Acquisition Service (GS30)  FAS/Ofc of Acquisition Management FAS/Ofc of Assisted Acquisition Svs FAS/Ofc of Cust Accounts & Research  | 2,460<br>189<br>89<br>48<br>247<br>18                            | 72.1%<br>74.7%<br>68.2%<br>65.1%<br>59.4%                            | 17.9%<br>17.2%<br>22.8%<br>27.1%                            | 10.1%<br>8.1%<br>9.0%<br>7.9%                                 | 59<br>5<br>2<br>4 |
| FAS/Ofc of Acquisition Management FAS/Ofc of Assisted Acquisition Svs FAS/Ofc of Cust Accounts & Research  | 189<br>89<br>48<br>247<br>18                                     | 74.7%<br>68.2%<br>65.1%<br>59.4%                                     | 17.2%<br>22.8%<br>27.1%                                     | 8.1%<br>9.0%<br>7.9%  | 5<br>2<br>4       |
| FAS/Ofc of Assisted Acquisition Svs FAS/Ofc of Cust Accounts & Research  | 89<br>48<br>247<br>18  | 68.2%<br>65.1%<br>59.4%  | 22.8%<br>27.1%  | 9.0%<br>7.9%  | 2                 |
| FAS/Ofc of Cust Accounts & Research  | 48<br>247<br>18  | 65.1%<br>59.4%   | 27.1%   | 7.9%  | 4                 |
|  | 247<br>18  | 59.4%  |   |   |                   |
| FAS/Ofc of Integrated Technology Svcs  | 18   |  | 24.1%   | 16 50/  |                   |
|  |  | 79.5%  |   | 10.5%   | 11                |
| FAS/Ofc of Strategy Management   |  |  | 8.3%  | 12.2%   | 1                 |
| FAS/Ofc of the Chief Info Officer  | 72   | 71.0%  | 22.7%   | 6.3%  | 2                 |
| FAS/Ofc of the Regional Commissioner 1   | 25   | 62.0%  | 14.7%   | 23.3%   | 2                 |
| FAS/Ofc of the Regional Commissioner 2   | 86   | 87.8%  | 7.0%  | 5.2%  | 1                 |
| FAS/Ofc of the Regional Commissioner 3   | 168  | 78.1%  | 15.5%   | 6.4%  | 3                 |
| FAS/Ofc of the Regional Commissioner 4   | 167  | 78.9%  | 13.3%   | 7.8%  | 3                 |
| FAS/Ofc of the Regional Commissioner 5   | 109  | 80.8%  | 10.3%   | 8.8%  | 1                 |
| FAS/Ofc of the Regional Commissioner 6   | 102  | 82.3%  | 11.0%   | 6.8%  | 2                 |
| FAS/Ofc of the Regional Commissioner 7   | 167  | 81.5%  | 12.8%   | 5.7%  | 1                 |
| FAS/Ofc of the Regional Commissioner 8   | 71   | 84.0%  | 14.6%   | 1.4%  | 0                 |
| FAS/Ofc of the Regional Commissioner 9   | 113  | 68.8%  | 19.2%   | 12.0%   | 2                 |
| FAS/Ofc of the Regional Commissioner 10  | 103  | 74.0%  | 16.2%   | 9.8%  | 2                 |
| FAS/Ofc of the Regional Commissioner W   | 91   | 65.6%  | 18.3%   | 16.1%   | 1                 |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs  | 205  | 66.3%  | 22.7%   | 11.0%   | 6                 |
| FAS/Office of Administration   | 31   | 55.3%  | 26.7%   | 18.0%   | 1                 |
| FAS/Office of General Supplies & Svcs  | 351  | 71.4%  | 18.0%   | 10.6%   | 9                 |

### My Agency (continued)

### 37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 346,836 | 50.7%    | 23.4%   | 25.9%    | 20,370 |
| General Services Administration         | 7,729   | 56.2%    | 23.6%   | 20.3%    | 501    |
| Federal Acquisition Service (GS30)      | 2,370   | 58.9%    | 23.4%   | 17.6%    | 158    |
| FAS/Ofc of Acquisition Management       | 183     | 60.8%    | 25.8%   | 13.5%    | 15     |
| FAS/Ofc of Assisted Acquisition Svs     | 90      | 64.8%    | 25.2%   | 10.0%    | 4      |
| FAS/Ofc of Cust Accounts & Research     | 44      | 54.4%    | 31.4%   | 14.2%    | 7      |
| FAS/Ofc of Integrated Technology Svcs   | 238     | 54.5%    | 22.9%   | 22.6%    | 20     |
| FAS/Ofc of Strategy Management          | 18      | 34.7%    | 42.0%   | 23.4%    | 1      |
| FAS/Ofc of the Chief Info Officer       | 69      | 63.8%    | 25.1%   | 11.1%    | 7      |
| FAS/Ofc of the Regional Commissioner 1  | 25      | 45.4%    | 26.8%   | 27.8%    | 2      |
| FAS/Ofc of the Regional Commissioner 2  | 81      | 66.1%    | 20.0%   | 13.9%    | 5      |
| FAS/Ofc of the Regional Commissioner 3  | 161     | 64.5%    | 21.5%   | 14.0%    | 10     |
| FAS/Ofc of the Regional Commissioner 4  | 159     | 65.4%    | 16.4%   | 18.2%    | 12     |
| FAS/Ofc of the Regional Commissioner 5  | 104     | 71.0%    | 19.1%   | 9.9%     | 7      |
| FAS/Ofc of the Regional Commissioner 6  | 101     | 67.7%    | 16.9%   | 15.4%    | 1      |
| FAS/Ofc of the Regional Commissioner 7  | 159     | 64.9%    | 24.1%   | 11.0%    | 7      |
| FAS/Ofc of the Regional Commissioner 8  | 65      | 63.6%    | 16.9%   | 19.4%    | 6      |
| FAS/Ofc of the Regional Commissioner 9  | 104     | 63.2%    | 19.2%   | 17.6%    | 10     |
| FAS/Ofc of the Regional Commissioner 10 | 97      | 61.2%    | 19.5%   | 19.3%    | 9      |
| FAS/Ofc of the Regional Commissioner W  | 86      | 50.4%    | 31.4%   | 18.3%    | 6      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 200     | 58.8%    | 22.3%   | 18.9%    | 12     |
| FAS/Office of Administration            | 31      | 57.3%    | 25.6%   | 17.1%    | 1      |
| FAS/Office of General Supplies & Svcs   | 347     | 48.2%    | 27.8%   | 24.0%    | 16     |
|   |         |          |         |          |        |

### My Agency (continued)

38. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 334,239 | 65.4%    | 20.4%   | 14.3%    | 31,656 |
| General Services Administration         | 7,510   | 69.1%    | 19.5%   | 11.4%    | 703    |
| Federal Acquisition Service (GS30)      | 2,301   | 70.4%    | 19.7%   | 9.9%     | 226    |
| FAS/Ofc of Acquisition Management       | 178     | 72.8%    | 21.8%   | 5.5%     | 21     |
| FAS/Ofc of Assisted Acquisition Svs     | 87      | 85.9%    | 11.9%   | 2.1%     | 7      |
| FAS/Ofc of Cust Accounts & Research     | 45      | 62.3%    | 29.6%   | 8.1%     | 7      |
| FAS/Ofc of Integrated Technology Svcs   | 231     | 66.4%    | 21.8%   | 11.7%    | 27     |
| FAS/Ofc of Strategy Management          | 18      | 72.6%    | 22.0%   | 5.5%     | 1      |
| FAS/Ofc of the Chief Info Officer       | 69      | 79.6%    | 13.8%   | 6.6%     | 7      |
| FAS/Ofc of the Regional Commissioner 1  | 24      | 55.0%    | 32.4%   | 12.6%    | 3      |
| FAS/Ofc of the Regional Commissioner 2  | 79      | 74.2%    | 13.1%   | 12.8%    | 7      |
| FAS/Ofc of the Regional Commissioner 3  | 155     | 75.3%    | 16.5%   | 8.2%     | 17     |
| FAS/Ofc of the Regional Commissioner 4  | 149     | 76.4%    | 16.0%   | 7.6%     | 21     |
| FAS/Ofc of the Regional Commissioner 5  | 102     | 78.6%    | 13.2%   | 8.2%     | 8      |
| FAS/Ofc of the Regional Commissioner 6  | 100     | 76.2%    | 16.2%   | 7.6%     | 4      |
| FAS/Ofc of the Regional Commissioner 7  | 156     | 75.1%    | 18.0%   | 6.9%     | 10     |
| FAS/Ofc of the Regional Commissioner 8  | 64      | 69.1%    | 17.6%   | 13.3%    | 8      |
| FAS/Ofc of the Regional Commissioner 9  | 103     | 66.7%    | 23.3%   | 10.1%    | 10     |
| FAS/Ofc of the Regional Commissioner 10 | 93      | 78.9%    | 7.6%    | 13.4%    | 12     |
| FAS/Ofc of the Regional Commissioner W  | 89      | 58.2%    | 26.6%   | 15.2%    | 3      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 199     | 67.7%    | 19.8%   | 12.5%    | 12     |
| FAS/Office of Administration            | 30      | 66.4%    | 18.4%   | 15.3%    | 2      |
| FAS/Office of General Supplies & Svcs   | 323     | 61.6%    | 26.2%   | 12.2%    | 38     |
|   |         |          |         |          |        |

### My Agency (continued)

### 39. My agency is successful at accomplishing its mission.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 360,459 | 74.4%    | 17.6%   | 8.0%     | 6,811 |
| General Services Administration         | 8,086   | 76.1%    | 17.3%   | 6.7%     | 145   |
| Federal Acquisition Service (GS30)      | 2,475   | 79.3%    | 15.6%   | 5.1%     | 47    |
| FAS/Ofc of Acquisition Management       | 191     | 76.7%    | 16.6%   | 6.7%     | 5     |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 88.5%    | 10.4%   | 1.1%     | 1     |
| FAS/Ofc of Cust Accounts & Research     | 51      | 67.8%    | 22.4%   | 9.8%     | 1     |
| FAS/Ofc of Integrated Technology Svcs   | 249     | 68.8%    | 22.9%   | 8.2%     | 6     |
| FAS/Ofc of Strategy Management          | 18      | 46.4%    | 46.6%   | 7.0%     | 1     |
| FAS/Ofc of the Chief Info Officer       | 75      | 77.2%    | 16.7%   | 6.1%     | 1     |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 74.3%    | 18.1%   | 7.6%     | 1     |
| FAS/Ofc of the Regional Commissioner 2  | 86      | 80.1%    | 14.0%   | 5.9%     | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 166     | 84.4%    | 12.0%   | 3.6%     | 6     |
| FAS/Ofc of the Regional Commissioner 4  | 169     | 94.6%    | 3.6%    | 1.8%     | 2     |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 89.1%    | 7.3%    | 3.6%     | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 80.3%    | 12.2%   | 7.6%     | 1     |
| FAS/Ofc of the Regional Commissioner 7  | 165     | 89.6%    | 8.4%    | 2.0%     | 2     |
| FAS/Ofc of the Regional Commissioner 8  | 72      | 88.6%    | 7.3%    | 4.1%     | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 113     | 73.9%    | 22.1%   | 4.0%     | 2     |
| FAS/Ofc of the Regional Commissioner 10 | 103     | 83.8%    | 13.2%   | 3.0%     | 3     |
| FAS/Ofc of the Regional Commissioner W  | 89      | 72.4%    | 20.8%   | 6.9%     | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 208     | 79.3%    | 13.7%   | 7.0%     | 5     |
| FAS/Office of Administration            | 32      | 65.8%    | 28.5%   | 5.7%     | 0     |
| FAS/Office of General Supplies & Svcs   | 349     | 77.4%    | 18.6%   | 4.0%     | 9     |
|   |         |          |         |          |       |

### My Agency (continued)

### 40. I recommend my organization as a good place to work.

|   | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 367,707 | 63.2%    | 21.4%   | 15.4%    |
| General Services Administration         | 8,244   | 68.3%    | 19.2%   | 12.5%    |
| Federal Acquisition Service (GS30)      | 2,528   | 70.9%    | 18.0%   | 11.0%    |
| FAS/Ofc of Acquisition Management       | 199     | 69.0%    | 20.7%   | 10.3%    |
| FAS/Ofc of Assisted Acquisition Svs     | 94      | 79.7%    | 13.2%   | 7.1%     |
| FAS/Ofc of Cust Accounts & Research     | 51      | 59.8%    | 24.6%   | 15.5%    |
| FAS/Ofc of Integrated Technology Svcs   | 256     | 62.7%    | 19.4%   | 17.9%    |
| FAS/Ofc of Strategy Management          | 19      | 56.3%    | 38.5%   | 5.2%     |
| FAS/Ofc of the Chief Info Officer       | 76      | 63.5%    | 26.6%   | 9.9%     |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 63.4%    | 25.1%   | 11.5%    |
| FAS/Ofc of the Regional Commissioner 2  | 86      | 78.1%    | 13.7%   | 8.2%     |
| FAS/Ofc of the Regional Commissioner 3  | 171     | 72.6%    | 20.0%   | 7.3%     |
| FAS/Ofc of the Regional Commissioner 4  | 171     | 85.2%    | 7.7%    | 7.1%     |
| FAS/Ofc of the Regional Commissioner 5  | 111     | 80.9%    | 11.2%   | 7.9%     |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 66.0%    | 20.7%   | 13.3%    |
| FAS/Ofc of the Regional Commissioner 7  | 168     | 86.9%    | 6.4%    | 6.7%     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 83.3%    | 6.9%    | 9.8%     |
| FAS/Ofc of the Regional Commissioner 9  | 115     | 72.1%    | 17.8%   | 10.1%    |
| FAS/Ofc of the Regional Commissioner 10 | 106     | 73.6%    | 17.9%   | 8.5%     |
| FAS/Ofc of the Regional Commissioner W  | 90      | 64.3%    | 19.0%   | 16.6%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 210     | 66.8%    | 19.2%   | 14.0%    |
| FAS/Office of Administration            | 32      | 55.7%    | 22.7%   | 21.6%    |
| FAS/Office of General Supplies & Svcs   | 363     | 67.6%    | 23.1%   | 9.3%     |
|   |         |          |         |          |

### My Agency (continued)

### 41. I believe the results of this survey will be used to make my agency a better place to work.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 335,303 | 38.3%    | 28.8%   | 33.0%    | 32,630 |
| General Services Administration         | 7,665   | 46.6%    | 26.8%   | 26.5%    | 601    |
| Federal Acquisition Service (GS30)      | 2,355   | 52.0%    | 24.9%   | 23.1%    | 180    |
| FAS/Ofc of Acquisition Management       | 180     | 47.0%    | 30.7%   | 22.3%    | 19     |
| FAS/Ofc of Assisted Acquisition Svs     | 87      | 60.7%    | 23.1%   | 16.2%    | 7      |
| FAS/Ofc of Cust Accounts & Research     | 47      | 50.7%    | 32.7%   | 16.6%    | 4      |
| FAS/Ofc of Integrated Technology Svcs   | 230     | 48.5%    | 26.7%   | 24.7%    | 26     |
| FAS/Ofc of Strategy Management          | 17      | 46.0%    | 23.0%   | 31.0%    | 2      |
| FAS/Ofc of the Chief Info Officer       | 68      | 53.1%    | 25.0%   | 21.9%    | 8      |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 43.6%    | 22.0%   | 34.4%    | 1      |
| FAS/Ofc of the Regional Commissioner 2  | 82      | 63.6%    | 18.1%   | 18.3%    | 5      |
| FAS/Ofc of the Regional Commissioner 3  | 159     | 51.6%    | 26.4%   | 22.0%    | 13     |
| FAS/Ofc of the Regional Commissioner 4  | 160     | 65.3%    | 18.2%   | 16.5%    | 11     |
| FAS/Ofc of the Regional Commissioner 5  | 102     | 55.0%    | 23.6%   | 21.4%    | 9      |
| FAS/Ofc of the Regional Commissioner 6  | 100     | 40.3%    | 24.8%   | 34.9%    | 4      |
| FAS/Ofc of the Regional Commissioner 7  | 162     | 62.1%    | 24.4%   | 13.5%    | 6      |
| FAS/Ofc of the Regional Commissioner 8  | 70      | 64.5%    | 16.3%   | 19.2%    | 1      |
| FAS/Ofc of the Regional Commissioner 9  | 107     | 44.5%    | 34.5%   | 20.9%    | 8      |
| FAS/Ofc of the Regional Commissioner 10 | 99      | 36.9%    | 26.1%   | 36.9%    | 7      |
| FAS/Ofc of the Regional Commissioner W  | 85      | 56.2%    | 25.4%   | 18.4%    | 7      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 196     | 54.6%    | 21.1%   | 24.3%    | 17     |
| FAS/Office of Administration            | 32      | 42.8%    | 21.8%   | 35.4%    | 0      |
| FAS/Office of General Supplies & Svcs   | 339     | 47.9%    | 25.2%   | 26.9%    | 24     |

### My Supervisor/Team Leader

### 42. My supervisor supports my need to balance work and other life issues.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 364,464 | 77.2%    | 11.8%   | 11.0%    | 2,159 |
| General Services Administration         | 8,207   | 84.3%    | 8.5%    | 7.2%     | 37    |
| Federal Acquisition Service (GS30)      | 2,514   | 84.4%    | 8.2%    | 7.4%     | 8     |
| FAS/Ofc of Acquisition Management       | 199     | 82.8%    | 10.3%   | 6.9%     | 0     |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 87.6%    | 7.6%    | 4.8%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 49      | 70.1%    | 19.8%   | 10.1%    | 1     |
| FAS/Ofc of Integrated Technology Svcs   | 252     | 88.2%    | 5.5%    | 6.3%     | 3     |
| FAS/Ofc of Strategy Management          | 19      | 90.2%    | 4.6%    | 5.2%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 76      | 85.1%    | 8.7%    | 6.2%     | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 65.8%    | 26.6%   | 7.6%     | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 86      | 83.0%    | 7.4%    | 9.6%     | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 90.0%    | 5.3%    | 4.6%     | 2     |
| FAS/Ofc of the Regional Commissioner 4  | 170     | 84.9%    | 5.9%    | 9.2%     | 0     |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 92.2%    | 4.2%    | 3.6%     | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 85.6%    | 6.9%    | 7.5%     | 1     |
| FAS/Ofc of the Regional Commissioner 7  | 166     | 87.8%    | 6.9%    | 5.4%     | 0     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 87.1%    | 8.6%    | 4.3%     | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 115     | 83.0%    | 10.6%   | 6.4%     | 0     |
| FAS/Ofc of the Regional Commissioner 10 | 105     | 91.3%    | 4.7%    | 4.0%     | 0     |
| FAS/Ofc of the Regional Commissioner W  | 92      | 75.6%    | 13.0%   | 11.5%    | 0     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 213     | 80.6%    | 8.6%    | 10.8%    | 0     |
| FAS/Office of Administration            | 32      | 80.4%    | 10.2%   | 9.4%     | 0     |
| FAS/Office of General Supplies & Svcs   | 360     | 81.6%    | 9.5%    | 8.9%     | 1     |

## My Supervisor/Team Leader (continued)

### 43. My supervisor/team leader provides me with opportunities to demonstrate my leadership skills.

| 23. 12.5 cmper vices recuire termes province inc wais appearance to | a demonstration and may be determined | p ontition |         |          |       |
|---|---------------------------------------|------------|---------|----------|-------|
|   | N                                     | Positive   | Neutral | Negative | DNK   |
| Governmentwide  | 364,224                               | 64.7%      | 17.9%   | 17.4%    | 1,703 |
| General Services Administration                                     | 8,195                                 | 72.3%      | 14.8%   | 12.9%    | 29    |
| Federal Acquisition Service (GS30)                                  | 2,513                                 | 72.7%      | 14.7%   | 12.6%    | 6     |
| FAS/Ofc of Acquisition Management                                   | 196                                   | 71.4%      | 18.7%   | 9.9%     | 2     |
| FAS/Ofc of Assisted Acquisition Svs                                 | 93                                    | 82.4%      | 9.3%    | 8.3%     | 0     |
| FAS/Ofc of Cust Accounts & Research                                 | 51                                    | 65.8%      | 15.4%   | 18.8%    | 0     |
| FAS/Ofc of Integrated Technology Svcs                               | 254                                   | 75.0%      | 13.1%   | 11.8%    | 1     |
| FAS/Ofc of Strategy Management                                      | 19                                    | 66.0%      | 16.4%   | 17.7%    | 0     |
| FAS/Ofc of the Chief Info Officer                                   | 75                                    | 68.2%      | 16.5%   | 15.3%    | 0     |
| FAS/Ofc of the Regional Commissioner 1                              | 27                                    | 44.4%      | 22.1%   | 33.5%    | 0     |
| FAS/Ofc of the Regional Commissioner 2                              | 86                                    | 71.3%      | 14.5%   | 14.2%    | 0     |
| FAS/Ofc of the Regional Commissioner 3                              | 170                                   | 74.4%      | 14.7%   | 11.0%    | 1     |
| FAS/Ofc of the Regional Commissioner 4                              | 169                                   | 76.7%      | 13.3%   | 10.0%    | 0     |
| FAS/Ofc of the Regional Commissioner 5                              | 110                                   | 81.6%      | 11.1%   | 7.3%     | 0     |
| FAS/Ofc of the Regional Commissioner 6                              | 104                                   | 76.3%      | 12.8%   | 11.0%    | 0     |
| FAS/Ofc of the Regional Commissioner 7                              | 168                                   | 77.3%      | 14.6%   | 8.1%     | 0     |
| FAS/Ofc of the Regional Commissioner 8                              | 70                                    | 83.1%      | 5.7%    | 11.2%    | 0     |
| FAS/Ofc of the Regional Commissioner 9                              | 114                                   | 73.4%      | 15.9%   | 10.8%    | 1     |
| FAS/Ofc of the Regional Commissioner 10                             | 105                                   | 71.1%      | 15.5%   | 13.4%    | 0     |
| FAS/Ofc of the Regional Commissioner W                              | 91                                    | 68.9%      | 14.0%   | 17.1%    | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs                             | 213                                   | 68.4%      | 16.0%   | 15.6%    | 0     |
| FAS/Office of Administration  | 31                                    | 79.0%      | 14.3%   | 6.7%     | 0     |
| FAS/Office of General Supplies & Svcs                               | 359                                   | 67.6%      | 17.2%   | 15.2%    | 0     |
|   |                                       |            |         |          |       |

## My Supervisor/Team Leader (continued)

### 44. Discussions with my supervisor/team leader about my performance are worthwhile.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 360,838 | 61.4%    | 19.7%   | 19.0%    | 3,744 |
| General Services Administration         | 8,099   | 68.0%    | 16.8%   | 15.2%    | 72    |
| Federal Acquisition Service (GS30)      | 2,485   | 69.9%    | 16.1%   | 14.0%    | 12    |
| FAS/Ofc of Acquisition Management       | 196     | 70.2%    | 17.5%   | 12.3%    | 1     |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 73.9%    | 15.2%   | 10.9%    | 0     |
| FAS/Ofc of Cust Accounts & Research     | 48      | 58.1%    | 23.3%   | 18.6%    | 2     |
| FAS/Ofc of Integrated Technology Svcs   | 248     | 74.0%    | 16.4%   | 9.7%     | 4     |
| FAS/Ofc of Strategy Management          | 19      | 60.8%    | 29.4%   | 9.8%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 76      | 63.8%    | 14.5%   | 21.8%    | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 52.1%    | 25.1%   | 22.7%    | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 68.9%    | 15.0%   | 16.1%    | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 74.6%    | 15.1%   | 10.4%    | 1     |
| FAS/Ofc of the Regional Commissioner 4  | 169     | 75.9%    | 13.0%   | 11.1%    | 1     |
| FAS/Ofc of the Regional Commissioner 5  | 108     | 80.3%    | 10.6%   | 9.1%     | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 70.9%    | 15.0%   | 14.1%    | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 166     | 70.7%    | 19.7%   | 9.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 80.2%    | 4.1%    | 15.7%    | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 113     | 71.5%    | 18.2%   | 10.3%    | 1     |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 63.7%    | 23.4%   | 12.9%    | 1     |
| FAS/Ofc of the Regional Commissioner W  | 92      | 60.7%    | 15.6%   | 23.6%    | 0     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 210     | 66.2%    | 14.5%   | 19.3%    | 1     |
| FAS/Office of Administration            | 31      | 74.1%    | 16.3%   | 9.7%     | 0     |
| FAS/Office of General Supplies & Svcs   | 353     | 66.9%    | 16.2%   | 16.9%    | 0     |
|   |         |          |         |          |       |

### My Supervisor/Team Leader (continued)

### 45. My supervisor/team leader is committed to a workforce representative of all segments of society.

| 13. 11. supervision, to united to university of the organization o |         |          |         |          |        |  |
|--|---------|----------|---------|----------|--------|--|
|  | N       | Positive | Neutral | Negative | DNK    |  |
| Governmentwide   | 335,808 | 64.6%    | 24.5%   | 11.0%    | 29,552 |  |
| General Services Administration  | 7,527   | 70.9%    | 21.6%   | 7.5%     | 671    |  |
| Federal Acquisition Service (GS30)   | 2,327   | 72.1%    | 20.8%   | 7.1%     | 182    |  |
| FAS/Ofc of Acquisition Management  | 177     | 73.2%    | 21.6%   | 5.2%     | 19     |  |
| FAS/Ofc of Assisted Acquisition Svs  | 85      | 85.4%    | 11.6%   | 3.1%     | 6      |  |
| FAS/Ofc of Cust Accounts & Research  | 48      | 67.6%    | 24.7%   | 7.8%     | 3      |  |
| FAS/Ofc of Integrated Technology Svcs  | 225     | 70.1%    | 22.4%   | 7.5%     | 29     |  |
| FAS/Ofc of Strategy Management   | 19      | 75.2%    | 24.8%   | 0.0%     | 0      |  |
| FAS/Ofc of the Chief Info Officer  | 72      | 66.3%    | 26.0%   | 7.7%     | 4      |  |
| FAS/Ofc of the Regional Commissioner 1   | 25      | 51.9%    | 31.8%   | 16.3%    | 2      |  |
| FAS/Ofc of the Regional Commissioner 2   | 82      | 71.1%    | 21.6%   | 7.3%     | 4      |  |
| FAS/Ofc of the Regional Commissioner 3   | 158     | 73.4%    | 20.2%   | 6.4%     | 11     |  |
| FAS/Ofc of the Regional Commissioner 4   | 151     | 81.6%    | 11.3%   | 7.1%     | 18     |  |
| FAS/Ofc of the Regional Commissioner 5   | 100     | 76.9%    | 18.1%   | 5.1%     | 9      |  |
| FAS/Ofc of the Regional Commissioner 6   | 100     | 71.2%    | 22.3%   | 6.6%     | 4      |  |
| FAS/Ofc of the Regional Commissioner 7   | 161     | 78.0%    | 18.0%   | 4.0%     | 7      |  |
| FAS/Ofc of the Regional Commissioner 8   | 64      | 79.8%    | 9.2%    | 11.0%    | 7      |  |
| FAS/Ofc of the Regional Commissioner 9   | 105     | 67.2%    | 28.9%   | 3.9%     | 9      |  |
| FAS/Ofc of the Regional Commissioner 10  | 92      | 70.5%    | 24.0%   | 5.5%     | 11     |  |
| FAS/Ofc of the Regional Commissioner W   | 87      | 64.4%    | 21.7%   | 13.9%    | 3      |  |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs  | 197     | 72.5%    | 18.2%   | 9.3%     | 15     |  |
| FAS/Office of Administration   | 30      | 68.4%    | 21.7%   | 9.9%     | 1      |  |
| FAS/Office of General Supplies & Svcs  | 341     | 68.1%    | 23.7%   | 8.2%     | 20     |  |
|  |         |          |         |          |        |  |

### My Supervisor/Team Leader (continued)

### 46. My supervisor/team leader provides me with constructive suggestions to improve my job performance.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 363,407 | 60.3%    | 20.8%   | 18.8%    | 1,849 |
| General Services Administration         | 8,163   | 68.0%    | 17.0%   | 14.9%    | 32    |
| Federal Acquisition Service (GS30)      | 2,500   | 69.8%    | 16.3%   | 13.9%    | 6     |
| FAS/Ofc of Acquisition Management       | 195     | 71.0%    | 14.3%   | 14.7%    | 1     |
| FAS/Ofc of Assisted Acquisition Svs     | 94      | 74.4%    | 14.1%   | 11.5%    | 0     |
| FAS/Ofc of Cust Accounts & Research     | 49      | 54.0%    | 32.5%   | 13.5%    | 1     |
| FAS/Ofc of Integrated Technology Svcs   | 254     | 70.5%    | 18.7%   | 10.8%    | 0     |
| FAS/Ofc of Strategy Management          | 19      | 73.2%    | 0.0%    | 26.8%    | 0     |
| FAS/Ofc of the Chief Info Officer       | 76      | 64.3%    | 13.5%   | 22.2%    | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 44.2%    | 29.7%   | 26.1%    | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 85      | 73.3%    | 15.7%   | 11.0%    | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 169     | 72.5%    | 17.4%   | 10.1%    | 0     |
| FAS/Ofc of the Regional Commissioner 4  | 166     | 79.2%    | 10.3%   | 10.5%    | 1     |
| FAS/Ofc of the Regional Commissioner 5  | 107     | 78.4%    | 14.1%   | 7.5%     | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 64.8%    | 19.2%   | 16.1%    | 1     |
| FAS/Ofc of the Regional Commissioner 7  | 166     | 78.2%    | 15.4%   | 6.3%     | 0     |
| FAS/Ofc of the Regional Commissioner 8  | 69      | 78.0%    | 7.6%    | 14.4%    | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 115     | 70.1%    | 14.8%   | 15.1%    | 0     |
| FAS/Ofc of the Regional Commissioner 10 | 104     | 66.2%    | 21.4%   | 12.4%    | 1     |
| FAS/Ofc of the Regional Commissioner W  | 92      | 63.4%    | 19.0%   | 17.5%    | 0     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 212     | 65.4%    | 17.3%   | 17.3%    | 0     |
| FAS/Office of Administration            | 32      | 69.1%    | 7.3%    | 23.5%    | 0     |
| FAS/Office of General Supplies & Svcs   | 359     | 66.7%    | 16.7%   | 16.6%    | 1     |
|   |         |          |         |          |       |

## My Supervisor/Team Leader (continued)

### 47. Supervisors/team leaders in my work unit support employee development.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 361,042 | 64.0%    | 19.0%   | 17.0%    | 4,398 |
| General Services Administration         | 8,146   | 71.8%    | 15.7%   | 12.5%    | 75    |
| Federal Acquisition Service (GS30)      | 2,506   | 75.4%    | 14.1%   | 10.5%    | 15    |
| FAS/Ofc of Acquisition Management       | 198     | 74.3%    | 16.0%   | 9.7%     | 0     |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 79.4%    | 12.7%   | 7.9%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 49      | 74.8%    | 13.8%   | 11.3%    | 1     |
| FAS/Ofc of Integrated Technology Svcs   | 251     | 76.6%    | 14.0%   | 9.5%     | 2     |
| FAS/Ofc of Strategy Management          | 18      | 75.2%    | 5.5%    | 19.3%    | 1     |
| FAS/Ofc of the Chief Info Officer       | 75      | 69.0%    | 15.8%   | 15.2%    | 1     |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 55.3%    | 29.5%   | 15.1%    | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 87      | 79.0%    | 9.6%    | 11.4%    | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 169     | 76.5%    | 18.2%   | 5.3%     | 3     |
| FAS/Ofc of the Regional Commissioner 4  | 169     | 82.9%    | 7.7%    | 9.5%     | 2     |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 83.4%    | 8.4%    | 8.2%     | 0     |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 73.9%    | 12.8%   | 13.3%    | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 167     | 81.9%    | 11.8%   | 6.3%     | 0     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 87.0%    | 6.0%    | 7.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 114     | 76.1%    | 13.3%   | 10.6%    | 1     |
| FAS/Ofc of the Regional Commissioner 10 | 105     | 78.1%    | 12.4%   | 9.5%     | 0     |
| FAS/Ofc of the Regional Commissioner W  | 90      | 68.0%    | 16.4%   | 15.6%    | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 212     | 69.7%    | 16.2%   | 14.1%    | 1     |
| FAS/Office of Administration            | 32      | 80.5%    | 12.9%   | 6.5%     | 0     |
| FAS/Office of General Supplies & Svcs   | 359     | 70.4%    | 17.6%   | 12.0%    | 2     |
|   |         |          |         |          |       |

### My Supervisor/Team Leader (continued)

### 48. My supervisor/team leader listens to what I have to say.

| 20. 111y supervisor/team teauer usiens to what I have to say. |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide  | 365,387 | 74.4%    | 13.1%   | 12.5%    |
| General Services Administration                               | 8,223   | 79.8%    | 11.1%   | 9.1%     |
| Federal Acquisition Service (GS30)                            | 2,515   | 80.7%    | 10.1%   | 9.2%     |
| FAS/Ofc of Acquisition Management                             | 198     | 87.2%    | 9.2%    | 3.6%     |
| FAS/Ofc of Assisted Acquisition Svs                           | 94      | 86.1%    | 6.3%    | 7.7%     |
| FAS/Ofc of Cust Accounts & Research                           | 51      | 76.3%    | 18.7%   | 5.0%     |
| FAS/Ofc of Integrated Technology Svcs                         | 254     | 81.7%    | 10.4%   | 7.9%     |
| FAS/Ofc of Strategy Management                                | 19      | 76.5%    | 13.1%   | 10.4%    |
| FAS/Ofc of the Chief Info Officer                             | 76      | 81.3%    | 4.8%    | 13.9%    |
| FAS/Ofc of the Regional Commissioner 1                        | 27      | 62.9%    | 21.9%   | 15.1%    |
| FAS/Ofc of the Regional Commissioner 2                        | 86      | 81.1%    | 10.7%   | 8.2%     |
| FAS/Ofc of the Regional Commissioner 3                        | 170     | 80.5%    | 7.8%    | 11.6%    |
| FAS/Ofc of the Regional Commissioner 4                        | 168     | 81.6%    | 7.9%    | 10.4%    |
| FAS/Ofc of the Regional Commissioner 5                        | 110     | 88.0%    | 8.4%    | 3.6%     |
| FAS/Ofc of the Regional Commissioner 6                        | 103     | 78.1%    | 11.5%   | 10.4%    |
| FAS/Ofc of the Regional Commissioner 7                        | 166     | 84.9%    | 10.1%   | 5.1%     |
| FAS/Ofc of the Regional Commissioner 8                        | 71      | 81.6%    | 4.4%    | 14.0%    |
| FAS/Ofc of the Regional Commissioner 9                        | 114     | 84.1%    | 6.1%    | 9.8%     |
| FAS/Ofc of the Regional Commissioner 10                       | 103     | 84.3%    | 5.9%    | 9.8%     |
| FAS/Ofc of the Regional Commissioner W                        | 91      | 69.7%    | 18.0%   | 12.3%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs                       | 213     | 73.6%    | 12.6%   | 13.8%    |
| FAS/Office of Administration                                  | 32      | 80.9%    | 12.6%   | 6.5%     |
| FAS/Office of General Supplies & Svcs                         | 361     | 79.2%    | 11.2%   | 9.6%     |
|   |         |          |         |          |

## My Supervisor/Team Leader (continued)

### 49. My supervisor/team leader treats me with respect.

| 47. 119 supervisor/count cours ne wan respect |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide                                | 364,519 | 79.7%    | 11.0%   | 9.4%     |
| General Services Administration               | 8,188   | 83.5%    | 9.0%    | 7.4%     |
| Federal Acquisition Service (GS30)            | 2,504   | 83.4%    | 8.9%    | 7.7%     |
| FAS/Ofc of Acquisition Management             | 195     | 86.8%    | 7.6%    | 5.5%     |
| FAS/Ofc of Assisted Acquisition Svs           | 94      | 86.8%    | 6.3%    | 6.9%     |
| FAS/Ofc of Cust Accounts & Research           | 50      | 86.0%    | 7.3%    | 6.8%     |
| FAS/Ofc of Integrated Technology Svcs         | 253     | 83.5%    | 8.7%    | 7.9%     |
| FAS/Ofc of Strategy Management                | 19      | 69.2%    | 17.7%   | 13.1%    |
| FAS/Ofc of the Chief Info Officer             | 76      | 78.1%    | 12.5%   | 9.4%     |
| FAS/Ofc of the Regional Commissioner 1        | 27      | 70.5%    | 18.0%   | 11.5%    |
| FAS/Ofc of the Regional Commissioner 2        | 86      | 87.0%    | 5.8%    | 7.2%     |
| FAS/Ofc of the Regional Commissioner 3        | 169     | 83.0%    | 9.9%    | 7.1%     |
| FAS/Ofc of the Regional Commissioner 4        | 168     | 85.2%    | 4.8%    | 10.0%    |
| FAS/Ofc of the Regional Commissioner 5        | 110     | 88.5%    | 6.1%    | 5.3%     |
| FAS/Ofc of the Regional Commissioner 6        | 101     | 82.7%    | 9.8%    | 7.5%     |
| FAS/Ofc of the Regional Commissioner 7        | 166     | 86.0%    | 8.8%    | 5.2%     |
| FAS/Ofc of the Regional Commissioner 8        | 71      | 79.8%    | 11.8%   | 8.4%     |
| FAS/Ofc of the Regional Commissioner 9        | 113     | 84.8%    | 10.8%   | 4.5%     |
| FAS/Ofc of the Regional Commissioner 10       | 105     | 86.6%    | 8.5%    | 4.9%     |
| FAS/Ofc of the Regional Commissioner W        | 90      | 78.3%    | 12.3%   | 9.5%     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs       | 212     | 76.9%    | 11.3%   | 11.8%    |
| FAS/Office of Administration                  | 32      | 89.8%    | 3.7%    | 6.5%     |
| FAS/Office of General Supplies & Svcs         | 359     | 83.7%    | 8.3%    | 8.0%     |
|   |         |          |         |          |

## My Supervisor/Team Leader (continued)

### 50. In the last six months, my supervisor/team leader has talked with me about my performance.

| $\mathcal{F}_{\mathbf{I}}$              |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide                          | 364,501 | 76.7%    | 10.5%   | 12.8%    |
| General Services Administration         | 8,192   | 82.8%    | 7.8%    | 9.4%     |
| Federal Acquisition Service (GS30)      | 2,504   | 82.7%    | 8.2%    | 9.1%     |
| FAS/Ofc of Acquisition Management       | 196     | 87.9%    | 7.6%    | 4.5%     |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 79.8%    | 11.1%   | 9.1%     |
| FAS/Ofc of Cust Accounts & Research     | 51      | 77.7%    | 7.8%    | 14.5%    |
| FAS/Ofc of Integrated Technology Svcs   | 253     | 83.0%    | 8.7%    | 8.3%     |
| FAS/Ofc of Strategy Management          | 19      | 62.2%    | 16.8%   | 21.0%    |
| FAS/Ofc of the Chief Info Officer       | 76      | 78.6%    | 10.1%   | 11.3%    |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 74.2%    | 14.2%   | 11.5%    |
| FAS/Ofc of the Regional Commissioner 2  | 86      | 80.7%    | 8.4%    | 10.9%    |
| FAS/Ofc of the Regional Commissioner 3  | 169     | 86.3%    | 6.7%    | 7.0%     |
| FAS/Ofc of the Regional Commissioner 4  | 165     | 87.5%    | 5.0%    | 7.5%     |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 87.0%    | 7.0%    | 6.0%     |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 87.6%    | 3.7%    | 8.7%     |
| FAS/Ofc of the Regional Commissioner 7  | 166     | 88.4%    | 7.7%    | 3.9%     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 86.1%    | 7.0%    | 6.9%     |
| FAS/Ofc of the Regional Commissioner 9  | 114     | 87.1%    | 6.0%    | 6.9%     |
| FAS/Ofc of the Regional Commissioner 10 | 104     | 82.5%    | 9.6%    | 7.9%     |
| FAS/Ofc of the Regional Commissioner W  | 92      | 65.7%    | 11.2%   | 23.1%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 212     | 77.2%    | 11.2%   | 11.5%    |
| FAS/Office of Administration            | 32      | 83.8%    | 7.7%    | 8.5%     |
| FAS/Office of General Supplies & Svcs   | 358     | 82.0%    | 7.7%    | 10.2%    |
|   |         |          |         |          |

## My Supervisor/Team Leader (continued)

### 51. I have trust and confidence in my supervisor.

| 31. I have trust and conjucted in my supervisor. |         |          |         |          |
|--|---------|----------|---------|----------|
|  | N       | Positive | Neutral | Negative |
| Governmentwide                                   | 364,718 | 65.8%    | 17.2%   | 17.0%    |
| General Services Administration                  | 8,207   | 71.4%    | 15.2%   | 13.4%    |
| Federal Acquisition Service (GS30)               | 2,510   | 71.8%    | 15.0%   | 13.2%    |
| FAS/Ofc of Acquisition Management                | 198     | 70.7%    | 18.0%   | 11.2%    |
| FAS/Ofc of Assisted Acquisition Svs              | 93      | 78.6%    | 13.7%   | 7.7%     |
| FAS/Ofc of Cust Accounts & Research              | 51      | 63.5%    | 24.2%   | 12.2%    |
| FAS/Ofc of Integrated Technology Svcs            | 252     | 74.5%    | 12.6%   | 12.8%    |
| FAS/Ofc of Strategy Management                   | 19      | 69.2%    | 11.1%   | 19.6%    |
| FAS/Ofc of the Chief Info Officer                | 76      | 71.5%    | 7.5%    | 21.1%    |
| FAS/Ofc of the Regional Commissioner 1           | 27      | 55.2%    | 33.3%   | 11.5%    |
| FAS/Ofc of the Regional Commissioner 2           | 85      | 75.8%    | 14.6%   | 9.6%     |
| FAS/Ofc of the Regional Commissioner 3           | 169     | 76.8%    | 11.5%   | 11.7%    |
| FAS/Ofc of the Regional Commissioner 4           | 169     | 74.9%    | 13.3%   | 11.8%    |
| FAS/Ofc of the Regional Commissioner 5           | 110     | 81.3%    | 9.4%    | 9.3%     |
| FAS/Ofc of the Regional Commissioner 6           | 103     | 68.4%    | 13.7%   | 17.9%    |
| FAS/Ofc of the Regional Commissioner 7           | 165     | 79.4%    | 12.4%   | 8.2%     |
| FAS/Ofc of the Regional Commissioner 8           | 71      | 79.0%    | 4.1%    | 16.9%    |
| FAS/Ofc of the Regional Commissioner 9           | 114     | 72.0%    | 13.3%   | 14.6%    |
| FAS/Ofc of the Regional Commissioner 10          | 105     | 70.5%    | 17.1%   | 12.5%    |
| FAS/Ofc of the Regional Commissioner W           | 92      | 59.7%    | 26.2%   | 14.1%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs          | 212     | 65.6%    | 18.5%   | 15.8%    |
| FAS/Office of Administration                     | 32      | 77.6%    | 13.1%   | 9.4%     |
| FAS/Office of General Supplies & Svcs            | 359     | 67.8%    | 17.3%   | 15.0%    |
|  |         |          |         |          |

### My Supervisor/Team Leader (continued)

### 52. Overall, how good a job do you feel is being done by your immediate supervisor/team leader?

| zer e veraus, new geen u jen ue yen jeer te neme neme ny yenr unimentalise enpervieen. |         |          |         |          |
|--|---------|----------|---------|----------|
|  | N       | Positive | Neutral | Negative |
| Governmentwide   | 364,643 | 68.4%    | 18.8%   | 12.7%    |
| General Services Administration  | 8,228   | 74.9%    | 15.6%   | 9.4%     |
| Federal Acquisition Service (GS30)   | 2,520   | 76.1%    | 14.6%   | 9.2%     |
| FAS/Ofc of Acquisition Management  | 199     | 78.8%    | 12.7%   | 8.4%     |
| FAS/Ofc of Assisted Acquisition Svs  | 94      | 82.9%    | 13.3%   | 3.8%     |
| FAS/Ofc of Cust Accounts & Research  | 51      | 65.1%    | 19.5%   | 15.4%    |
| FAS/Ofc of Integrated Technology Svcs  | 255     | 77.0%    | 14.2%   | 8.8%     |
| FAS/Ofc of Strategy Management   | 19      | 70.0%    | 22.2%   | 7.9%     |
| FAS/Ofc of the Chief Info Officer  | 76      | 70.0%    | 14.0%   | 16.0%    |
| FAS/Ofc of the Regional Commissioner 1   | 27      | 66.6%    | 25.8%   | 7.6%     |
| FAS/Ofc of the Regional Commissioner 2   | 86      | 77.5%    | 16.5%   | 6.1%     |
| FAS/Ofc of the Regional Commissioner 3   | 170     | 78.0%    | 16.3%   | 5.7%     |
| FAS/Ofc of the Regional Commissioner 4   | 169     | 85.4%    | 7.1%    | 7.5%     |
| FAS/Ofc of the Regional Commissioner 5   | 110     | 85.1%    | 10.2%   | 4.6%     |
| FAS/Ofc of the Regional Commissioner 6   | 102     | 71.0%    | 15.5%   | 13.4%    |
| FAS/Ofc of the Regional Commissioner 7   | 167     | 89.5%    | 5.4%    | 5.1%     |
| FAS/Ofc of the Regional Commissioner 8   | 71      | 80.3%    | 5.8%    | 13.9%    |
| FAS/Ofc of the Regional Commissioner 9   | 114     | 76.2%    | 14.5%   | 9.3%     |
| FAS/Ofc of the Regional Commissioner 10  | 105     | 75.2%    | 17.0%   | 7.8%     |
| FAS/Ofc of the Regional Commissioner W   | 91      | 68.3%    | 19.9%   | 11.8%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs  | 212     | 68.9%    | 19.0%   | 12.1%    |
| FAS/Office of Administration   | 32      | 75.7%    | 18.6%   | 5.7%     |
| FAS/Office of General Supplies & Svcs  | 362     | 71.6%    | 17.2%   | 11.2%    |
|  |         |          |         |          |

### Leadership

### 53. In my organization, leaders generate high levels of motivation and commitment in the workforce.

|   | N       | Positive | Neutral | Negative | DNK   |
|---|---------|----------|---------|----------|-------|
| Governmentwide                          | 358,319 | 40.8%    | 26.2%   | 33.0%    | 3,649 |
| General Services Administration         | 8,092   | 46.5%    | 25.1%   | 28.4%    | 82    |
| Federal Acquisition Service (GS30)      | 2,481   | 50.6%    | 22.7%   | 26.7%    | 22    |
| FAS/Ofc of Acquisition Management       | 194     | 42.2%    | 24.8%   | 33.0%    | 3     |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 76.0%    | 14.2%   | 9.8%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 51      | 36.8%    | 23.9%   | 39.3%    | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 248     | 45.9%    | 20.9%   | 33.2%    | 3     |
| FAS/Ofc of Strategy Management          | 19      | 34.8%    | 21.5%   | 43.6%    | 0     |
| FAS/Ofc of the Chief Info Officer       | 72      | 49.5%    | 24.6%   | 25.9%    | 3     |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 55.0%    | 17.7%   | 27.3%    | 1     |
| FAS/Ofc of the Regional Commissioner 2  | 85      | 63.7%    | 21.8%   | 14.5%    | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 169     | 48.3%    | 23.9%   | 27.8%    | 1     |
| FAS/Ofc of the Regional Commissioner 4  | 165     | 67.8%    | 19.1%   | 13.1%    | 3     |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 61.3%    | 21.5%   | 17.2%    | 1     |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 48.7%    | 25.0%   | 26.3%    | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 167     | 64.5%    | 21.4%   | 14.1%    | 0     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 66.0%    | 15.5%   | 18.6%    | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 110     | 45.6%    | 24.6%   | 29.9%    | 2     |
| FAS/Ofc of the Regional Commissioner 10 | 104     | 35.7%    | 26.6%   | 37.7%    | 0     |
| FAS/Ofc of the Regional Commissioner W  | 88      | 43.9%    | 32.8%   | 23.4%    | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 208     | 56.9%    | 18.0%   | 25.1%    | 3     |
| FAS/Office of Administration            | 32      | 37.4%    | 36.1%   | 26.5%    | 0     |
| FAS/Office of General Supplies & Svcs   | 358     | 39.5%    | 25.5%   | 34.9%    | 1     |

### Leadership (continued)

### 54. My organization's leaders maintain high standards of honesty and integrity.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 349,438 | 53.6%    | 23.6%   | 22.8%    | 12,164 |
| General Services Administration         | 7,924   | 57.4%    | 23.8%   | 18.8%    | 235    |
| Federal Acquisition Service (GS30)      | 2,432   | 59.6%    | 22.6%   | 17.7%    | 66     |
| FAS/Ofc of Acquisition Management       | 188     | 58.4%    | 26.1%   | 15.5%    | 9      |
| FAS/Ofc of Assisted Acquisition Svs     | 89      | 79.5%    | 16.6%   | 3.9%     | 3      |
| FAS/Ofc of Cust Accounts & Research     | 48      | 61.0%    | 22.1%   | 16.9%    | 3      |
| FAS/Ofc of Integrated Technology Svcs   | 241     | 53.9%    | 20.0%   | 26.1%    | 12     |
| FAS/Ofc of Strategy Management          | 18      | 57.9%    | 24.9%   | 17.3%    | 0      |
| FAS/Ofc of the Chief Info Officer       | 71      | 58.3%    | 28.4%   | 13.3%    | 3      |
| FAS/Ofc of the Regional Commissioner 1  | 25      | 61.0%    | 18.9%   | 20.1%    | 2      |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 67.5%    | 20.2%   | 12.3%    | 0      |
| FAS/Ofc of the Regional Commissioner 3  | 168     | 62.0%    | 23.9%   | 14.1%    | 2      |
| FAS/Ofc of the Regional Commissioner 4  | 160     | 73.3%    | 13.0%   | 13.7%    | 8      |
| FAS/Ofc of the Regional Commissioner 5  | 106     | 66.9%    | 20.9%   | 12.3%    | 3      |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 57.1%    | 24.5%   | 18.4%    | 2      |
| FAS/Ofc of the Regional Commissioner 7  | 164     | 72.9%    | 18.3%   | 8.7%     | 2      |
| FAS/Ofc of the Regional Commissioner 8  | 69      | 69.4%    | 13.0%   | 17.6%    | 2      |
| FAS/Ofc of the Regional Commissioner 9  | 109     | 51.9%    | 24.1%   | 24.0%    | 4      |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 52.3%    | 25.2%   | 22.5%    | 2      |
| FAS/Ofc of the Regional Commissioner W  | 89      | 42.3%    | 32.6%   | 25.1%    | 2      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 206     | 64.1%    | 17.6%   | 18.2%    | 3      |
| FAS/Office of Administration            | 32      | 40.6%    | 42.3%   | 17.1%    | 0      |
| FAS/Office of General Supplies & Svcs   | 354     | 50.9%    | 27.7%   | 21.3%    | 4      |

## Leadership (continued)

### 55. Managers/supervisors/team leaders work well with employees of different backgrounds.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 344,622 | 62.8%    | 22.6%   | 14.6%    | 15,793 |
| General Services Administration         | 7,809   | 67.5%    | 20.6%   | 11.9%    | 328    |
| Federal Acquisition Service (GS30)      | 2,398   | 69.4%    | 19.4%   | 11.2%    | 95     |
| FAS/Ofc of Acquisition Management       | 186     | 69.9%    | 21.7%   | 8.4%     | 8      |
| FAS/Ofc of Assisted Acquisition Svs     | 88      | 78.3%    | 17.3%   | 4.4%     | 3      |
| FAS/Ofc of Cust Accounts & Research     | 48      | 67.4%    | 16.0%   | 16.6%    | 3      |
| FAS/Ofc of Integrated Technology Svcs   | 237     | 64.4%    | 20.9%   | 14.6%    | 13     |
| FAS/Ofc of Strategy Management          | 19      | 58.5%    | 37.1%   | 4.4%     | 0      |
| FAS/Ofc of the Chief Info Officer       | 72      | 71.5%    | 21.3%   | 7.2%     | 3      |
| FAS/Ofc of the Regional Commissioner 1  | 25      | 60.5%    | 23.1%   | 16.4%    | 2      |
| FAS/Ofc of the Regional Commissioner 2  | 82      | 77.3%    | 15.0%   | 7.7%     | 3      |
| FAS/Ofc of the Regional Commissioner 3  | 164     | 72.7%    | 17.2%   | 10.1%    | 7      |
| FAS/Ofc of the Regional Commissioner 4  | 159     | 81.2%    | 7.7%    | 11.1%    | 9      |
| FAS/Ofc of the Regional Commissioner 5  | 104     | 72.7%    | 20.3%   | 7.1%     | 5      |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 70.2%    | 20.9%   | 8.9%     | 1      |
| FAS/Ofc of the Regional Commissioner 7  | 164     | 81.6%    | 11.4%   | 7.1%     | 2      |
| FAS/Ofc of the Regional Commissioner 8  | 68      | 76.0%    | 13.4%   | 10.6%    | 3      |
| FAS/Ofc of the Regional Commissioner 9  | 108     | 64.6%    | 26.5%   | 8.9%     | 5      |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 65.1%    | 20.6%   | 14.4%    | 1      |
| FAS/Ofc of the Regional Commissioner W  | 87      | 63.5%    | 18.2%   | 18.3%    | 3      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 197     | 67.6%    | 20.3%   | 12.1%    | 12     |
| FAS/Office of Administration            | 31      | 55.1%    | 38.2%   | 6.7%     | 0      |
| FAS/Office of General Supplies & Svcs   | 347     | 63.3%    | 22.0%   | 14.6%    | 11     |

### Leadership (continued)

### 56. Managers communicate the goals and priorities of the organization.

| Governmentwide General Services Administration  Federal Acquisition Service (GS30)  FAS/Ofc of Acquisition Management  FAS/Ofc of Assisted Acquisition Svs  FAS/Ofc of Cust Accounts & Research  FAS/Ofc of Integrated Technology Svcs | 357,806<br>8,084<br><b>2,466</b><br>195<br>92<br>50<br>250 | 61.2%<br>68.6%<br><b>70.6%</b><br>77.1%<br>87.0%<br>60.8%<br>62.3% | 20.3%<br>17.2%<br>16.1%<br>12.2%<br>7.1%<br>20.0%<br>18.6% | 18.6%<br>14.2%<br>13.3%<br>10.7%<br>5.9%<br>19.2% | 3,047<br>52<br><b>15</b><br>0<br>0 |
|--|--|--|--|---|------------------------------------|
| Federal Acquisition Service (GS30)  FAS/Ofc of Acquisition Management FAS/Ofc of Assisted Acquisition Svs FAS/Ofc of Cust Accounts & Research  | 2,466<br>195<br>92<br>50<br>250                            | 70.6%<br>77.1%<br>87.0%<br>60.8%<br>62.3%                          | 16.1%<br>12.2%<br>7.1%<br>20.0%                            | 13.3%<br>10.7%<br>5.9%<br>19.2%                   | 15<br>0<br>0                       |
| FAS/Ofc of Acquisition Management FAS/Ofc of Assisted Acquisition Svs FAS/Ofc of Cust Accounts & Research  | 195<br>92<br>50<br>250                                     | 77.1%<br>87.0%<br>60.8%<br>62.3%                                   | 12.2%<br>7.1%<br>20.0%                                     | 10.7%<br>5.9%<br>19.2%                            | 0<br>0                             |
| FAS/Ofc of Assisted Acquisition Svs FAS/Ofc of Cust Accounts & Research  | 92<br>50<br>250  | 87.0%<br>60.8%<br>62.3%  | 7.1%<br>20.0%  | 5.9%<br>19.2%                                     | 0                                  |
| FAS/Ofc of Cust Accounts & Research  | 50<br>250  | 60.8%<br>62.3%   | 20.0%  | 19.2%   |                                    |
|  | 250  | 62.3%  |  | 1   | 0                                  |
| FAS/Ofc of Integrated Technology Svcs  |  |  | 18.6%  | I   |                                    |
|  | 19   | 20.20/   |  | 19.1%   | 1                                  |
| FAS/Ofc of Strategy Management   |  | 38.2%  | 35.2%  | 26.6%   | 0                                  |
| FAS/Ofc of the Chief Info Officer  | 75   | 65.6%  | 19.2%  | 15.1%   | 0                                  |
| FAS/Ofc of the Regional Commissioner 1   | 25   | 64.4%  | 23.1%  | 12.5%   | 2                                  |
| FAS/Ofc of the Regional Commissioner 2   | 84   | 81.7%  | 7.6%   | 10.6%   | 1                                  |
| FAS/Ofc of the Regional Commissioner 3   | 169  | 71.4%  | 15.9%  | 12.8%   | 1                                  |
| FAS/Ofc of the Regional Commissioner 4   | 165  | 85.6%  | 9.8%   | 4.6%  | 0                                  |
| FAS/Ofc of the Regional Commissioner 5   | 106  | 81.9%  | 10.0%  | 8.1%  | 2                                  |
| FAS/Ofc of the Regional Commissioner 6   | 104  | 63.4%  | 24.9%  | 11.7%   | 0                                  |
| FAS/Ofc of the Regional Commissioner 7   | 167  | 83.6%  | 12.1%  | 4.3%  | 0                                  |
| FAS/Ofc of the Regional Commissioner 8   | 71   | 75.5%  | 14.5%  | 10.1%   | 0                                  |
| FAS/Ofc of the Regional Commissioner 9   | 112  | 76.9%  | 12.7%  | 10.4%   | 1                                  |
| FAS/Ofc of the Regional Commissioner 10  | 100  | 65.7%  | 19.1%  | 15.2%   | 1                                  |
| FAS/Ofc of the Regional Commissioner W   | 89   | 69.7%  | 20.1%  | 10.1%   | 2                                  |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs  | 205  | 70.6%  | 15.7%  | 13.7%   | 3                                  |
| FAS/Office of Administration   | 32   | 41.1%  | 28.0%  | 30.9%   | 0                                  |
| FAS/Office of General Supplies & Svcs  | 348  | 60.1%  | 20.3%  | 19.6%   | 1                                  |

### Leadership (continued)

### 57. Managers review and evaluate the organization's progress toward meeting its goals and objectives.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 340,114 | 60.7%    | 23.8%   | 15.5%    | 20,067 |
| General Services Administration         | 7,794   | 68.8%    | 19.2%   | 12.0%    | 328    |
| Federal Acquisition Service (GS30)      | 2,408   | 71.7%    | 17.9%   | 10.4%    | 79     |
| FAS/Ofc of Acquisition Management       | 186     | 76.7%    | 14.9%   | 8.4%     | 10     |
| FAS/Ofc of Assisted Acquisition Svs     | 92      | 85.2%    | 9.9%    | 4.9%     | 1      |
| FAS/Ofc of Cust Accounts & Research     | 49      | 67.2%    | 19.9%   | 12.9%    | 2      |
| FAS/Ofc of Integrated Technology Svcs   | 239     | 64.3%    | 21.9%   | 13.8%    | 7      |
| FAS/Ofc of Strategy Management          | 19      | 48.0%    | 25.4%   | 26.6%    | 0      |
| FAS/Ofc of the Chief Info Officer       | 72      | 60.5%    | 22.4%   | 17.1%    | 2      |
| FAS/Ofc of the Regional Commissioner 1  | 25      | 72.9%    | 18.9%   | 8.2%     | 2      |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 81.3%    | 13.4%   | 5.3%     | 2      |
| FAS/Ofc of the Regional Commissioner 3  | 167     | 71.6%    | 20.1%   | 8.3%     | 2      |
| FAS/Ofc of the Regional Commissioner 4  | 159     | 87.6%    | 8.9%    | 3.5%     | 6      |
| FAS/Ofc of the Regional Commissioner 5  | 106     | 79.9%    | 12.8%   | 7.3%     | 4      |
| FAS/Ofc of the Regional Commissioner 6  | 100     | 75.6%    | 17.2%   | 7.1%     | 3      |
| FAS/Ofc of the Regional Commissioner 7  | 164     | 84.6%    | 10.8%   | 4.6%     | 2      |
| FAS/Ofc of the Regional Commissioner 8  | 69      | 80.1%    | 9.7%    | 10.2%    | 1      |
| FAS/Ofc of the Regional Commissioner 9  | 106     | 72.2%    | 18.9%   | 8.9%     | 7      |
| FAS/Ofc of the Regional Commissioner 10 | 99      | 69.8%    | 21.9%   | 8.3%     | 5      |
| FAS/Ofc of the Regional Commissioner W  | 86      | 68.2%    | 22.5%   | 9.3%     | 4      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 205     | 72.5%    | 14.1%   | 13.3%    | 6      |
| FAS/Office of Administration            | 32      | 44.3%    | 24.7%   | 30.9%    | 0      |
| FAS/Office of General Supplies & Svcs   | 342     | 60.7%    | 25.4%   | 14.0%    | 13     |
|   |         |          |         |          |        |

### Leadership (continued)

58. Managers promote communication among different work units (for example, about projects, goals, needed resources).

| 30. Managers promote communication among aggerent work a | " Hunagers promote communication among affected work and for example, about projects, goals, neceest resources, |          |         |          |       |
|--|---|----------|---------|----------|-------|
|  | N   | Positive | Neutral | Negative | DNK   |
| Governmentwide   | 350,863   | 52.3%    | 23.0%   | 24.7%    | 9,912 |
| General Services Administration                          | 8,009   | 62.1%    | 19.8%   | 18.1%    | 131   |
| Federal Acquisition Service (GS30)                       | 2,449   | 63.2%    | 19.6%   | 17.2%    | 45    |
| FAS/Ofc of Acquisition Management                        | 190   | 60.0%    | 21.7%   | 18.4%    | 6     |
| FAS/Ofc of Assisted Acquisition Svs                      | 92  | 76.9%    | 15.1%   | 8.0%     | 1     |
| FAS/Ofc of Cust Accounts & Research                      | 51  | 56.3%    | 18.3%   | 25.4%    | 0     |
| FAS/Ofc of Integrated Technology Svcs                    | 247   | 55.8%    | 20.9%   | 23.3%    | 4     |
| FAS/Ofc of Strategy Management                           | 19  | 38.2%    | 24.8%   | 37.0%    | 0     |
| FAS/Ofc of the Chief Info Officer                        | 73  | 48.9%    | 27.4%   | 23.8%    | 2     |
| FAS/Ofc of the Regional Commissioner 1                   | 26  | 50.4%    | 22.4%   | 27.2%    | 1     |
| FAS/Ofc of the Regional Commissioner 2                   | 83  | 69.4%    | 20.6%   | 9.9%     | 2     |
| FAS/Ofc of the Regional Commissioner 3                   | 164   | 66.1%    | 19.6%   | 14.3%    | 4     |
| FAS/Ofc of the Regional Commissioner 4                   | 164   | 80.7%    | 12.2%   | 7.1%     | 3     |
| FAS/Ofc of the Regional Commissioner 5                   | 108   | 74.7%    | 12.4%   | 12.9%    | 1     |
| FAS/Ofc of the Regional Commissioner 6                   | 103   | 65.2%    | 23.2%   | 11.6%    | 0     |
| FAS/Ofc of the Regional Commissioner 7                   | 162   | 76.8%    | 13.8%   | 9.4%     | 3     |
| FAS/Ofc of the Regional Commissioner 8                   | 70  | 75.3%    | 13.5%   | 11.2%    | 0     |
| FAS/Ofc of the Regional Commissioner 9                   | 110   | 66.1%    | 20.6%   | 13.2%    | 3     |
| FAS/Ofc of the Regional Commissioner 10                  | 103   | 61.6%    | 19.7%   | 18.7%    | 0     |
| FAS/Ofc of the Regional Commissioner W                   | 88  | 69.0%    | 18.4%   | 12.6%    | 3     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs                  | 205   | 62.6%    | 15.5%   | 21.9%    | 4     |
| FAS/Office of Administration                             | 32  | 34.1%    | 32.1%   | 33.8%    | 0     |
| FAS/Office of General Supplies & Svcs                    | 352   | 54.1%    | 25.3%   | 20.6%    | 8     |

### Leadership (continued)

### 59. Managers support collaboration across work units to accomplish work objectives.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 350,160 | 56.1%    | 23.0%   | 20.9%    | 10,380 |
| General Services Administration         | 7,973   | 66.1%    | 19.0%   | 14.9%    | 158    |
| Federal Acquisition Service (GS30)      | 2,427   | 67.6%    | 17.8%   | 14.6%    | 58     |
| FAS/Ofc of Acquisition Management       | 188     | 64.8%    | 19.1%   | 16.1%    | 7      |
| FAS/Ofc of Assisted Acquisition Svs     | 91      | 82.5%    | 12.1%   | 5.4%     | 1      |
| FAS/Ofc of Cust Accounts & Research     | 50      | 58.7%    | 25.5%   | 15.8%    | 1      |
| FAS/Ofc of Integrated Technology Svcs   | 244     | 58.3%    | 20.2%   | 21.5%    | 6      |
| FAS/Ofc of Strategy Management          | 18      | 52.8%    | 25.5%   | 21.7%    | 0      |
| FAS/Ofc of the Chief Info Officer       | 71      | 61.6%    | 21.7%   | 16.7%    | 2      |
| FAS/Ofc of the Regional Commissioner 1  | 24      | 59.0%    | 15.8%   | 25.1%    | 2      |
| FAS/Ofc of the Regional Commissioner 2  | 84      | 76.6%    | 15.1%   | 8.3%     | 1      |
| FAS/Ofc of the Regional Commissioner 3  | 165     | 73.8%    | 16.4%   | 9.8%     | 5      |
| FAS/Ofc of the Regional Commissioner 4  | 161     | 80.8%    | 10.6%   | 8.6%     | 4      |
| FAS/Ofc of the Regional Commissioner 5  | 107     | 76.7%    | 13.2%   | 10.0%    | 3      |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 70.2%    | 17.9%   | 11.9%    | 1      |
| FAS/Ofc of the Regional Commissioner 7  | 164     | 79.6%    | 11.6%   | 8.8%     | 1      |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 81.7%    | 10.0%   | 8.3%     | 0      |
| FAS/Ofc of the Regional Commissioner 9  | 108     | 69.2%    | 19.4%   | 11.4%    | 4      |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 65.3%    | 15.0%   | 19.7%    | 2      |
| FAS/Ofc of the Regional Commissioner W  | 86      | 66.8%    | 19.5%   | 13.7%    | 2      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 201     | 63.7%    | 18.8%   | 17.5%    | 7      |
| FAS/Office of Administration            | 32      | 53.7%    | 22.7%   | 23.6%    | 0      |
| FAS/Office of General Supplies & Svcs   | 350     | 60.2%    | 21.6%   | 18.2%    | 9      |

### Leadership (continued)

60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor/team leader?

| 00. Overall, now good a job do you jeet is being done by the manager directly above your immediate supervisor/team tedder: |  |   |   |   |  |
|--|--|---|---|---|--|
| N  | Positive   | Neutral   | Negative  | DNK   |  |
| 342,315  | 57.0%  | 24.3%   | 18.6%   | 18,440  |  |
| 7,791  | 63.2%  | 22.5%   | 14.3%   | 348   |  |
| 2,402  | 63.8%  | 22.7%   | 13.5%   | 86  |  |
| 190  | 63.2%  | 23.7%   | 13.1%   | 3   |  |
| 92   | 81.2%  | 14.8%   | 3.9%  | 1   |  |
| 51   | 52.9%  | 30.7%   | 16.4%   | 0   |  |
| 239  | 59.0%  | 20.8%   | 20.1%   | 12  |  |
| 18   | 75.0%  | 13.9%   | 11.1%   | 1   |  |
| 70   | 72.4%  | 13.8%   | 13.8%   | 3   |  |
| 27   | 66.4%  | 22.4%   | 11.2%   | 0   |  |
| 78   | 70.7%  | 22.8%   | 6.5%  | 4   |  |
| 160  | 60.5%  | 27.5%   | 11.9%   | 10  |  |
| 163  | 75.2%  | 14.6%   | 10.2%   | 4   |  |
| 106  | 72.5%  | 19.9%   | 7.6%  | 2   |  |
| 101  | 54.7%  | 28.6%   | 16.7%   | 2   |  |
| 163  | 83.3%  | 12.4%   | 4.3%  | 4   |  |
| 66   | 78.3%  | 15.8%   | 5.9%  | 4   |  |
| 108  | 64.0%  | 22.4%   | 13.6%   | 2   |  |
| 103  | 51.3%  | 31.9%   | 16.8%   | 1   |  |
| 88   | 50.2%  | 29.5%   | 20.3%   | 3   |  |
| 201  | 64.0%  | 20.0%   | 16.0%   | 10  |  |
| 27   | 46.7%  | 30.0%   | 23.3%   | 5   |  |
| 343  | 54.3%  | 29.8%   | 15.9%   | 15  |  |
|  | N 342,315 7,791 2,402 190 92 51 239 18 70 27 78 160 163 106 101 163 66 108 103 88 201 27 | N Positive  342,315 57.0%  7,791 63.2%  2,402 63.8%  190 63.2%  92 81.2%  51 52.9%  239 59.0%  18 75.0%  70 72.4%  27 66.4%  78 70.7%  160 60.5%  163 75.2%  106 72.5%  101 54.7%  163 83.3%  66 78.3%  108 64.0%  103 51.3%  88 50.2%  201 64.0%  27 46.7% | N         Positive         Neutral           342,315         57.0%         24.3%           7,791         63.2%         22.5%           2,402         63.8%         22.7%           190         63.2%         23.7%           92         81.2%         14.8%           51         52.9%         30.7%           239         59.0%         20.8%           18         75.0%         13.9%           70         72.4%         13.8%           27         66.4%         22.4%           78         70.7%         22.8%           160         60.5%         27.5%           163         75.2%         14.6%           106         72.5%         19.9%           101         54.7%         28.6%           163         83.3%         12.4%           66         78.3%         15.8%           108         64.0%         22.4%           103         51.3%         31.9%           88         50.2%         29.5%           201         64.0%         20.0%           27         46.7%         30.0% | N         Positive         Neutral         Negative           342,315         57.0%         24.3%         18.6%           7,791         63.2%         22.5%         14.3%           2,402         63.8%         22.7%         13.5%           190         63.2%         23.7%         13.1%           92         81.2%         14.8%         3.9%           51         52.9%         30.7%         16.4%           239         59.0%         20.8%         20.1%           18         75.0%         13.9%         11.1%           70         72.4%         13.8%         13.8%           27         66.4%         22.4%         11.2%           78         70.7%         22.8%         6.5%           160         60.5%         27.5%         11.9%           163         75.2%         14.6%         10.2%           106         72.5%         19.9%         7.6%           101         54.7%         28.6%         16.7%           163         83.3%         12.4%         4.3%           66         78.3%         15.8%         5.9%           108         64.0%         22.4% |  |

### Leadership (continued)

### 61. I have a high level of respect for my organization's senior leaders.

| N       | Positive   | Neutral   | Negative   | DNK   |
|---------|--|---|--|---|
| 356,566 | 52.3%  | 23.8%   | 23.9%  | 4,307   |
| 8,051   | 54.8%  | 23.9%   | 21.3%  | 95  |
| 2,471   | 58.0%  | 22.0%   | 20.0%  | 23  |
| 193     | 46.7%  | 28.9%   | 24.4%  | 2   |
| 92      | 80.4%  | 12.8%   | 6.9%   | 1   |
| 48      | 40.4%  | 40.0%   | 19.6%  | 3   |
| 249     | 48.3%  | 24.2%   | 27.5%  | 4   |
| 19      | 38.1%  | 30.0%   | 32.0%  | 0   |
| 73      | 64.5%  | 19.4%   | 16.1%  | 1   |
| 27      | 65.5%  | 27.0%   | 7.6%   | 0   |
| 82      | 71.9%  | 14.4%   | 13.7%  | 0   |
| 169     | 57.7%  | 21.9%   | 20.4%  | 2   |
| 168     | 79.6%  | 10.5%   | 9.9%   | 0   |
| 108     | 69.2%  | 18.6%   | 12.2%  | 0   |
| 103     | 53.1%  | 21.1%   | 25.7%  | 0   |
| 166     | 74.7%  | 15.6%   | 9.8%   | 0   |
| 69      | 64.4%  | 19.6%   | 16.0%  | 1   |
| 112     | 49.7%  | 28.6%   | 21.7%  | 0   |
| 102     | 36.8%  | 30.1%   | 33.1%  | 2   |
| 89      | 57.2%  | 19.4%   | 23.4%  | 0   |
| 208     | 58.5%  | 20.9%   | 20.6%  | 2   |
| 30      | 33.3%  | 36.8%   | 29.9%  | 2   |
| 356     | 54.6%  | 23.7%   | 21.7%  | 3   |
|         | 356,566<br>8,051<br>2,471<br>193<br>92<br>48<br>249<br>19<br>73<br>27<br>82<br>169<br>168<br>103<br>166<br>69<br>112<br>102<br>89<br>208<br>30 | 356,566 52.3% 8,051 54.8%  2,471 58.0% 193 46.7% 92 80.4% 48 40.4% 249 48.3% 19 38.1% 73 64.5% 27 65.5% 82 71.9% 169 57.7% 168 79.6% 108 69.2% 103 53.1% 166 74.7% 69 64.4% 112 49.7% 102 36.8% 89 57.2% 208 58.5% 30 33.3% | 356,566       52.3%       23.8%         8,051       54.8%       23.9%         2,471       58.0%       22.0%         193       46.7%       28.9%         92       80.4%       12.8%         48       40.4%       40.0%         249       48.3%       24.2%         19       38.1%       30.0%         73       64.5%       19.4%         27       65.5%       27.0%         82       71.9%       14.4%         169       57.7%       21.9%         108       69.2%       18.6%         103       53.1%       21.1%         166       74.7%       15.6%         69       64.4%       19.6%         112       49.7%       28.6%         102       36.8%       30.1%         89       57.2%       19.4%         208       58.5%       20.9%         30       33.3%       36.8% | 356,566       52.3%       23.8%       23.9%         8,051       54.8%       23.9%       21.3%         2,471       58.0%       22.0%       20.0%         193       46.7%       28.9%       24.4%         92       80.4%       12.8%       6.9%         48       40.4%       40.0%       19.6%         249       48.3%       24.2%       27.5%         19       38.1%       30.0%       32.0%         73       64.5%       19.4%       16.1%         27       65.5%       27.0%       7.6%         82       71.9%       14.4%       13.7%         169       57.7%       21.9%       20.4%         168       79.6%       10.5%       9.9%         108       69.2%       18.6%       12.2%         103       53.1%       21.1%       25.7%         166       74.7%       15.6%       9.8%         69       64.4%       19.6%       16.0%         112       49.7%       28.6%       21.7%         102       36.8%       30.1%       33.1%         89       57.2%       19.4%       23.4% <td< td=""></td<> |

## Leadership (continued)

### 62. Senior leaders demonstrate support for Work/Life programs.

|   | N       | Positive | Neutral | Negative | DNK    |
|---|---------|----------|---------|----------|--------|
| Governmentwide                          | 328,520 | 53.7%    | 27.6%   | 18.7%    | 32,091 |
| General Services Administration         | 7,725   | 68.0%    | 20.4%   | 11.5%    | 427    |
| Federal Acquisition Service (GS30)      | 2,375   | 67.5%    | 21.7%   | 10.8%    | 123    |
| FAS/Ofc of Acquisition Management       | 177     | 58.4%    | 26.6%   | 15.0%    | 18     |
| FAS/Ofc of Assisted Acquisition Svs     | 90      | 79.0%    | 12.8%   | 8.1%     | 3      |
| FAS/Ofc of Cust Accounts & Research     | 50      | 51.9%    | 33.8%   | 14.3%    | 1      |
| FAS/Ofc of Integrated Technology Svcs   | 232     | 61.1%    | 25.1%   | 13.8%    | 20     |
| FAS/Ofc of Strategy Management          | 19      | 62.3%    | 27.3%   | 10.4%    | 0      |
| FAS/Ofc of the Chief Info Officer       | 70      | 67.2%    | 22.7%   | 10.1%    | 4      |
| FAS/Ofc of the Regional Commissioner 1  | 27      | 84.8%    | 11.2%   | 3.9%     | 0      |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 81.4%    | 12.5%   | 6.1%     | 0      |
| FAS/Ofc of the Regional Commissioner 3  | 164     | 67.9%    | 21.7%   | 10.4%    | 6      |
| FAS/Ofc of the Regional Commissioner 4  | 165     | 81.7%    | 13.3%   | 5.0%     | 3      |
| FAS/Ofc of the Regional Commissioner 5  | 106     | 79.9%    | 17.3%   | 2.8%     | 3      |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 71.7%    | 18.6%   | 9.7%     | 1      |
| FAS/Ofc of the Regional Commissioner 7  | 162     | 83.1%    | 11.5%   | 5.4%     | 4      |
| FAS/Ofc of the Regional Commissioner 8  | 65      | 80.9%    | 17.5%   | 1.6%     | 6      |
| FAS/Ofc of the Regional Commissioner 9  | 109     | 55.0%    | 29.1%   | 15.9%    | 3      |
| FAS/Ofc of the Regional Commissioner 10 | 96      | 71.8%    | 16.7%   | 11.5%    | 8      |
| FAS/Ofc of the Regional Commissioner W  | 87      | 54.9%    | 25.5%   | 19.6%    | 3      |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 202     | 63.0%    | 24.0%   | 13.0%    | 9      |
| FAS/Office of Administration            | 31      | 67.5%    | 22.7%   | 9.7%     | 1      |
| FAS/Office of General Supplies & Svcs   | 329     | 61.8%    | 26.3%   | 11.9%    | 30     |

## **My Satisfaction**

### 63. How satisfied are you with your involvement in decisions that affect your work?

|   | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 358,999 | 49.5%    | 24.2%   | 26.3%    |
| General Services Administration         | 8,110   | 56.2%    | 21.9%   | 21.9%    |
| Federal Acquisition Service (GS30)      | 2,483   | 59.0%    | 19.8%   | 21.2%    |
| FAS/Ofc of Acquisition Management       | 192     | 52.7%    | 19.4%   | 27.9%    |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 64.9%    | 20.7%   | 14.4%    |
| FAS/Ofc of Cust Accounts & Research     | 50      | 45.5%    | 21.5%   | 33.0%    |
| FAS/Ofc of Integrated Technology Svcs   | 253     | 55.5%    | 20.8%   | 23.8%    |
| FAS/Ofc of Strategy Management          | 19      | 47.9%    | 30.0%   | 22.2%    |
| FAS/Ofc of the Chief Info Officer       | 74      | 62.2%    | 18.3%   | 19.5%    |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 46.2%    | 34.5%   | 19.3%    |
| FAS/Ofc of the Regional Commissioner 2  | 82      | 67.7%    | 15.0%   | 17.3%    |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 54.8%    | 24.5%   | 20.7%    |
| FAS/Ofc of the Regional Commissioner 4  | 168     | 70.9%    | 10.7%   | 18.4%    |
| FAS/Ofc of the Regional Commissioner 5  | 108     | 72.4%    | 16.3%   | 11.2%    |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 54.3%    | 19.1%   | 26.5%    |
| FAS/Ofc of the Regional Commissioner 7  | 165     | 66.9%    | 16.5%   | 16.6%    |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 61.5%    | 20.3%   | 18.1%    |
| FAS/Ofc of the Regional Commissioner 9  | 112     | 62.4%    | 16.2%   | 21.4%    |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 55.1%    | 16.0%   | 28.9%    |
| FAS/Ofc of the Regional Commissioner W  | 90      | 56.4%    | 21.7%   | 21.9%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 211     | 60.7%    | 21.8%   | 17.5%    |
| FAS/Office of Administration            | 32      | 48.7%    | 27.3%   | 24.0%    |
| FAS/Office of General Supplies & Svcs   | 354     | 55.5%    | 22.8%   | 21.8%    |
|   |         |          |         |          |

## My Satisfaction (continued)

### 64. How satisfied are you with the information you receive from management on what's going on in your organization?

|   | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 358,403 | 47.6%    | 23.9%   | 28.5%    |
| General Services Administration         | 8,107   | 53.8%    | 22.4%   | 23.9%    |
| Federal Acquisition Service (GS30)      | 2,476   | 58.3%    | 20.0%   | 21.8%    |
| FAS/Ofc of Acquisition Management       | 194     | 53.2%    | 20.9%   | 25.9%    |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 76.2%    | 14.4%   | 9.3%     |
| FAS/Ofc of Cust Accounts & Research     | 50      | 47.9%    | 19.2%   | 32.8%    |
| FAS/Ofc of Integrated Technology Svcs   | 251     | 50.7%    | 24.0%   | 25.3%    |
| FAS/Ofc of Strategy Management          | 19      | 51.1%    | 16.9%   | 32.0%    |
| FAS/Ofc of the Chief Info Officer       | 74      | 57.1%    | 14.8%   | 28.2%    |
| FAS/Ofc of the Regional Commissioner 1  | 25      | 44.8%    | 35.1%   | 20.1%    |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 72.8%    | 14.9%   | 12.3%    |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 54.1%    | 27.5%   | 18.4%    |
| FAS/Ofc of the Regional Commissioner 4  | 167     | 71.9%    | 15.0%   | 13.0%    |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 71.8%    | 17.4%   | 10.8%    |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 51.1%    | 17.6%   | 31.3%    |
| FAS/Ofc of the Regional Commissioner 7  | 162     | 74.0%    | 17.9%   | 8.1%     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 66.0%    | 18.6%   | 15.4%    |
| FAS/Ofc of the Regional Commissioner 9  | 112     | 66.6%    | 17.2%   | 16.2%    |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 47.5%    | 26.0%   | 26.5%    |
| FAS/Ofc of the Regional Commissioner W  | 88      | 56.1%    | 19.0%   | 24.9%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 211     | 61.4%    | 20.3%   | 18.3%    |
| FAS/Office of Administration            | 32      | 35.0%    | 16.7%   | 48.3%    |
| FAS/Office of General Supplies & Svcs   | 353     | 48.7%    | 21.2%   | 30.1%    |

### My Satisfaction (continued)

### 65. How satisfied are you with the recognition you receive for doing a good job?

| os. How sausjica are you wan the recognition you receive for uoing a good job. |         |          |         |          |
|--|---------|----------|---------|----------|
|  | N       | Positive | Neutral | Negative |
| Governmentwide   | 357,371 | 45.4%    | 24.7%   | 29.9%    |
| General Services Administration  | 8,073   | 50.7%    | 24.2%   | 25.1%    |
| Federal Acquisition Service (GS30)   | 2,465   | 56.3%    | 20.9%   | 22.8%    |
| FAS/Ofc of Acquisition Management  | 191     | 53.5%    | 23.7%   | 22.8%    |
| FAS/Ofc of Assisted Acquisition Svs  | 91      | 72.0%    | 12.2%   | 15.8%    |
| FAS/Ofc of Cust Accounts & Research  | 50      | 44.0%    | 19.3%   | 36.7%    |
| FAS/Ofc of Integrated Technology Svcs  | 247     | 53.3%    | 22.0%   | 24.7%    |
| FAS/Ofc of Strategy Management   | 19      | 48.5%    | 22.1%   | 29.4%    |
| FAS/Ofc of the Chief Info Officer  | 73      | 48.1%    | 29.5%   | 22.4%    |
| FAS/Ofc of the Regional Commissioner 1   | 25      | 36.8%    | 26.8%   | 36.4%    |
| FAS/Ofc of the Regional Commissioner 2   | 83      | 62.1%    | 17.0%   | 20.9%    |
| FAS/Ofc of the Regional Commissioner 3   | 170     | 61.5%    | 22.0%   | 16.6%    |
| FAS/Ofc of the Regional Commissioner 4   | 167     | 61.4%    | 19.7%   | 18.9%    |
| FAS/Ofc of the Regional Commissioner 5   | 108     | 63.9%    | 20.0%   | 16.1%    |
| FAS/Ofc of the Regional Commissioner 6   | 103     | 53.2%    | 23.9%   | 23.0%    |
| FAS/Ofc of the Regional Commissioner 7   | 165     | 71.2%    | 17.3%   | 11.5%    |
| FAS/Ofc of the Regional Commissioner 8   | 71      | 60.6%    | 25.2%   | 14.2%    |
| FAS/Ofc of the Regional Commissioner 9   | 109     | 61.4%    | 15.5%   | 23.0%    |
| FAS/Ofc of the Regional Commissioner 10  | 101     | 50.4%    | 24.9%   | 24.8%    |
| FAS/Ofc of the Regional Commissioner W   | 89      | 48.9%    | 20.2%   | 30.9%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs  | 209     | 57.6%    | 19.6%   | 22.8%    |
| FAS/Office of Administration   | 32      | 55.2%    | 20.7%   | 24.0%    |
| FAS/Office of General Supplies & Svcs  | 355     | 49.0%    | 22.2%   | 28.8%    |
|  |         |          |         |          |

### My Satisfaction (continued)

### 66. How satisfied are you with the policies and practices of your senior leaders?

| our recommendation and your visus are personed and produced of your control teamers. |         |          |         |          |
|--|---------|----------|---------|----------|
|  | N       | Positive | Neutral | Negative |
| Governmentwide   | 357,560 | 41.3%    | 29.7%   | 28.9%    |
| General Services Administration  | 8,082   | 44.9%    | 29.9%   | 25.2%    |
| Federal Acquisition Service (GS30)   | 2,470   | 48.4%    | 27.8%   | 23.7%    |
| FAS/Ofc of Acquisition Management  | 193     | 37.5%    | 33.3%   | 29.2%    |
| FAS/Ofc of Assisted Acquisition Svs  | 93      | 70.5%    | 20.3%   | 9.2%     |
| FAS/Ofc of Cust Accounts & Research  | 50      | 41.0%    | 33.6%   | 25.4%    |
| FAS/Ofc of Integrated Technology Svcs  | 252     | 40.6%    | 27.7%   | 31.8%    |
| FAS/Ofc of Strategy Management   | 19      | 23.0%    | 50.2%   | 26.8%    |
| FAS/Ofc of the Chief Info Officer  | 72      | 55.5%    | 21.5%   | 23.0%    |
| FAS/Ofc of the Regional Commissioner 1   | 26      | 54.1%    | 26.2%   | 19.7%    |
| FAS/Ofc of the Regional Commissioner 2   | 83      | 60.1%    | 26.3%   | 13.6%    |
| FAS/Ofc of the Regional Commissioner 3   | 168     | 43.1%    | 31.5%   | 25.5%    |
| FAS/Ofc of the Regional Commissioner 4   | 165     | 67.7%    | 20.5%   | 11.8%    |
| FAS/Ofc of the Regional Commissioner 5   | 107     | 57.7%    | 30.6%   | 11.7%    |
| FAS/Ofc of the Regional Commissioner 6   | 104     | 48.0%    | 22.2%   | 29.7%    |
| FAS/Ofc of the Regional Commissioner 7   | 163     | 64.0%    | 25.5%   | 10.6%    |
| FAS/Ofc of the Regional Commissioner 8   | 71      | 65.5%    | 17.5%   | 17.0%    |
| FAS/Ofc of the Regional Commissioner 9   | 111     | 46.1%    | 24.9%   | 29.0%    |
| FAS/Ofc of the Regional Commissioner 10  | 101     | 33.3%    | 28.4%   | 38.2%    |
| FAS/Ofc of the Regional Commissioner W   | 90      | 48.0%    | 27.7%   | 24.3%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs  | 210     | 49.1%    | 27.0%   | 23.9%    |
| FAS/Office of Administration   | 32      | 31.7%    | 44.3%   | 24.0%    |
| FAS/Office of General Supplies & Svcs  | 354     | 40.7%    | 31.9%   | 27.5%    |
|  |         |          |         |          |

### My Satisfaction (continued)

### 67. How satisfied are you with your opportunity to get a better job in your organization?

| on the same year was year opportunity to get a better jet in year organization. |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide  | 357,563 | 33.6%    | 28.7%   | 37.7%    |
| General Services Administration   | 8,079   | 37.3%    | 28.8%   | 33.8%    |
| Federal Acquisition Service (GS30)  | 2,474   | 43.2%    | 28.4%   | 28.4%    |
| FAS/Ofc of Acquisition Management   | 194     | 34.4%    | 28.2%   | 37.4%    |
| FAS/Ofc of Assisted Acquisition Svs   | 92      | 62.1%    | 26.6%   | 11.4%    |
| FAS/Ofc of Cust Accounts & Research   | 50      | 39.4%    | 32.1%   | 28.5%    |
| FAS/Ofc of Integrated Technology Svcs   | 253     | 42.0%    | 28.2%   | 29.8%    |
| FAS/Ofc of Strategy Management  | 19      | 32.9%    | 32.5%   | 34.6%    |
| FAS/Ofc of the Chief Info Officer   | 73      | 39.9%    | 30.9%   | 29.2%    |
| FAS/Ofc of the Regional Commissioner 1  | 25      | 44.1%    | 32.2%   | 23.7%    |
| FAS/Ofc of the Regional Commissioner 2  | 80      | 51.0%    | 20.7%   | 28.3%    |
| FAS/Ofc of the Regional Commissioner 3  | 168     | 40.7%    | 29.6%   | 29.7%    |
| FAS/Ofc of the Regional Commissioner 4  | 168     | 58.0%    | 20.4%   | 21.6%    |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 48.9%    | 28.9%   | 22.2%    |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 43.1%    | 22.7%   | 34.2%    |
| FAS/Ofc of the Regional Commissioner 7  | 166     | 55.6%    | 21.9%   | 22.5%    |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 46.0%    | 31.5%   | 22.5%    |
| FAS/Ofc of the Regional Commissioner 9  | 110     | 46.5%    | 33.3%   | 20.2%    |
| FAS/Ofc of the Regional Commissioner 10   | 101     | 32.4%    | 29.8%   | 37.8%    |
| FAS/Ofc of the Regional Commissioner W  | 90      | 34.4%    | 27.3%   | 38.2%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs   | 210     | 42.3%    | 29.3%   | 28.4%    |
| FAS/Office of Administration  | 32      | 51.2%    | 31.0%   | 17.8%    |
| FAS/Office of General Supplies & Svcs   | 352     | 35.1%    | 32.5%   | 32.5%    |
|   |         |          |         |          |

## My Satisfaction (continued)

### 68. How satisfied are you with the training you receive for your present job?

| or many consistent and your many and an analysis your receive you your precentages. |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide  | 357,694 | 49.7%    | 24.6%   | 25.7%    |
| General Services Administration   | 8,090   | 50.0%    | 23.5%   | 26.5%    |
| Federal Acquisition Service (GS30)  | 2,475   | 61.8%    | 21.1%   | 17.1%    |
| FAS/Ofc of Acquisition Management   | 193     | 57.7%    | 27.1%   | 15.2%    |
| FAS/Ofc of Assisted Acquisition Svs   | 93      | 86.4%    | 11.6%   | 2.0%     |
| FAS/Ofc of Cust Accounts & Research   | 50      | 59.1%    | 22.9%   | 18.0%    |
| FAS/Ofc of Integrated Technology Svcs   | 252     | 58.3%    | 23.1%   | 18.6%    |
| FAS/Ofc of Strategy Management  | 19      | 23.6%    | 43.1%   | 33.3%    |
| FAS/Ofc of the Chief Info Officer   | 73      | 46.8%    | 26.8%   | 26.3%    |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 53.5%    | 31.0%   | 15.5%    |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 59.8%    | 22.1%   | 18.1%    |
| FAS/Ofc of the Regional Commissioner 3  | 169     | 54.6%    | 22.9%   | 22.5%    |
| FAS/Ofc of the Regional Commissioner 4  | 167     | 73.6%    | 12.8%   | 13.6%    |
| FAS/Ofc of the Regional Commissioner 5  | 108     | 66.2%    | 19.6%   | 14.2%    |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 59.9%    | 16.1%   | 24.0%    |
| FAS/Ofc of the Regional Commissioner 7  | 165     | 76.3%    | 12.0%   | 11.7%    |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 81.0%    | 9.0%    | 10.0%    |
| FAS/Ofc of the Regional Commissioner 9  | 112     | 63.0%    | 21.1%   | 16.0%    |
| FAS/Ofc of the Regional Commissioner 10   | 101     | 62.2%    | 18.1%   | 19.7%    |
| FAS/Ofc of the Regional Commissioner W  | 89      | 44.4%    | 32.4%   | 23.1%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs   | 210     | 60.4%    | 20.1%   | 19.5%    |
| FAS/Office of Administration  | 32      | 63.0%    | 21.9%   | 15.1%    |
| FAS/Office of General Supplies & Svcs   | 351     | 59.5%    | 24.4%   | 16.1%    |
|   |         |          |         |          |

## My Satisfaction (continued)

### 69. Considering everything, how satisfied are you with your job?

| or constanting every atting, now canalytes an eyest want your year. |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide  | 357,338 | 64.9%    | 18.5%   | 16.5%    |
| General Services Administration                                     | 8,086   | 68.9%    | 16.9%   | 14.2%    |
| Federal Acquisition Service (GS30)                                  | 2,473   | 71.4%    | 15.5%   | 13.1%    |
| FAS/Ofc of Acquisition Management                                   | 191     | 66.5%    | 20.2%   | 13.3%    |
| FAS/Ofc of Assisted Acquisition Svs                                 | 93      | 83.1%    | 13.0%   | 3.9%     |
| FAS/Ofc of Cust Accounts & Research                                 | 49      | 54.9%    | 20.1%   | 25.0%    |
| FAS/Ofc of Integrated Technology Svcs                               | 253     | 66.7%    | 17.4%   | 15.9%    |
| FAS/Ofc of Strategy Management                                      | 19      | 44.0%    | 34.5%   | 21.6%    |
| FAS/Ofc of the Chief Info Officer                                   | 73      | 61.6%    | 21.8%   | 16.7%    |
| FAS/Ofc of the Regional Commissioner 1                              | 26      | 69.4%    | 22.7%   | 7.9%     |
| FAS/Ofc of the Regional Commissioner 2                              | 81      | 72.8%    | 12.1%   | 15.1%    |
| FAS/Ofc of the Regional Commissioner 3                              | 169     | 70.0%    | 18.1%   | 11.8%    |
| FAS/Ofc of the Regional Commissioner 4                              | 168     | 83.1%    | 6.0%    | 11.0%    |
| FAS/Ofc of the Regional Commissioner 5                              | 106     | 80.2%    | 12.5%   | 7.2%     |
| FAS/Ofc of the Regional Commissioner 6                              | 104     | 70.1%    | 11.4%   | 18.5%    |
| FAS/Ofc of the Regional Commissioner 7                              | 165     | 83.7%    | 9.6%    | 6.7%     |
| FAS/Ofc of the Regional Commissioner 8                              | 71      | 80.0%    | 7.6%    | 12.4%    |
| FAS/Ofc of the Regional Commissioner 9                              | 112     | 76.4%    | 14.2%   | 9.4%     |
| FAS/Ofc of the Regional Commissioner 10                             | 102     | 71.3%    | 15.0%   | 13.7%    |
| FAS/Ofc of the Regional Commissioner W                              | 89      | 71.9%    | 15.2%   | 13.0%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs                             | 209     | 71.5%    | 13.9%   | 14.6%    |
| FAS/Office of Administration  | 32      | 64.9%    | 17.1%   | 17.9%    |
| FAS/Office of General Supplies & Svcs                               | 354     | 66.9%    | 19.3%   | 13.8%    |
|   |         |          |         |          |

### My Satisfaction (continued)

### 70. Considering everything, how satisfied are you with your pay?

| 70. Considering everything, now sunspice are you with your pay: |         |          |         |          |
|---|---------|----------|---------|----------|
|   | N       | Positive | Neutral | Negative |
| Governmentwide  | 357,967 | 53.5%    | 18.2%   | 28.3%    |
| General Services Administration                                 | 8,094   | 62.9%    | 17.0%   | 20.1%    |
| Federal Acquisition Service (GS30)                              | 2,469   | 66.0%    | 16.2%   | 17.9%    |
| FAS/Ofc of Acquisition Management                               | 192     | 58.9%    | 20.7%   | 20.4%    |
| FAS/Ofc of Assisted Acquisition Svs                             | 93      | 75.0%    | 14.0%   | 11.0%    |
| FAS/Ofc of Cust Accounts & Research                             | 49      | 64.0%    | 13.4%   | 22.6%    |
| FAS/Ofc of Integrated Technology Svcs                           | 248     | 58.6%    | 19.0%   | 22.4%    |
| FAS/Ofc of Strategy Management                                  | 19      | 38.4%    | 24.1%   | 37.5%    |
| FAS/Ofc of the Chief Info Officer                               | 73      | 63.1%    | 18.7%   | 18.3%    |
| FAS/Ofc of the Regional Commissioner 1                          | 26      | 69.6%    | 18.9%   | 11.5%    |
| FAS/Ofc of the Regional Commissioner 2                          | 81      | 65.9%    | 12.6%   | 21.5%    |
| FAS/Ofc of the Regional Commissioner 3                          | 169     | 61.4%    | 19.0%   | 19.6%    |
| FAS/Ofc of the Regional Commissioner 4                          | 168     | 76.8%    | 13.0%   | 10.2%    |
| FAS/Ofc of the Regional Commissioner 5                          | 109     | 73.2%    | 17.0%   | 9.8%     |
| FAS/Ofc of the Regional Commissioner 6                          | 104     | 72.9%    | 11.2%   | 15.9%    |
| FAS/Ofc of the Regional Commissioner 7                          | 163     | 74.9%    | 9.7%    | 15.4%    |
| FAS/Ofc of the Regional Commissioner 8                          | 71      | 75.7%    | 10.1%   | 14.2%    |
| FAS/Ofc of the Regional Commissioner 9                          | 111     | 75.9%    | 14.6%   | 9.5%     |
| FAS/Ofc of the Regional Commissioner 10                         | 102     | 80.0%    | 8.1%    | 11.9%    |
| FAS/Ofc of the Regional Commissioner W                          | 90      | 59.1%    | 19.2%   | 21.7%    |
| FAS/Ofc of TrvI, Motor Vech & Card Svcs                         | 211     | 65.4%    | 15.8%   | 18.8%    |
| FAS/Office of Administration                                    | 32      | 61.0%    | 25.1%   | 13.9%    |
| FAS/Office of General Supplies & Svcs                           | 351     | 59.0%    | 18.6%   | 22.4%    |
|   |         |          |         |          |

### My Satisfaction (continued)

#### 71. Considering everything, how satisfied are you with your organization?

|   | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 358,271 | 55.6%    | 22.7%   | 21.7%    |
| General Services Administration         | 8,101   | 61.0%    | 20.8%   | 18.2%    |
| Federal Acquisition Service (GS30)      | 2,481   | 64.6%    | 19.4%   | 16.0%    |
| FAS/Ofc of Acquisition Management       | 193     | 54.4%    | 25.4%   | 20.2%    |
| FAS/Ofc of Assisted Acquisition Svs     | 92      | 83.8%    | 10.1%   | 6.0%     |
| FAS/Ofc of Cust Accounts & Research     | 50      | 44.0%    | 29.2%   | 26.7%    |
| FAS/Ofc of Integrated Technology Svcs   | 252     | 58.8%    | 19.8%   | 21.4%    |
| FAS/Ofc of Strategy Management          | 18      | 35.3%    | 41.5%   | 23.2%    |
| FAS/Ofc of the Chief Info Officer       | 74      | 60.8%    | 20.4%   | 18.8%    |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 61.5%    | 22.7%   | 15.7%    |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 69.8%    | 19.0%   | 11.1%    |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 65.0%    | 21.3%   | 13.7%    |
| FAS/Ofc of the Regional Commissioner 4  | 167     | 85.4%    | 7.3%    | 7.4%     |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 70.3%    | 20.0%   | 9.7%     |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 66.0%    | 16.1%   | 18.0%    |
| FAS/Ofc of the Regional Commissioner 7  | 165     | 78.5%    | 14.6%   | 6.9%     |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 77.8%    | 11.3%   | 10.9%    |
| FAS/Ofc of the Regional Commissioner 9  | 111     | 65.2%    | 17.0%   | 17.8%    |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 58.8%    | 20.5%   | 20.7%    |
| FAS/Ofc of the Regional Commissioner W  | 90      | 60.4%    | 16.7%   | 22.9%    |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 210     | 67.4%    | 17.1%   | 15.6%    |
| FAS/Office of Administration            | 32      | 53.3%    | 26.8%   | 20.0%    |
| FAS/Office of General Supplies & Svcs   | 356     | 56.8%    | 25.8%   | 17.4%    |
|   |         |          |         |          |

#### Work/Life

72. Have you been notified that you are eligible to telework? Telework means working at a location other than your normal work site during your regular work hours (excludes travel).

|   | N       | Yes    | No    | Not Sure |
|---|---------|--------|-------|----------|
| Governmentwide                          | 358,004 | 39.1%  | 55.8% | 5.0%     |
| General Services Administration         | 8,057   | 95.2%  | 3.8%  | 1.1%     |
| Federal Acquisition Service (GS30)      | 2,470   | 95.7%  | 3.4%  | 0.9%     |
| FAS/Ofc of Acquisition Management       | 194     | 93.6%  | 4.0%  | 2.4%     |
| FAS/Ofc of Assisted Acquisition Svs     | 92      | 99.0%  | 1.0%  | 0.0%     |
| FAS/Ofc of Cust Accounts & Research     | 50      | 95.9%  | 4.1%  | 0.0%     |
| FAS/Ofc of Integrated Technology Svcs   | 251     | 100.0% | 0.0%  | 0.0%     |
| FAS/Ofc of Strategy Management          | 19      | 100.0% | 0.0%  | 0.0%     |
| FAS/Ofc of the Chief Info Officer       | 73      | 95.5%  | 1.4%  | 3.1%     |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 100.0% | 0.0%  | 0.0%     |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 98.5%  | 1.5%  | 0.0%     |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 98.8%  | 0.5%  | 0.6%     |
| FAS/Ofc of the Regional Commissioner 4  | 167     | 93.9%  | 4.9%  | 1.2%     |
| FAS/Ofc of the Regional Commissioner 5  | 107     | 98.1%  | 1.0%  | 1.0%     |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 100.0% | 0.0%  | 0.0%     |
| FAS/Ofc of the Regional Commissioner 7  | 165     | 97.4%  | 2.6%  | 0.0%     |
| FAS/Ofc of the Regional Commissioner 8  | 70      | 98.4%  | 0.0%  | 1.6%     |
| FAS/Ofc of the Regional Commissioner 9  | 109     | 96.6%  | 3.4%  | 0.0%     |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 98.0%  | 2.0%  | 0.0%     |
| FAS/Ofc of the Regional Commissioner W  | 91      | 99.0%  | 1.0%  | 0.0%     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 206     | 95.8%  | 2.1%  | 2.2%     |
| FAS/Office of Administration            | 32      | 92.7%  | 7.3%  | 0.0%     |
| FAS/Office of General Supplies & Svcs   | 353     | 86.7%  | 12.0% | 1.3%     |
|   |         |        |       |          |

### Work/Life (continued)

#### 73. Please select the response below that BEST describes your current teleworking situation:

|   |         | Telework            |                      |  |             |  |  |  |
|---|---------|---------------------|----------------------|--|-------------|--|--|--|
|   | N       | 3+ Days<br>Per Week | 1-2 Days<br>Per Week | No More<br>Than 1-2<br>Days Per<br>Month | Infrequentl |  |  |  |
| vernmentwide                            | 351,757 | 3.3%                | 9.2%                 | 4.0%                                     | 10.2%       |  |  |  |
| eneral Services Administration          | 8,107   | 21.1%               | 46.3%                | 8.8%                                     | 9.8%        |  |  |  |
| Federal Acquisition Service (GS30)      | 2,484   | 36.7%               | 43.4%                | 4.3%                                     | 5.4%        |  |  |  |
| FAS/Ofc of Acquisition Management       | 193     | 58.7%               | 28.0%                | 2.6%                                     | 1.6%        |  |  |  |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 41.1%               | 42.0%                | 6.8%                                     | 9.1%        |  |  |  |
| FAS/Ofc of Cust Accounts & Research     | 50      | 17.1%               | 69.8%                | 0.0%                                     | 7.1%        |  |  |  |
| FAS/Ofc of Integrated Technology Svcs   | 254     | 68.2%               | 29.3%                | 0.7%                                     | 0.8%        |  |  |  |
| FAS/Ofc of Strategy Management          | 19      | 8.6%                | 74.3%                | 7.9%                                     | 9.2%        |  |  |  |
| FAS/Ofc of the Chief Info Officer       | 73      | 29.8%               | 48.5%                | 9.3%                                     | 6.2%        |  |  |  |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 12.0%               | 69.1%                | 7.2%                                     | 8.2%        |  |  |  |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 38.6%               | 44.7%                | 4.9%                                     | 2.7%        |  |  |  |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 13.5%               | 62.0%                | 9.8%                                     | 7.4%        |  |  |  |
| FAS/Ofc of the Regional Commissioner 4  | 169     | 26.6%               | 47.4%                | 6.3%                                     | 7.1%        |  |  |  |
| FAS/Ofc of the Regional Commissioner 5  | 108     | 27.6%               | 46.1%                | 5.4%                                     | 13.1%       |  |  |  |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 70.3%               | 20.7%                | 0.9%                                     | 2.8%        |  |  |  |
| FAS/Ofc of the Regional Commissioner 7  | 166     | 29.2%               | 56.6%                | 2.6%                                     | 3.0%        |  |  |  |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 16.5%               | 53.9%                | 9.6%                                     | 12.3%       |  |  |  |
| FAS/Ofc of the Regional Commissioner 9  | 111     | 19.7%               | 54.0%                | 3.8%                                     | 4.3%        |  |  |  |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 40.3%               | 33.3%                | 4.6%                                     | 6.8%        |  |  |  |
| FAS/Ofc of the Regional Commissioner W  | 91      | 0.9%                | 79.0%                | 2.5%                                     | 4.6%        |  |  |  |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 210     | 47.0%               | 34.8%                | 3.8%                                     | 6.6%        |  |  |  |
| FAS/Office of Administration            | 32      | 30.8%               | 55.3%                | 6.5%                                     | 0.0%        |  |  |  |
| FAS/Office of General Supplies & Svcs   | 352     | 31.6%               | 35.3%                | 3.4%                                     | 5.9%        |  |  |  |
|   |         |                     |                      |  |             |  |  |  |

(continued)

### Work/Life (continued)

#### 73. Please select the response below that BEST describes your current teleworking situation: (continued)

|   |         |                                  | Do Not 1            | Γelework                         |                              |
|---|---------|----------------------------------|---------------------|----------------------------------|------------------------------|
|   | N       | Must Be<br>Physically<br>Present | Technical<br>Issues | Not<br>Allowed<br>To<br>Telework | Choose<br>Not To<br>Teleworl |
| overnmentwide                           | 351,757 | 34.1%                            | 5.5%                | 21.2%                            | 12.5%                        |
| General Services Administration         | 8,107   | 3.0%                             | 1.3%                | 2.7%                             | 7.0%                         |
| Federal Acquisition Service (GS30)      | 2,484   | 2.3%                             | 1.1%                | 1.4%                             | 5.4%                         |
| FAS/Ofc of Acquisition Management       | 193     | 2.6%                             | 0.6%                | 1.6%                             | 4.3%                         |
| FAS/Ofc of Assisted Acquisition Svs     | 93      | 0.0%                             | 0.0%                | 0.0%                             | 1.0%                         |
| FAS/Ofc of Cust Accounts & Research     | 50      | 4.1%                             | 0.0%                | 0.0%                             | 1.9%                         |
| FAS/Ofc of Integrated Technology Svcs   | 254     | 0.0%                             | 0.0%                | 0.0%                             | 1.1%                         |
| FAS/Ofc of Strategy Management          | 19      | 0.0%                             | 0.0%                | 0.0%                             | 0.0%                         |
| FAS/Ofc of the Chief Info Officer       | 73      | 0.0%                             | 0.0%                | 1.4%                             | 4.9%                         |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 0.0%                             | 3.5%                | 0.0%                             | 0.0%                         |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 0.0%                             | 2.5%                | 0.0%                             | 6.5%                         |
| FAS/Ofc of the Regional Commissioner 3  | 170     | 0.0%                             | 1.3%                | 0.0%                             | 6.0%                         |
| FAS/Ofc of the Regional Commissioner 4  | 169     | 1.1%                             | 2.5%                | 4.3%                             | 4.7%                         |
| FAS/Ofc of the Regional Commissioner 5  | 108     | 0.0%                             | 1.0%                | 0.0%                             | 6.8%                         |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 0.0%                             | 0.0%                | 0.0%                             | 5.2%                         |
| FAS/Ofc of the Regional Commissioner 7  | 166     | 0.0%                             | 1.4%                | 1.3%                             | 5.9%                         |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 0.0%                             | 0.0%                | 1.6%                             | 6.2%                         |
| FAS/Ofc of the Regional Commissioner 9  | 111     | 0.8%                             | 1.9%                | 4.4%                             | 11.1%                        |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 0.0%                             | 0.9%                | 1.1%                             | 12.9%                        |
| FAS/Ofc of the Regional Commissioner W  | 91      | 1.5%                             | 2.9%                | 2.0%                             | 6.6%                         |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 210     | 0.0%                             | 2.4%                | 0.5%                             | 4.9%                         |
| FAS/Office of Administration            | 32      | 3.7%                             | 0.0%                | 3.7%                             | 0.0%                         |
| FAS/Office of General Supplies & Svcs   | 352     | 11.9%                            | 1.1%                | 2.9%                             | 7.8%                         |
|   |         |                                  |                     |                                  |                              |

### Work/Life (continued)

#### 74. Do you participate in the following Work/Life programs? Alternative Work Schedules (AWS)

| , | , ,     |       |       |                        |
|---|---------|-------|-------|------------------------|
|   | N       | Yes   | No    | Not Available<br>To Me |
| Governmentwide                          | 355,682 | 32.6% | 45.2% | 22.2%                  |
| General Services Administration         | 8,065   | 66.1% | 31.1% | 2.8%                   |
| Federal Acquisition Service (GS30)      | 2,465   | 62.0% | 35.4% | 2.6%                   |
| FAS/Ofc of Acquisition Management       | 194     | 73.6% | 25.4% | 1.1%                   |
| FAS/Ofc of Assisted Acquisition Svs     | 91      | 80.9% | 18.2% | 0.9%                   |
| FAS/Ofc of Cust Accounts & Research     | 49      | 73.7% | 26.3% | 0.0%                   |
| FAS/Ofc of Integrated Technology Svcs   | 253     | 67.5% | 31.1% | 1.3%                   |
| FAS/Ofc of Strategy Management          | 18      | 68.2% | 31.8% | 0.0%                   |
| FAS/Ofc of the Chief Info Officer       | 72      | 56.5% | 42.1% | 1.4%                   |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 26.5% | 61.5% | 12.0%                  |
| FAS/Ofc of the Regional Commissioner 2  | 83      | 33.2% | 64.2% | 2.7%                   |
| FAS/Ofc of the Regional Commissioner 3  | 168     | 53.7% | 44.3% | 2.0%                   |
| FAS/Ofc of the Regional Commissioner 4  | 168     | 76.6% | 22.1% | 1.3%                   |
| FAS/Ofc of the Regional Commissioner 5  | 108     | 75.1% | 24.9% | 0.0%                   |
| FAS/Ofc of the Regional Commissioner 6  | 102     | 37.3% | 58.9% | 3.8%                   |
| FAS/Ofc of the Regional Commissioner 7  | 165     | 67.3% | 32.7% | 0.0%                   |
| FAS/Ofc of the Regional Commissioner 8  | 70      | 61.2% | 38.8% | 0.0%                   |
| FAS/Ofc of the Regional Commissioner 9  | 111     | 50.0% | 43.2% | 6.8%                   |
| FAS/Ofc of the Regional Commissioner 10 | 101     | 53.1% | 45.1% | 1.8%                   |
| FAS/Ofc of the Regional Commissioner W  | 91      | 60.9% | 35.7% | 3.4%                   |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 208     | 64.2% | 32.4% | 3.4%                   |
| FAS/Office of Administration            | 31      | 66.9% | 29.3% | 3.8%                   |
| FAS/Office of General Supplies & Svcs   | 349     | 56.8% | 37.5% | 5.6%                   |
|   |         |       |       |                        |

# Work/Life (continued)

# 75. Do you participate in the following Work/Life programs? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)

|   | N       | Yes   | No    | Not Available<br>To Me |
|---|---------|-------|-------|------------------------|
| Governmentwide                          | 354,458 | 28.2% | 59.4% | 12.4%                  |
| General Services Administration         | 8,036   | 26.2% | 62.3% | 11.5%                  |
| Federal Acquisition Service (GS30)      | 2,456   | 23.5% | 62.1% | 14.4%                  |
| FAS/Ofc of Acquisition Management       | 194     | 31.0% | 52.6% | 16.4%                  |
| FAS/Ofc of Assisted Acquisition Svs     | 89      | 18.3% | 68.2% | 13.5%                  |
| FAS/Ofc of Cust Accounts & Research     | 49      | 27.3% | 69.3% | 3.4%                   |
| FAS/Ofc of Integrated Technology Svcs   | 253     | 31.0% | 61.9% | 7.1%                   |
| FAS/Ofc of Strategy Management          | 19      | 6.6%  | 78.8% | 14.6%                  |
| FAS/Ofc of the Chief Info Officer       | 73      | 17.3% | 72.6% | 10.1%                  |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 11.2% | 80.4% | 8.4%                   |
| FAS/Ofc of the Regional Commissioner 2  | 80      | 10.5% | 77.4% | 12.1%                  |
| FAS/Ofc of the Regional Commissioner 3  | 168     | 10.8% | 58.8% | 30.4%                  |
| FAS/Ofc of the Regional Commissioner 4  | 168     | 22.5% | 56.7% | 20.7%                  |
| FAS/Ofc of the Regional Commissioner 5  | 109     | 10.4% | 67.2% | 22.4%                  |
| FAS/Ofc of the Regional Commissioner 6  | 101     | 30.3% | 64.7% | 5.0%                   |
| FAS/Ofc of the Regional Commissioner 7  | 164     | 38.8% | 54.7% | 6.5%                   |
| FAS/Ofc of the Regional Commissioner 8  | 70      | 26.4% | 56.7% | 16.9%                  |
| FAS/Ofc of the Regional Commissioner 9  | 112     | 14.5% | 61.9% | 23.6%                  |
| FAS/Ofc of the Regional Commissioner 10 | 101     | 18.6% | 63.4% | 18.0%                  |
| FAS/Ofc of the Regional Commissioner W  | 91      | 32.9% | 58.7% | 8.3%                   |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 205     | 17.5% | 67.3% | 15.1%                  |
| FAS/Office of Administration            | 32      | 36.3% | 54.5% | 9.3%                   |
| FAS/Office of General Supplies & Svcs   | 345     | 24.9% | 60.6% | 14.4%                  |

### Work/Life (continued)

#### 76. Do you participate in the following Work/Life programs? Employee Assistance Program (EAP)

|   | N       | Yes   | No     | Not Available<br>To Me |
|---|---------|-------|--------|------------------------|
| Governmentwide                          | 351,827 | 14.3% | 80.0%  | 5.7%                   |
| General Services Administration         | 7,937   | 12.8% | 82.3%  | 4.9%                   |
| Federal Acquisition Service (GS30)      | 2,434   | 13.6% | 80.7%  | 5.7%                   |
| FAS/Ofc of Acquisition Management       | 191     | 9.4%  | 84.7%  | 5.9%                   |
| FAS/Ofc of Assisted Acquisition Svs     | 89      | 8.2%  | 87.2%  | 4.6%                   |
| FAS/Ofc of Cust Accounts & Research     | 48      | 4.2%  | 92.0%  | 3.9%                   |
| FAS/Ofc of Integrated Technology Svcs   | 248     | 14.4% | 81.6%  | 4.0%                   |
| FAS/Ofc of Strategy Management          | 19      | 0.0%  | 100.0% | 0.0%                   |
| FAS/Ofc of the Chief Info Officer       | 72      | 1.4%  | 94.7%  | 3.9%                   |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 3.5%  | 92.3%  | 4.2%                   |
| FAS/Ofc of the Regional Commissioner 2  | 82      | 17.7% | 75.9%  | 6.4%                   |
| FAS/Ofc of the Regional Commissioner 3  | 165     | 18.0% | 71.7%  | 10.3%                  |
| FAS/Ofc of the Regional Commissioner 4  | 166     | 21.2% | 73.1%  | 5.7%                   |
| FAS/Ofc of the Regional Commissioner 5  | 110     | 13.3% | 77.8%  | 8.9%                   |
| FAS/Ofc of the Regional Commissioner 6  | 103     | 15.2% | 83.7%  | 1.1%                   |
| FAS/Ofc of the Regional Commissioner 7  | 157     | 16.0% | 78.6%  | 5.3%                   |
| FAS/Ofc of the Regional Commissioner 8  | 70      | 19.7% | 70.4%  | 9.8%                   |
| FAS/Ofc of the Regional Commissioner 9  | 108     | 8.3%  | 80.3%  | 11.4%                  |
| FAS/Ofc of the Regional Commissioner 10 | 101     | 8.1%  | 84.8%  | 7.1%                   |
| FAS/Ofc of the Regional Commissioner W  | 85      | 22.5% | 73.8%  | 3.7%                   |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 207     | 11.0% | 82.5%  | 6.6%                   |
| FAS/Office of Administration            | 32      | 20.4% | 70.3%  | 9.3%                   |
| FAS/Office of General Supplies & Svcs   | 348     | 15.9% | 80.6%  | 3.5%                   |
|   |         |       |        |                        |

### Work/Life (continued)

# 77. Do you participate in the following Work/Life programs? Child Care Programs (for example, daycare, parenting classes, parenting support groups)

|   | N       | Yes  | No    | Not Available<br>To Me |
|---|---------|------|-------|------------------------|
| Governmentwide                          | 356,035 | 3.9% | 78.7% | 17.4%                  |
| General Services Administration         | 8,023   | 4.3% | 83.7% | 12.0%                  |
| Federal Acquisition Service (GS30)      | 2,460   | 3.7% | 81.6% | 14.8%                  |
| FAS/Ofc of Acquisition Management       | 192     | 3.3% | 76.4% | 20.2%                  |
| FAS/Ofc of Assisted Acquisition Svs     | 91      | 4.2% | 87.0% | 8.8%                   |
| FAS/Ofc of Cust Accounts & Research     | 50      | 1.8% | 89.2% | 9.0%                   |
| FAS/Ofc of Integrated Technology Svcs   | 253     | 6.8% | 84.3% | 8.9%                   |
| FAS/Ofc of Strategy Management          | 19      | 0.0% | 94.8% | 5.2%                   |
| FAS/Ofc of the Chief Info Officer       | 72      | 0.0% | 88.6% | 11.4%                  |
| FAS/Ofc of the Regional Commissioner 1  | 25      | 0.0% | 91.3% | 8.7%                   |
| FAS/Ofc of the Regional Commissioner 2  | 82      | 6.6% | 79.5% | 13.8%                  |
| FAS/Ofc of the Regional Commissioner 3  | 166     | 0.7% | 75.6% | 23.8%                  |
| FAS/Ofc of the Regional Commissioner 4  | 167     | 3.1% | 79.0% | 17.9%                  |
| FAS/Ofc of the Regional Commissioner 5  | 110     | 2.8% | 77.7% | 19.5%                  |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 3.9% | 92.2% | 3.9%                   |
| FAS/Ofc of the Regional Commissioner 7  | 164     | 4.0% | 81.5% | 14.5%                  |
| FAS/Ofc of the Regional Commissioner 8  | 70      | 4.3% | 78.7% | 17.1%                  |
| FAS/Ofc of the Regional Commissioner 9  | 111     | 2.9% | 74.1% | 23.0%                  |
| FAS/Ofc of the Regional Commissioner 10 | 99      | 4.4% | 83.4% | 12.2%                  |
| FAS/Ofc of the Regional Commissioner W  | 90      | 7.1% | 83.7% | 9.2%                   |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 205     | 1.6% | 80.9% | 17.6%                  |
| FAS/Office of Administration            | 32      | 9.8% | 78.1% | 12.2%                  |
| FAS/Office of General Supplies & Svcs   | 351     | 3.6% | 81.1% | 15.3%                  |

### Work/Life (continued)

#### 78. Do you participate in the following Work/Life programs? Elder Care Programs (for example, support groups, speakers)

| , | <br>    | 11 0  |       |                        |
|---|---------|-------|-------|------------------------|
|   | N       | Yes   | No    | Not Available<br>To Me |
| Governmentwide                          | 356,650 | 2.6%  | 79.7% | 17.7%                  |
| General Services Administration         | 8,053   | 2.1%  | 83.2% | 14.7%                  |
| Federal Acquisition Service (GS30)      | 2,468   | 2.7%  | 80.7% | 16.6%                  |
| FAS/Ofc of Acquisition Management       | 194     | 3.1%  | 72.9% | 24.0%                  |
| FAS/Ofc of Assisted Acquisition Svs     | 90      | 3.3%  | 85.7% | 11.0%                  |
| FAS/Ofc of Cust Accounts & Research     | 50      | 1.8%  | 87.5% | 10.7%                  |
| FAS/Ofc of Integrated Technology Svcs   | 250     | 4.3%  | 84.1% | 11.6%                  |
| FAS/Ofc of Strategy Management          | 18      | 0.0%  | 89.1% | 10.9%                  |
| FAS/Ofc of the Chief Info Officer       | 72      | 0.0%  | 89.0% | 11.0%                  |
| FAS/Ofc of the Regional Commissioner 1  | 26      | 0.0%  | 88.0% | 12.0%                  |
| FAS/Ofc of the Regional Commissioner 2  | 81      | 4.1%  | 81.5% | 14.4%                  |
| FAS/Ofc of the Regional Commissioner 3  | 169     | 0.6%  | 74.6% | 24.8%                  |
| FAS/Ofc of the Regional Commissioner 4  | 167     | 2.6%  | 78.3% | 19.1%                  |
| FAS/Ofc of the Regional Commissioner 5  | 108     | 0.9%  | 78.3% | 20.9%                  |
| FAS/Ofc of the Regional Commissioner 6  | 104     | 2.0%  | 91.3% | 6.7%                   |
| FAS/Ofc of the Regional Commissioner 7  | 164     | 3.3%  | 80.5% | 16.2%                  |
| FAS/Ofc of the Regional Commissioner 8  | 71      | 2.9%  | 77.4% | 19.7%                  |
| FAS/Ofc of the Regional Commissioner 9  | 111     | 2.0%  | 78.7% | 19.4%                  |
| FAS/Ofc of the Regional Commissioner 10 | 102     | 1.1%  | 75.1% | 23.8%                  |
| FAS/Ofc of the Regional Commissioner W  | 90      | 5.0%  | 83.8% | 11.2%                  |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 210     | 1.6%  | 79.8% | 18.7%                  |
| FAS/Office of Administration            | 32      | 10.6% | 74.5% | 14.9%                  |
| FAS/Office of General Supplies & Svcs   | 352     | 3.0%  | 81.0% | 16.0%                  |
|   |         |       |       |                        |

### Work/Life (continued)

79. How satisfied are you with the following Work/Life programs in your agency? Telework\*

|   | <u> </u> |          |         |          |       |
|---|----------|----------|---------|----------|-------|
|   | N        | Positive | Neutral | Negative | NBJ   |
| Governmentwide                          | 147,505  | 75.6%    | 15.3%   | 9.1%     | 8,017 |
| General Services Administration         | 6,959    | 88.1%    | 7.2%    | 4.7%     | 39    |
| Federal Acquisition Service (GS30)      | 2,218    | 90.5%    | 6.1%    | 3.4%     | 14    |
| FAS/Ofc of Acquisition Management       | 173      | 89.2%    | 6.9%    | 3.9%     | 4     |
| FAS/Ofc of Assisted Acquisition Svs     | 91       | 91.0%    | 7.6%    | 1.4%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 47       | 90.4%    | 9.6%    | 0.0%     | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 250      | 92.5%    | 5.0%    | 2.6%     | 0     |
| FAS/Ofc of Strategy Management          | 19       | 88.4%    | 11.6%   | 0.0%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 68       | 83.0%    | 7.3%    | 9.6%     | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 25       | 80.1%    | 16.1%   | 3.8%     | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 76       | 93.3%    | 5.4%    | 1.3%     | 0     |
| FAS/Ofc of the Regional Commissioner 3  | 155      | 88.8%    | 9.1%    | 2.1%     | 1     |
| FAS/Ofc of the Regional Commissioner 4  | 147      | 96.1%    | 2.0%    | 2.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 5  | 101      | 95.2%    | 2.9%    | 1.9%     | 1     |
| FAS/Ofc of the Regional Commissioner 6  | 99       | 96.1%    | 0.9%    | 3.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 152      | 92.6%    | 4.8%    | 2.5%     | 1     |
| FAS/Ofc of the Regional Commissioner 8  | 66       | 92.6%    | 4.4%    | 3.1%     | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 89       | 88.7%    | 5.9%    | 5.3%     | 2     |
| FAS/Ofc of the Regional Commissioner 10 | 86       | 94.4%    | 1.1%    | 4.5%     | 1     |
| FAS/Ofc of the Regional Commissioner W  | 80       | 83.2%    | 8.4%    | 8.5%     | 0     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 191      | 87.0%    | 8.3%    | 4.7%     | 2     |
| FAS/Office of Administration            | 30       | 96.9%    | 3.1%    | 0.0%     | 0     |
| FAS/Office of General Supplies & Svcs   | 266      | 89.1%    | 7.0%    | 3.9%     | 2     |
|   |          |          |         |          | •     |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### Work/Life (continued)

80. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS)\*

|   | -       |          |         | ` ′      |       |
|---|---------|----------|---------|----------|-------|
|   | N       | Positive | Neutral | Negative | NBJ   |
| Governmentwide                          | 134,642 | 88.7%    | 7.9%    | 3.4%     | 3,316 |
| General Services Administration         | 5,247   | 97.2%    | 1.8%    | 0.9%     | 32    |
| Federal Acquisition Service (GS30)      | 1,510   | 97.3%    | 1.4%    | 1.2%     | 13    |
| FAS/Ofc of Acquisition Management       | 142     | 97.9%    | 1.3%    | 0.8%     | 0     |
| FAS/Ofc of Assisted Acquisition Svs     | 71      | 97.0%    | 3.0%    | 0.0%     | 0     |
| FAS/Ofc of Cust Accounts & Research     | 37      | 94.6%    | 5.4%    | 0.0%     | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 169     | 96.6%    | 0.6%    | 2.8%     | 0     |
| FAS/Ofc of Strategy Management          | 13      | 100.0%   | 0.0%    | 0.0%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 42      | 100.0%   | 0.0%    | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 1  | 7       | 100.0%   | 0.0%    | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 25      | 92.1%    | 3.9%    | 3.9%     | 2     |
| FAS/Ofc of the Regional Commissioner 3  | 90      | 98.9%    | 0.0%    | 1.1%     | 1     |
| FAS/Ofc of the Regional Commissioner 4  | 125     | 96.8%    | 1.6%    | 1.6%     | 1     |
| FAS/Ofc of the Regional Commissioner 5  | 81      | 98.9%    | 0.0%    | 1.1%     | 1     |
| FAS/Ofc of the Regional Commissioner 6  | 40      | 92.7%    | 2.3%    | 5.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 108     | 98.1%    | 0.9%    | 0.9%     | 2     |
| FAS/Ofc of the Regional Commissioner 8  | 43      | 100.0%   | 0.0%    | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 54      | 98.1%    | 0.0%    | 1.9%     | 0     |
| FAS/Ofc of the Regional Commissioner 10 | 53      | 100.0%   | 0.0%    | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner W  | 54      | 98.1%    | 0.0%    | 1.9%     | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 131     | 96.1%    | 3.2%    | 0.7%     | 2     |
| FAS/Office of Administration            | 22      | 100.0%   | 0.0%    | 0.0%     | 0     |
| FAS/Office of General Supplies & Svcs   | 197     | 96.6%    | 2.5%    | 0.9%     | 3     |
|   |         |          |         |          | •     |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

#### Work/Life (continued)

81. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, exercise, medical screening, quit smoking programs)\*

|   | N      | Positive | Neutral | Negative | NBJ   |
|---|--------|----------|---------|----------|-------|
| Governmentwide                          | 95,574 | 79.6%    | 16.9%   | 3.6%     | 7,496 |
| General Services Administration         | 2,028  | 83.8%    | 13.5%   | 2.7%     | 131   |
| Federal Acquisition Service (GS30)      | 551    | 81.8%    | 14.3%   | 3.9%     | 44    |
| FAS/Ofc of Acquisition Management       | 54     | 80.5%    | 15.5%   | 4.0%     | 5     |
| FAS/Ofc of Assisted Acquisition Svs     | 15     | 82.0%    | 18.0%   | 0.0%     | 4     |
| FAS/Ofc of Cust Accounts & Research     | 15     | 80.2%    | 8.1%    | 11.7%    | 0     |
| FAS/Ofc of Integrated Technology Svcs   | 72     | 83.3%    | 13.6%   | 3.1%     | 4     |
| FAS/Ofc of Strategy Management          | 1      | 0.0%     | 100.0%  | 0.0%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 12     | 100.0%   | 0.0%    | 0.0%     | 1     |
| FAS/Ofc of the Regional Commissioner 1  | 3      | 100.0%   | 0.0%    | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 9      | 56.0%    | 33.4%   | 10.6%    | 2     |
| FAS/Ofc of the Regional Commissioner 3  | 17     | 69.7%    | 23.8%   | 6.5%     | 2     |
| FAS/Ofc of the Regional Commissioner 4  | 33     | 93.7%    | 3.3%    | 3.0%     | 4     |
| FAS/Ofc of the Regional Commissioner 5  | 11     | 75.4%    | 16.1%   | 8.5%     | 1     |
| FAS/Ofc of the Regional Commissioner 6  | 31     | 87.0%    | 9.8%    | 3.2%     | 3     |
| FAS/Ofc of the Regional Commissioner 7  | 62     | 87.0%    | 13.0%   | 0.0%     | 3     |
| FAS/Ofc of the Regional Commissioner 8  | 16     | 81.4%    | 18.6%   | 0.0%     | 2     |
| FAS/Ofc of the Regional Commissioner 9  | 14     | 77.2%    | 22.8%   | 0.0%     | 2     |
| FAS/Ofc of the Regional Commissioner 10 | 19     | 83.7%    | 16.3%   | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner W  | 27     | 76.8%    | 19.5%   | 3.7%     | 2     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 36     | 74.8%    | 16.7%   | 8.4%     | 3     |
| FAS/Office of Administration            | 11     | 83.2%    | 8.9%    | 7.9%     | 0     |
| FAS/Office of General Supplies & Svcs   | 88     | 81.0%    | 13.3%   | 5.7%     | 6     |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### Work/Life (continued)

#### 82. How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP)\*

| oz. 110W satisfied the you will the following world life programs in your ager | icy. Empto | , cc 113313111 | ice i rogra | (2.11)   |       |
|--|------------|----------------|-------------|----------|-------|
|  | N          | Positive       | Neutral     | Negative | NBJ   |
| Governmentwide   | 50,775     | 74.1%          | 21.8%       | 4.1%     | 8,526 |
| General Services Administration  | 949        | 75.8%          | 21.9%       | 2.3%     | 223   |
| Federal Acquisition Service (GS30)   | 304        | 77.6%          | 21.2%       | 1.2%     | 80    |
| FAS/Ofc of Acquisition Management  | 14         | 83.4%          | 16.6%       | 0.0%     | 7     |
| FAS/Ofc of Assisted Acquisition Svs  | 3          | 69.2%          | 30.8%       | 0.0%     | 7     |
| FAS/Ofc of Cust Accounts & Research  | 2          | 42.9%          | 57.1%       | 0.0%     | 2     |
| FAS/Ofc of Integrated Technology Svcs  | 31         | 78.6%          | 18.5%       | 2.9%     | 10    |
| FAS/Ofc of Strategy Management   | 0          |                |             |          | 0     |
| FAS/Ofc of the Chief Info Officer  | 1          | 100.0%         | 0.0%        | 0.0%     | 1     |
| FAS/Ofc of the Regional Commissioner 1   | 1          | 100.0%         | 0.0%        | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 2   | 12         | 59.7%          | 40.3%       | 0.0%     | 3     |
| FAS/Ofc of the Regional Commissioner 3   | 29         | 78.6%          | 21.4%       | 0.0%     | 6     |
| FAS/Ofc of the Regional Commissioner 4   | 31         | 74.3%          | 19.4%       | 6.3%     | 6     |
| FAS/Ofc of the Regional Commissioner 5   | 13         | 77.7%          | 22.3%       | 0.0%     | 1     |
| FAS/Ofc of the Regional Commissioner 6   | 16         | 81.2%          | 18.8%       | 0.0%     | 1     |
| FAS/Ofc of the Regional Commissioner 7   | 23         | 90.7%          | 9.3%        | 0.0%     | 11    |
| FAS/Ofc of the Regional Commissioner 8   | 14         | 85.0%          | 15.0%       | 0.0%     | 1     |
| FAS/Ofc of the Regional Commissioner 9   | 9          | 77.3%          | 22.7%       | 0.0%     | 4     |
| FAS/Ofc of the Regional Commissioner 10  | 7          | 100.0%         | 0.0%        | 0.0%     | 2     |
| FAS/Ofc of the Regional Commissioner W   | 17         | 76.0%          | 24.0%       | 0.0%     | 6     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs  | 20         | 78.3%          | 21.7%       | 0.0%     | 4     |
| FAS/Office of Administration   | 6          | 82.0%          | 18.0%       | 0.0%     | 0     |
| FAS/Office of General Supplies & Svcs  | 53         | 71.6%          | 26.7%       | 1.7%     | 8     |
|  |            |                |             |          |       |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

#### Work/Life (continued)

83. How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, daycare, parenting classes, parenting support groups)\*

|   | N      | Positive | Neutral | Negative | NBJ   |
|---|--------|----------|---------|----------|-------|
| Governmentwide                          | 10,108 | 70.3%    | 25.9%   | 3.8%     | 4,459 |
| General Services Administration         | 262    | 69.6%    | 26.7%   | 3.7%     | 155   |
| Federal Acquisition Service (GS30)      | 69     | 76.0%    | 21.1%   | 2.8%     | 44    |
| FAS/Ofc of Acquisition Management       | 5      | 100.0%   | 0.0%    | 0.0%     | 4     |
| FAS/Ofc of Assisted Acquisition Svs     | 2      | 58.8%    | 41.2%   | 0.0%     | 3     |
| FAS/Ofc of Cust Accounts & Research     | 0      |          |         |          | 1     |
| FAS/Ofc of Integrated Technology Svcs   | 10     | 82.0%    | 18.0%   | 0.0%     | 7     |
| FAS/Ofc of Strategy Management          | 0      |          |         |          | 0     |
| FAS/Ofc of the Chief Info Officer       | 0      |          |         |          | 1     |
| FAS/Ofc of the Regional Commissioner 1  | 1      | 100.0%   | 0.0%    | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 3      | 69.9%    | 30.1%   | 0.0%     | 3     |
| FAS/Ofc of the Regional Commissioner 3  | 2      | 0.0%     | 100.0%  | 0.0%     | 3     |
| FAS/Ofc of the Regional Commissioner 4  | 4      | 51.0%    | 23.8%   | 25.2%    | 3     |
| FAS/Ofc of the Regional Commissioner 5  | 2      | 100.0%   | 0.0%    | 0.0%     | 1     |
| FAS/Ofc of the Regional Commissioner 6  | 3      | 68.4%    | 31.6%   | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 5      | 76.8%    | 23.2%   | 0.0%     | 3     |
| FAS/Ofc of the Regional Commissioner 8  | 3      | 100.0%   | 0.0%    | 0.0%     | 1     |
| FAS/Ofc of the Regional Commissioner 9  | 3      | 70.2%    | 29.8%   | 0.0%     | 1     |
| FAS/Ofc of the Regional Commissioner 10 | 3      | 34.2%    | 65.8%   | 0.0%     | 4     |
| FAS/Ofc of the Regional Commissioner W  | 5      | 100.0%   | 0.0%    | 0.0%     | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 4      | 74.9%    | 25.1%   | 0.0%     | 3     |
| FAS/Office of Administration            | 2      | 100.0%   | 0.0%    | 0.0%     | 1     |
| FAS/Office of General Supplies & Svcs   | 12     | 74.0%    | 17.8%   | 8.2%     | 4     |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

#### Work/Life (continued)

# 84. How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, support groups, speakers)\*

|   | N     | Positive | Neutral | Negative | NBJ   |
|---|-------|----------|---------|----------|-------|
| Governmentwide                          | 7,391 | 66.3%    | 31.3%   | 2.3%     | 3,445 |
| General Services Administration         | 136   | 65.2%    | 34.2%   | 0.6%     | 82    |
| Federal Acquisition Service (GS30)      | 51    | 74.3%    | 24.1%   | 1.6%     | 32    |
| FAS/Ofc of Acquisition Management       | 3     | 70.6%    | 29.4%   | 0.0%     | 3     |
| FAS/Ofc of Assisted Acquisition Svs     | 1     | 100.0%   | 0.0%    | 0.0%     | 4     |
| FAS/Ofc of Cust Accounts & Research     | 0     |          |         |          | 1     |
| FAS/Ofc of Integrated Technology Svcs   | 10    | 82.5%    | 17.5%   | 0.0%     | 4     |
| FAS/Ofc of Strategy Management          | 1     | 0.0%     | 100.0%  | 0.0%     | 0     |
| FAS/Ofc of the Chief Info Officer       | 0     |          |         |          | 1     |
| FAS/Ofc of the Regional Commissioner 1  | 0     |          |         |          | 0     |
| FAS/Ofc of the Regional Commissioner 2  | 2     | 55.8%    | 44.2%   | 0.0%     | 3     |
| FAS/Ofc of the Regional Commissioner 3  | 1     | 100.0%   | 0.0%    | 0.0%     | 1     |
| FAS/Ofc of the Regional Commissioner 4  | 3     | 69.5%    | 30.5%   | 0.0%     | 3     |
| FAS/Ofc of the Regional Commissioner 5  | 1     | 0.0%     | 100.0%  | 0.0%     | 2     |
| FAS/Ofc of the Regional Commissioner 6  | 2     | 51.9%    | 48.1%   | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 7  | 6     | 65.0%    | 19.7%   | 15.3%    | 1     |
| FAS/Ofc of the Regional Commissioner 8  | 2     | 100.0%   | 0.0%    | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner 9  | 1     | 100.0%   | 0.0%    | 0.0%     | 2     |
| FAS/Ofc of the Regional Commissioner 10 | 1     | 100.0%   | 0.0%    | 0.0%     | 0     |
| FAS/Ofc of the Regional Commissioner W  | 3     | 100.0%   | 0.0%    | 0.0%     | 1     |
| FAS/Ofc of Trvl, Motor Vech & Card Svcs | 3     | 68.6%    | 31.4%   | 0.0%     | 0     |
| FAS/Office of Administration            | 2     | 100.0%   | 0.0%    | 0.0%     | 1     |
| FAS/Office of General Supplies & Svcs   | 9     | 65.5%    | 34.5%   | 0.0%     | 4     |

<sup>\*</sup>The results for this item only include employees who indicated that they participated in this program.

### **Demographic Questions**

| <i>85</i> . | Where do you work?                         |       |       |
|-------------|--|-------|-------|
|             |  | N     | %     |
|             | Headquarters                               | 1,105 | 45.0% |
|             | Field                                      | 1,352 | 55.0% |
|             |  |       |       |
| 86.         | What is your supervisory status?           |       |       |
|             |  | N     | %     |
|             | Non-Supervisor                             | 1,708 | 69.2% |
|             | Team Leader                                | 244   | 9.9%  |
|             | Supervisor                                 | 311   | 12.6% |
|             | Manager                                    | 178   | 7.2%  |
|             | Executive                                  | 27    | 1.1%  |
|             |  |       |       |
| <i>87</i> . | Are you:                                   |       |       |
|             |  | N     | %     |
|             | Male                                       | 1,158 | 47.7% |
|             | Female                                     | 1,268 | 52.3% |
|             |  |       |       |
| 88.         | Are you Hispanic or Latino?                |       |       |
|             |  | N     | %     |
|             | Yes  | 168   | 7.0%  |
|             | No   | 2,229 | 93.0% |
|             |  |       |       |
| <i>89</i> . | Race                                       |       |       |
|             |  | N     | %     |
|             | American Indian or Alaska Native           | 21    | 0.9%  |
|             | Asian                                      | 120   | 5.2%  |
|             | Black or African American                  | 513   | 22.1% |
|             | Native Hawaiian or Other Pacific Islander  | 25    | 1.1%  |
|             | White                                      | 1,555 | 67.1% |
|             | Two or more races (Not Hispanic or Latino) | 83    | 3.6%  |
|             |  |       |       |

### **Demographic Questions (continued)**

#### 90. What is your age group?

|              | N   | %     |
|--------------|-----|-------|
| 25 and under | 51  | 2.1%  |
| 26-29        | 117 | 4.9%  |
| 30-39        | 407 | 17.0% |
| 40-49        | 632 | 26.4% |
| 50-59        | 835 | 34.9% |
| 60 or older  | 353 | 14.7% |
|              |     |       |

#### 91. What is your pay category/grade?

|  | N     | %     |
|--|-------|-------|
| Federal Wage System                                  | 26    | 1.1%  |
| GS 1-6   | 28    | 1.1%  |
| GS 7-12  | 1,093 | 44.8% |
| GS 13-15   | 1,258 | 51.6% |
| Senior Executive Service                             | 22    | 0.9%  |
| Senior Level (SL) or Scientific or Professional (ST) | 1     | 0.0%  |
| Other  | 10    | 0.4%  |

#### 92. How long have you been with the Federal Government (excluding military service)?

|                    | N     | %     |
|--------------------|-------|-------|
| Less than 1 year   | 16    | 0.7%  |
| 1 to 3 years       | 264   | 10.8% |
| 4 to 5 years       | 250   | 10.2% |
| 6 to 10 years      | 357   | 14.6% |
| 11 to 14 years     | 235   | 9.6%  |
| 15 to 20 years     | 167   | 6.8%  |
| More than 20 years | 1,159 | 47.3% |

# 93. How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?

|                    | N   | %     |
|--------------------|-----|-------|
| Less than 1 year   | 35  | 1.4%  |
| 1 to 3 years       | 424 | 17.4% |
| 4 to 5 years       | 285 | 11.7% |
| 6 to 10 years      | 420 | 17.3% |
| 11 to 20 years     | 468 | 19.2% |
| More than 20 years | 802 | 32.9% |

### **Demographic Questions (continued)**

#### 94. Are you considering leaving your organization within the next year, and if so, why?

|   | N     | %     |
|---|-------|-------|
| No  | 1,724 | 70.9% |
| Yes, to retire  | 168   | 6.9%  |
| Yes, to take another job within the Federal Government  | 369   | 15.2% |
| Yes, to take another job outside the Federal Government | 70    | 2.9%  |
| Yes, other  | 99    | 4.1%  |

#### 95. I am planning to retire:

|                              | N     | %     |
|------------------------------|-------|-------|
| Within one year              | 102   | 4.2%  |
| Between one and three years  | 257   | 10.7% |
| Between three and five years | 234   | 9.7%  |
| Five or more years           | 1,817 | 75.4% |

#### 96. Self-Identify as:

|  | N     | %     |
|--|-------|-------|
| Heterosexual or Straight               | 1,896 | 82.4% |
| Gay, Lesbian, Bisexual, or Transgender | 53    | 2.3%  |
| I prefer not to say                    | 353   | 15.3% |

# 97. Have you ever served on Active Duty in the US Armed Forces (Air Force, Army, Coast Guard, Marine Corps or Navy)?

|     | N     | %     |
|-----|-------|-------|
| Yes | 651   | 27.0% |
| No  | 1,762 | 73.0% |

#### 98. Are you an individual with a disability?

|     | N     | %     |  |
|-----|-------|-------|--|
| Yes | 253   | 10.5% |  |
| No  | 2,168 | 89.5% |  |